

## Project Goal Summary

Project Name	Project Goal
<b>Courts</b>	
Animal Census Platform Migration <i>DB2178AM</i>	To migrate the Animal Census application from ArcGIS Mobile to ArcGIS Server so that the application can be used on iOS mobile devices. Currently the Animal Census application is only compatible with Windows Mobile 6 devices.
Animal Control EB <i>DB3187EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Animal Control system.
Animal Control Web Licensing <i>DB2178WL</i>	To build on our Web-licensing System to incorporate the intake and tracking of animals at the Animal Shelter as well as licenses purchased on-line so that Animal Control has one system that incorporates all functionality.
CSTAR Case Plan Module <i>DB0174CP</i>	To develop a "case plan" module within the C*Star database so that redundant data entry may be eliminated.
Children's Village EB <i>DB3165EB</i>	To establish an Enhancement Budget for Children's Village so that additional value can be obtained.
Children's Village Case Management System <i>DB1165CM</i>	To implement a new Case Management System so that business processes will improve and labor savings will be realized.
Children's Village Time Tracking <i>DB0165VT</i> <b>Completed</b>	To research and implement a time tracking solution so that business processes will improve and labor savings realized preliminary.
Circuit Civil/Criminal/Family EB <i>DB3351EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Civil/Criminal system.
Circuit Court EDMS Improvements <i>DB2312ED</i>	To enhance EDMS/OakDocs to empower end users and reduce IT intervention in creating and modifying electronic forms and allow designated users grant or modify access to records and view users/groups rights so that new forms and user access requests could be processed by court staff requiring less development time by IT programmers.

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<b>Courts</b>	
Circuit Court Mobile App <i>DB2312MA</i>	Create a mobile application for smart phone users to access Court Explorer, ePraecipe and Judicial Schedule Online applications so that access to court records and imaged documents for citizens and litigants is improved.
Citizen Engagement Budget – Courts LG <i>DE2182CC</i>	To establish a Citizen Engagement budget for the Courts Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County’s digital media goals and objectives.
Clerk's EB <i>DB3212E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Clerk's system.
Community Corrections COMPAS DW Integration <i>DB2174CO</i>	To integrate the COMPAS data into the Criminal Justice Data Warehouse (CJDW) so that authorized personnel will be able to develop their own reports using this data.
Community Corrections EB <i>DB3176E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Community Correction's system.
Courts Sizing Budget <i>DB3311SB</i>	Courts Sizing Budget
Courts Unallocated Enhancement Budget <i>DB3311UB</i>	Courts Unallocated Enhancement Budget
DCPS Enhancements <i>DB0321EN</i> <b>Completed</b>	To enhance the current District Court Probation System (DCPS) with more automated procedures and documents so that better functionality is achieved.
District Court EB <i>DB3321EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the District Court system.
E-Commerce Over the Counter Payments <i>DE2187OC</i>	To modify the eCommerce System so that the County can provide the ability for interested Public Bodies to take credit card payments for monies due them over the counter.

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<b>Courts</b>	
Elections EB <i>DB3213EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Elections system.
FOC EB <i>DB3471EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the FOC's system.
FOC eForms <i>DB1314EF</i>	To provide a means for clients with Friend of the Court to complete and submit information via FOC website so that documents can automatically be routed to the employee queue.
Mandates EB <i>DB3120EB</i>	To establish an Enhancement Budget so that Oakland County can comply with State and Federal mandates.
OC Medical Examiner EB <i>DB3176EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the OC Medical Examiner's system.
Online CPL Request <i>DB2212OC</i>	To implement a web-based Concealed Pistol License (CPL) application which will allow citizens to apply online so that efficiency in the Clerk's Office is improved and a greater level of customer service is created.
Probate Court EB <i>DB3341EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Probate Court system.
Probate Order Court Documents Online <i>DB2341DO</i>	To provide a method for the public to order and pay for court documents from the Probate Court website so that convenience for court users and efficiency for court staff are both improved.
Prosecutors EB <i>DB3411E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Prosecutor's system.
Prosecutors OakDocs <i>DB2411OD</i>	To develop an imaging solution for the Prosecutor's Office so that criminal and forfeiture case files can be stored electronically in a centralized location and accessed by all Prosecutor's Office employees and so that document loss due to acts of nature (fire, etc.) will be eliminated.

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<b>Finance/Admin</b>	
Audit Data Analytics Software <i>DA2112DA</i>	To incorporate an effective and efficient data analytics software package into the auditing and purchasing compliance functions so that productivity is improved through automation and Audit and monitoring coverage is more comprehensive, accurate, and reliable.
BOC EB <i>DB3511EB</i>	To establish an Enhancement Budget so that additional value can be obtained for the Board of Commissioners.
Central Services EB <i>DB3138EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Central Services system.
Citizen Engagement Budget – Finance LG <i>DE2182CF</i>	To establish a Citizen Engagement budget for the Finance / Admin Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County’s digital media goals and objectives.
Corporation Counsel EB <i>DB3115EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Corporation Counsel system.
EDCA Marketing & Comm EB <i>D83191EB</i>	EDCA Marketing & Comm EB
Finance/Admin Sizing Budget <i>DA3121SB</i>	Finance/Admin Sizing Budget
Finance/Admin Unallocated EB <i>DA3121UB</i>	Finance/Admin Unallocated EB
Financial/Supply Chain EB <i>DB3126E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft Financial/Supply Chain system.
HRMS EB <i>DB3154EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft HRMS system.

## Project Goal Summary

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<b>Finance/Admin</b>	
Health Division Website Enhancements <i>DE2162WE</i>	To implement additional enhancements to the Oakland County Health Division (public health) website so that clients, Oakland County residents and beyond can easily navigate the vast amount of health resources available.
Homeland Security EB <i>D83166EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Homeland Security system.
Homeland Security Emerg Notification App <i>D82166HS</i>	Implement a subscription based public notification application that will send notifications to mobile devices so that Oakland County can more easily notify residents & businesses in the event of an emergency.
Immunization Deploy EB <i>D83162EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Immunization Finance/Admin system.
Information Technology EB <i>DB3010EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Information Technology systems.
MiTradeSchool Website Development <i>D82197TS</i> <b>Completed</b>	To develop and implement a web-based MiTradeSchool portal that will serve high school students not planning to pursue a college education and the structurally unemployed adult so that they can be directed towards appropriate skilled trade programs and related job opportunities.
Payroll and T&L EB <i>DB3126EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft Time & Labor system.
Public Health EB <i>D83162E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Public Health Finance/Admin system.
Purchasing EB <i>DB3124EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Purchasing system.

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<b>Finance/Admin</b>	
REM Reimbursement EB <i>DB3127EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Reimbursement system.
Treasurer's Systems EB <i>DB3220EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Treasurer's system.
Veterans Services EB <i>DB3173EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Veterans Services system.
Workforce Development Employment Initiative <i>D82197WD</i>	To implement an employment portal that will connect applicants, Oakland County Michigan Works!, Economic Development & Community Affairs, employers and other partners so that the employment rate of cognitively impaired individuals can be increased.

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<b>Land</b>	
AAT Program - Remaining ETC <i>D92125AT</i>	To finalize an RFP and implement a new/upgraded Assessing & Tax System, so that the County will have an Assessing and Tax program that utilizes newer technologies that are closer to current IT Standards.
AAT System Upgrade - LandGateway <i>D92125LG</i>	To support the upgrade of the BS&A Software to the current .NET edition, for Assessing and Tax systems, current Land gateway related changes are to be reviewed, so that the software upgrade changes can be supported.
AAT Upgrade - InitialTesting <i>D92125IT</i>	To support the upgrade of the BS&A Software to the current .NET edition, for Assessing and Tax systems, initial testing, QA environment set up and LAMS webservice changes are required to be reviewed and completed.
AAT Upgrade - Testing <i>D92125TT</i>	To support the upgrade of the BS&A Software to the current .NET edition, for Assessing and Tax systems completed.
Airport EB <i>DB3162EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Airport system.
ArcGIS in the Cloud <i>D12182AC</i>	To offer GIS services in a private cloud solution so that use of Oakland County GIS products can be expanded and promoted.
ArcIMS Replacement Requirements <i>D12182IR</i>	To determine the required features of existing ArcIMS applications so that a strategy can be developed regarding their migration to the ArcGIS 10.1 platform.
CAMS - CVT Implementation: Independence Twp <i>D80611IT</i>	To complete an implementation of Cityworks for the Independence Township as part for the Collaborative Asset Management System that will standardize countywide infrastructure (water, sewer, storm and roads) and allow Independence Township to proactively manage assets so that long-term costs associated with the operations and maintenance of critical infrastructure are mitigated.
CAMS - CVT Implementation: Oak Park <i>D80611OP</i> <b>Completed</b>	To complete an implementation of Cityworks for the City of Oak Park as part of the Collaborative Asset Management System that will standardize countywide infrastructure (water, sewer, and storm) and allow Oak Park to proactively manage assets so that long-term costs associated with the operations and maintenance of critical infrastructure are mitigated.

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CAMS - Roads Data Model Development <i>D81182RD</i>	To develop a data model for roads centerline, intersections, signs and street lighting so that Farmington Hills and Auburn Hills (CVT participants) can utilize road infrastructure as a CAMS asset for road maintenance and reporting.
CAMS Enterprise Enhancements 2013-14 <i>D82182CE</i>	Implement enterprise enhancements for the CAMS initiative for asset management, permit management, and citizen requests/complaints Countywide so that efficiencies can be gained in the support and maintenance of the system and enterprise enhancements can be implemented.
CAMS Program Remaining ETC <i>D92611RE</i>	CAMS Program Remaining ETC
CVT EB <i>D83182E2</i>	To establish an Enhancement Budget so that additional value can be obtained from the CVT system.
Citizen Engagement Budget – Land LG <i>DE2182CL</i>	To establish a Citizen Engagement budget for the Land Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County’s digital media goals and objectives.
E-Health Water Module <i>D82162WM</i>	To develop and implement a module in E-Health to provide users the ability to record pool inspection or other water data in E-Health so that current dependencies on several access database and mainframe system can be eliminated.
EDCA Citizen Engagement Budget <i>DE3191CE</i>	EDCA Citizen Engagement Budget - Budget for video creation.
EDCA Dept Social Media Strategy <i>D82191DS</i>	To develop a departmentwide social media strategy so that regional and global awareness of EDCA programs and economic development initiatives is increased.
EDCA EB <i>D83191E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the EDCA system.

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EDCA Virtual Collaboration <i>D82191VC</i>	To promote collaboration between Economic Development & Community Affairs employees through the use of SharePoint collaboration tools so that the knowledge gap between employees who are in the office and those that are geographically-dispersed, or telecommuting, is reduced.
Equalization Applications EB <i>D93125EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Equalization system.
Equalization Legacy Appeals - Litigation <i>D92125EL</i>	To rewrite the appeals litigation legacy application so that this application can be a web enabled and easily maintained and scalable for future enhancements
Equalization Legacy Applications - Remaining ETC <i>D92125LA</i>	To re-write the following applications into a single front-end web application and database, so that they can be more easily maintained and scalable for future enhancements. <ul style="list-style-type: none"> <li>• Personal Property Square Foot Study</li> <li>• Appeals (MTT, Litigation) Database</li> <li>• Commercial Sales Database</li> <li>• RPP Viewer</li> <li>• Equalization Report</li> </ul>
Facilities Maintenance & Operations EB <i>D83141EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the FMO system.
Facilities Safety Dispatch Management <i>D82147SD</i>	To implement a computerized dispatch system so that dispatch efficiencies are increased by creating electronic records thereby reducing errors when manually creating dispatch log (calls and alarms) and time loss when manually searching for records.
GIS Data Update Process <i>D12182WR</i>	To automate the process used to update GIS data every week on the Enterprise GIS server so that the time spent monitoring the process is greatly reduced, and the quality of data is further improved through additional quality assurance.
GIS Enterprise Program <i>D12182GB</i>	To establish an Enterprise Geospatial Program for the duration of the next Master Plan Cycle so the geospatial data and application offerings available to County Departments, CVTs (cities, villages, and townships), as well as County citizens can be expanded.

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<b>Land</b>	
Health EB <i>D93162EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Health system.
LAMS Add Real-Time Postal Address Validation <i>D92125L2</i> <b>Completed</b>	To create a web service for real time address validation so that when users enter addresses into LAMS the addresses will be validated against USPS standards, reducing returned mail.
LAMS EB <i>D13125EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the LAMS system.
Land Gateway EB <i>D13185EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Land Gateway system.
Land Sizing Budget <i>D92010SB</i>	Land Sizing Budget
Land Unallocated EB <i>D93010UB</i>	Land Unallocated EB
Medical Mainstreet Social Media Strategy <i>D82191MM</i> <b>Completed</b>	To develop a social media strategy for Medical Mainstreet so that global awareness of the initiative is expanded and attendance at the first annual conference is maximized.
OCHD Mandate Program Budget <i>D82162MB</i>	To establish an OCHD E-Health Mandate Application Development Budget so that hours may be utilized for E-Health development projects relating to mandates, to gain efficiency in the Health Division business process.
P & R WebTrac Implementation <i>D80561WT</i>	To improve customer service through the implementation of the WebTrac extension to RecTrac so that customers can sign up for activities and make reservations and purchases online.
Parks & Recreation EB <i>D83561EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Parks & Recreation system.

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Parks & Recreation Public Wireless Networking <i>D83561WN</i>	To implement a wireless network at 5 Oakland County Golf Course's grill rooms/banquet centers and 2 Campground's Bath houses/Pavilions so that customers can easily connect to the internet from their personal devices.
Property Gateway (2GAO) EB <i>D83182EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Property Gateway system.
Register of Deeds EB <i>D83214EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Register of Deeds system.
Rewrite - WAS and TAW Applications - Phase I <i>D92711WT</i>	To replace and combine the current Warrant and Settlement and Tax Abatement Warrant Applications with upgraded technology so that the application will be written using current IT standard technologies improving support and scalability, so that the program can be modified to meet expected future State mandates.
Road Commission EB <i>D83182E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Road Commission system.
Space Allocation Program <i>D82148SA</i>	To implement a space allocation program so that dual entry into both AutoCAD and Excel is eliminated while assuring accuracy when assigning square footage to departments for billing purposes.
TOS - Program Planning <i>D92071S5</i>	To validate the DelTax Requirements so that the estimation for the new TOS development can be evaluated.
TOS Program Remaining ETC <i>D92071RE</i>	TOS Program Remaining ETC
Treasurer's Office Mandate EB <i>D93071E1</i>	Treasurer's Office Mandate EB

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<b>Land</b>	
Treasury Applications EB <i>D93071EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Treasurer's system.
WAS PA114 AIA Updates <i>D92711PA</i>	To modify the Warrant and Settlement (WAS) system, so that it will accommodate changes resulting from new State and County Public Act mandates.
WRC Development Budget 2013 - 2014 <i>D82611D3</i>	To establish a Water Resources Application Development Budget so that hours may be utilized for application development projects leveraging new technology to gain efficiency in the Water Resources Commissioner's business.
WRC IO Tool Implementation <i>D82611IO</i>	To implement GIS based Infrastructure Optimization (I/O) software so that WRC can identify water, sewer and storm infrastructure at risk for failure and focus repair and capital improvement funding on areas of most need.
WRC Netbase Solution <i>D81611NB</i> <b>Completed</b>	To implement a data management system which would evaluate the billing information and compare the results with the flow information to perform the water balance so WRC can more easily and accurately evaluate the real time water loss of each water system operated and maintained by WRC.

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<b>CLEMIS</b>	
CLEMIS Biometrics EB <i>D43431EB</i> <b>Completed</b>	CLEMIS Biometrics EB
CLEMIS CAD AL Devl-1 <i>DF2231CA</i>	To develop Activity Logs module so that an enhanced CAD system can be developed for enhanced CLEMIS Services.
CLEMIS CAD AL Impl-1 <i>DF2231CI</i>	To develop and implement Activity Logs module so that an enhanced CAD system can be developed for enhanced CLEMIS Services.
CLEMIS CAD Program Remaining ETC <i>DF2231RE</i>	CLEMIS CAD Program Remaining ETC
CLEMIS CAD Research & Planning-1 (E) <i>DF2231C1</i> <b>Completed</b>	To research and develop plans for Computer Aided Dispatch (CAD) so that an enhanced CAD System can be developed for the enhanced CLEMIS Services.
CLEMIS CAD Research & Planning-2 (E) <i>DF3231C2</i>	To research and develop plans for Computer Aided Dispatch (CAD) so that an enhanced CAD System can be developed for the enhanced CLEMIS Services.
CLEMIS New Site Implementation Budget <i>TP3010IB</i>	To establish an implementation Budget so that additional value can be obtained from CLEMIS New Sites.
CLEMIS Services Program Remaining ETC <i>DF2231RZ</i>	CLEMIS LRMS Program Remaining ETC
CLEMIS Sizing Budget <i>DF3182SB</i>	CLEMIS Sizing Budget
CLEMIS Svcs CLEAR Sys Program Development <i>DF2231PC</i>	MP2013 CLEMIS Svcs CLEAR Sys Program Development

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<b>CLEMIS</b>	
CLEMIS Svcs Program Development <i>DF2183PB</i>	2012-2014 CLEMIS Services Program Development Budget
CLEMIS Svcs Program Mgmt-3 (G) <i>DF2231M3</i>	To develop an enhanced CLEMIS Services applications so that records can be maintained and shared in a more efficient manner.
Crime Mapping EB <i>DF3231EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Crime Mapping system.
Crime Mapping Impl-1 <i>DF3231M2</i>	To work with Omega Group to implement a crime mapping dashboard so that an enhanced crime mapping system can be developed for the CLEMIS Services.
Crime Mapping-1 <i>DF2231M1</i>	To work with Omega Group to implement a crime mapping dashboard so that an enhanced crime mapping system can be developed for the CLEMIS Services.
FRMS EB <i>D43231EB</i>	To establish a Budget so that additional value can be obtained from the FRMS system
LEIN EB <i>DG3231EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the LEIN system.
OCSO EB <i>D43163EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the OCSO system.
OCSO IMACS EB <i>D43231E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the IMACS system.
OCSO LIMS/DIMS Impl-1 <i>D42163F3</i>	To implement a laboratory case management and imaging system so that quality and efficiency of the Sheriff's Office laboratory operations can be improved.

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<b>CLEMIS</b>	
OCSO WatchGuard Impl-1 <i>DG1432W2</i>	To implement new in-car cameras for police cars so that in-car videos can be archived, managed and accessed in a more efficient manner.
OCSO WatchGuard Wireless-2 <i>DG2432W4</i>	To implement a wireless network at Sheriff Substations for new in-car cameras for police cars so that in-car videos can be transmitted for archive in a more efficient manner.
OakNet OCSO EB <i>DF3231OE</i>	To establish an Enhancement Budget so that additional value can be obtained from OakNet at selected substations.
OakVideo EB <i>D43187EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Oak Video system.
OakVideo Program <i>D42183OV</i>	Sizing Estimate: To design and develop a replacement OakVideo system using up-to-date technology and techniques so that video arraignment and related services are sustainable into the future.

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<b>Radio</b>	
CLEMIS Radio Sizing Budget <i>DL3231SB</i>	CLEMIS Radio Sizing Budget
OakWIN Connectivity Program <i>DL2183OC</i>	To implement managed network services for connectivity to OakWIN Radio Towers in Oakland County so that video and alarm signals can be routed to the appropriate responder to reduce damage and theft at the towers.
OakWIN Security EB <i>DL3231EB</i>	OakWIN Radio Tower Security EB
OakWIN Site Augment Program <i>DL2183OA</i>	To continue to analyze OakWIN coverage and augment as required so that interoperability and radio coverage is improved.
OakWIN Site EB <i>DL3231E1</i>	OakWIN Site EB
OakWIN Update Program <i>DL2183OU</i>	To update OakWIN infrastructure and replace obsolete dispatch consoles to that dispatch operations can continue in a reliable manner

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<b>eGovernment</b>	
Citizen Engagement Budget - IT <i>DE2182CE</i>	To establish a Citizen Engagement budget for the IT Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
County Recognition and Initiatives <i>DE2182CR</i>	To establish a County Recognition and Initiatives Program Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of eGovernment goals and objectives.
G2G - Market Place <i>DE2182MP</i>	To establish an online service and product catalog featuring public agency and approved vendors called G2G Market Place so that any interested US public body may review and engage with preferred government vendors and agencies.
G2G - Participant Development Budget <i>DE2182GD</i>	To perform provisioning, deployment and support activities required so as to deploy Cloud Ready services to possible Cloud Services customers.
G2G - Participant Implementation Budget <i>DE2182GI</i>	To perform provisioning, deployment and support activities required so as to deploy Cloud Ready services to possible Cloud Services customers.
G2G - Program Management <i>DE2182GP</i>	To manage and provide oversight to various projects for positioning services of Oakland County in cloud environment so that they can be consumed by potential customers in government sector.
G2G EB <i>DJ3010EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the G2G system.
Oakgov.com Web Site Refresh <i>DE1187WR</i>	To refresh the look and feel of the Oakland County web site so that it will provide easier public access to County information and online services.
Replace Online Payment Processor <i>DJ3182PP</i>	To research and implement credit card and electronic check payment processor(s) so that the County may provide online payment capabilities to Public Bodies at the best cost.
TeamSite to SharePoint Conversion <i>DE0187TC</i>	To convert of all TeamSite supported internet content to SharePoint so that the County can maintain all content using a single content management platform.

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<b>eGovernment</b>	
Upgrade Contact Us Application with Versal Code <i>DE2182CU</i>	To convert the existing Contact Us application that is used on OakGov.com to the Versal Code template so that it supports mobile compatibility, streamlines its support and maintenance long-term, and readies the application to be used with G2G Cloud service offerings.
Web Site Development Program <i>DE2182WD</i>	To establish a Web Site Development Program for the duration of the next Master Plan Cycle so that hours may be allocated for new web site development.
Website Content Publishing Services <i>DE2182CP</i>	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
Website Migration <i>DE2182WM</i>	To migrate external SharePoint websites to the cloud.
eCommerce Mobile Expansion - Phase I <i>DE21827ME</i>	To enhance the eCommerce applications so that Oakland County residents and external agencies can process electronic payments via mobile devices.
eCommerce Mobile General Payments <i>DE1187GP</i>	To enhance the E-Commerce Shopping Cart so that Oakland County residents and external agencies can process general payments via mobile phones.
eGovernment EB <i>DE3187EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the eGovernment system.
eGovernment Program Development <i>DE2182PD</i>	To establish a eGovernment Program Development Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of eGovernment goals and objectives.
eGovernment Sizing Budget <i>DE3187SB</i>	eGovernment Sizing Budget

**Project Goal Summary**

Project Name	Project Goal
<b>Interal Services</b>	
2013/14 Broadband Technology Opportunities Program <i>D83111BP</i>	To develop and facilitate partnerships with public & private institutions so that the availability, access, and usage of high speed broadband infrastructure in Oakland County can be increased.
Application Development Program Budget <i>D92182RE</i>	Application Development Program Budget
Application Lifecycle Standards <i>D90182LS</i>	To improve and refine the development lifecycle standards so that the requirements, development and testing processes continue to be standardized resulting in more efficient services to Oakland County.
Change Management Enhancements <i>DR0181CM</i> <b>Completed</b>	To implement ITIL Change Management enhancements utilizing Service Center that will provide a streamlined CAB approval process, by implementing a “standard” pre-authorized change category so that efficient and prompt handling of all changes will minimize the impact of incidents and problems upon implementation/release.
Configuration Management DB/Asset Management Program <i>DR0181CI</i>	Based on ITIL best practices, implement CA’s Configuration Management Database (CMDB) that will maintain an accurate and up to date IT infrastructure model so that support will be improved for Incident, Change, Problem and Release Management. The CMDB will allow for complete impact assessments, identifying Configuration Item (CI) details and relationships, improved financial planning (maintenance and support costs), accurate billing and improved security (location mapping and versioning).
HR Update IT Job Descriptions for ADAA <i>DH2181AD</i> <b>Completed</b>	HR Update IT Job Descriptions for ADAA
IT HR Initiatives <i>DH3181HR</i>	IT HR Initiatives
ITPSRS/Time Tracker EB <i>DH3181EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the PS Requisition system and the Time Tracker system.

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<b>Internal Services</b>	
Information Technology R&D Budget <i>DH3181RD</i>	To establish Information Technology R&D Budget so that investigation of new applications and technologies can be undertaken by the Internal Services Division.
Internal Services Sizing Budget <i>DH3181SB</i>	Internal Services Sizing Budget
Mobile Device Assessment <i>DR2181IF</i>	To research and evaluate industry best practices, standards, and guidelines for Mobile Device Management, including BYOD (Bring Your Own Device) for potential use so that Information Technology Mobile Device policies and procedures can be updated.
Project Management Program Development <i>DH3181PD</i>	To establish a Project Management Budget so that hours may be utilized for Project Management development projects leveraging new functionality to gain improved efficiency in Project Management.
SC Communications CO Services <i>DR2010CO</i>	To fulfill Service Center Communications customer initiated Change Order (CO) requests for the 2013/14 Master Plan period so that the customer's benefits and business objectives are achieved.
SC Communications Call Agent Enhancements <i>DR3181E3</i>	To establish an Enhancement Budget so that additional value can be obtained from the SC Communications Land Call Agent system
SC Communications EB <i>DR3181E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the SC Communications system.
Service Center EB <i>DR3181EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Service Center system.
Service Center Enhancements - Service Expansion Implementation III <i>DR0181S3</i> <b>Completed</b>	Based on analysis and requirements definition, continue with the development and implementation of prioritized, approved IT Division service requests, enhancements and projects in Service Center that will provide value so that Service Center will be the single point of contact, allow for automated workflow, standardize capture of all service requests and provide automated status notification.

## Project Goal Summary

Project Name	Project Goal
<b>Internal Services</b>	
VersalCode Template EB <i>D93182EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the VersalCode Template system.

## Project Goal Summary

Project Name	Project Goal
<b>Technical Systems &amp; Network</b>	
Backup Strategy / Backup Services Replacement <i>T62186BK</i>	To assess current backup restoration process, identify improvement opportunities, including possible technical solutions, so that backup process is optimized.
Building Program 2013-14 <i>TP2186FM</i>	To provide necessary IT services required by building relocation and renovation projects, as well as individual IT customer relocations, so that FM&O, CLEMIS, and CVT project objectives are met.
Capacity Expansion EB <i>T33186EB</i>	To establish an Enhancement Budget so that additional value can be obtained for Capacity Expansion.
Cloud Computing <i>T60186CC</i> <b>Completed</b>	To conduct a feasibility study to evaluate the benefits, risks and costs associated with positioning the IT department of Oakland County as a service provider of IT services to other local government institutions using cloud computing.
Cloud Computing - Legal Requirements Assessment <i>T61186CL</i> <b>Completed</b>	To assess legal requirements and develop agreements for the services planned to be positioned in Cloud Service, so that the agreements can be used during deployment of the services to the potential customers.
Cloud Computing - Marketing and Promotion <i>T61186MP</i>	To develop a G2G marketing processes for positioning services of Oakland County in a cloud environment so that they can be consumed by potential customers in the government sector.
Cloud Computing - NACo Application Store <i>T61186SI</i>	To develop an application to allow NACo members to document and search applications used within County governments which will provide opportunities to improve collaboration and workflows among participants.
Customer Change Order Services <i>TN2186CO</i>	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
DBA/Deployment Services EB <i>T33186E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Database and Deployment Services systems.
Database and Deployment Services Program Development Phase 1 <i>T32186DE</i>	To establish a development budget so that hours may be utilized to improve the services provided by the Database and Deployment Services groups, and to ensure that application teams will continue to be supported in the most efficient and cost effective manner possible.

## Project Goal Summary

Project Name	Project Goal
<b>Technical Systems &amp; Network</b>	
Desktop Software Audit Compliance Phase 1 <i>TN2186SI</i>	To inventory desktop software applications in use at Oakland County so that desktop software is in compliance.
Directory Services Enhancements <i>T62186DS</i>	To implement Microsoft recommended security and infrastructure enhancements, so mitigating controls can be implemented to address weaknesses in current directory services.
Disaster Recovery Improvements Phase I <i>T62186DR</i>	To reengineer current DR CMDB and DR Toolkits, so that the DR process can be aligned with the virtualized and consolidated technical architecture.
Enterprise Software Legal Audit Compliance <i>TN3186ES</i>	To inventory Enterprise software applications in use at Oakland County so that software is in compliance.
ISP Redesign - Implementation <i>TP9186II</i> <b>Completed</b>	To provide scalable solution options for ISP services and bandwidth, so that the IT department's ability to implement additional applications and services using the Internet is improved.
IT Architecture Framework Development Program Phase I <i>TP2186AP</i>	To initiate, implement, and sustain an Information Technology Architecture program, so as to improve strategic alignment, reduce IT costs, reduce technology risks, improve IT security and improve resource management.
IVR Services Implementation <i>D90186IV</i>	To replace the end-of-life IVR System, so that the system can be supported and maintained.
IdentityMinder Replacement <i>T61186SR</i>	To eliminate the remaining dependencies on the old SiteMinder R6 environment and to consolidate the three primary user stores into a single Active Directory Instance.
Infrastructure Expansion <i>T62186TI</i>	To develop an initial environment for hosting .Net VersalCode applications so that we reduce future costs, comply with licensing, improve security, and expand server and network capacity.
Infrastructure Expansion - Internal Environment <i>DE2182TE</i>	To develop and implement an internal environment for hosting .Net VersalCode so that applications and websites can connect to the mobile device standard template in an accelerated timeframe.

**Project Goal Summary**

Project Name	Project Goal
<b>Technical Systems &amp; Network</b>	
Infrastructure Expansion - Standard Environment Development <i>T62186SE</i>	To develop an initial environment for hosting .Net VersalCode applications so that we reduce future costs, comply with licensing, improve security, and expand server and network capacity.
Infrastructure Expansion Program <i>T63186TI</i>	To develop and implement an environment for hosting .Net VersalCode applications and SharePoint so that future costs are reduced, comply with licensing, improve security, and expand server and network capacity.
Managed Print Services <i>TN0186MP</i>	To implement Managed Print Services (MPS) so that overall printing costs are reduced.
Managed Print Services Program <i>TN2186MP</i>	To implement Managed Print Services so that overall printing costs are reduced.
Microsoft Exchange/Calendar Implementation <i>T62186ME</i>	To implement Microsoft Exchange as the County's primary email system so that integration of Enterprise Calendar and the Microsoft Office suite can be obtained.
Mobile Devices Security Strategy Implementation <i>TN2186BY</i>	To research and implement Mobile Device Management (MDM) solution so that end user mobile devices can be supported and secured in County IT environment.
Network Services EB <i>TP3186E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Networking systems.
PBX Change Order Services <i>TP2186CO</i>	To implement customer initiated PBX change orders so that the customer's benefits and business objectives are achieved.
PBX EB <i>TP3186E4</i>	To establish an Enhancement Budget so that additional value can be obtained from the PBX system.

## Project Goal Summary

Project Name	Project Goal
<b>Technical Systems &amp; Network</b>	
Security Improvements <i>T62186SI</i> <b>Completed</b>	To perform high-level information securities risk analysis, so that overall enterprise information security is enhanced.
Server Administration EB <i>T63186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Server Administration system.
TSN Sizing Budget <i>TP3186SB</i>	TSN Sizing Budget
Technical Operations EB <i>TP3186E3</i>	To establish an Enhancement Budget so that additional value can be obtained from Technical Operations.
Unified Communications Strategy <i>TP2186UC</i>	To conduct a Unified Communications Feasibility Study to determine benefits and related costs for implementing a Unified Communications solution to replace and/or supplement the current SL100 and PBX systems.
Workstation SCCM Phase 1 <i>TN2186SC</i>	To enhance workstation software management strategy so that workstation software deployment efficiencies are achieved.
Workstation Services EB <i>TN3186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from Workstation Services.