

Project Goal Summary

Project Name	Project Goal
Courts	
Animal Control Shelter Mgt Implementation DB4178RE Completed	To replace the current intake and tracking system of animals at the Animal Shelter and incorporate it with the web licensing system so that Animal Control has one system that incorporates all functionality.
Children's Village Case Management System D56165CM	To implement a new Case Management System so that current system limitations for Approval Process, Notification Process, and Reports will be eliminated and labor savings will be realized
Children's Village Case Management System RFP D56165RF Completed	To select a vendor to implement a new Case Management System so that system functionality increases can be gained along with a realization of labor savings for reduced processing time
Children's Village Kronos Cloud Upgrade D56165KU	To upgrade and migrate Kronos Workforce Central and Kronos TeleStaff to the Kronos Private Cloud so that users can utilize the latest application features and security benefits in a Cloud environment.
Circuit Court Judge Switch 2017 DB7314JS Completed	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Circuit Court Judge Switch 2018 DB8314JS	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Citizen Engagement Budget - Courts LG DE6182CC	To establish a Citizen Engagement budget for the Courts Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Community Corrections New Michigan Pretrial Risk Assessment DB7174RA Completed	To develop and/or update the current automated Pretrial Risk Assessment in the C*Star system so that it is consistent with revisions being made to the Michigan Pretrial Risk Assessment & Praxis guidelines.
Courts Justice Administration Enhancement Budgets DB7010EB	To establish an Enhancement Budget so that additional value can be obtained from the Courts Leadership Groups systems.
Courts Sizing Budget DB7182SB	Courts Sizing Budget.
Electronic Death Records Integration DB6212DR Completed	To integrate the State Registrar's Electronic Death Registration System (EDRS) with VRMS and the new imaging solution so that Oakland County can participate in the State's EDRS application without incurring additional workload and at the same time avoid maintaining dual entry of data for death records.
Enhance OCR for Vital Records DB6212OR	To enhance KOFAX OCR in the scan and index processes for the County Clerk Vital Records Division so that accuracy is improved and indexing time is reduced for birth, death and marriage documents.
Enhance eTickets for Misdemeanor Payments DB5321MP Completed	To modify the current Pay Tickets online payment application to accept Misdemeanor payments so that it communicates and posts payments directly to JIS (case management system).
FOC Security Audit DB7314SA	Project goal from S & A

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Imaging Program - Clerk VRMS DB7182CV	Imaging Program Clerk VRMS Migration
Imaging Program - Clerk, Circuit and FOC Migration DB7182CT	To gather requirements and migrate the circuit court, clerk, and the friend of court into Laserfiche so that the leverage of new technologies for document management, workflow, form generation and increased efficiency of the Court business.
Imaging Program - Common Components Phase I DB6182CC	To develop common components used by all customers so that the County Laserfiche Platform will leverage the toolset for consistency of user interface and efficient customer implementation conversions.
Imaging Program - Common Components Phase II DB6182C1	To develop common components used by all customers so that the County Laserfiche Platform will leverage the toolset for consistency of user interface and efficient customer implementation conversions.
Imaging Program - FS Payroll Imaging Enhancement DB7182FS	Develop Laserfiche Imaging Solution for Fiscal/Payroll
Imaging Program - Health Document Management System DB7182HD	Imaging Program's Health Department FOIA management system
Imaging Program - Health Migration DB7182HM Completed	To migrate Health documents into the new Oakdocs system so that the Health Division can leverage the new technologies for document management, workflow, form generation resulting in increased efficiency of the Health Division business.
Imaging Program - Human Resources Migration DB7182HR	Imaging Program's Human Resources Migration
Imaging Program - Infrastructure and Architecture Design DB6182IA Completed	To design and implement the appropriate infrastructure so that the Laserfiche Platform is available for all Oakland County departments to leverage new technologies for document management, workflow, form generation and increased efficiency of County business.
Imaging Program - Infrastructure and Architecture Implementation DB6182II Completed	To implement the appropriate infrastructure so that the Laserfiche Platform will leverage new technologies for document management, form generation and increased efficiency of County business.
Imaging Program - Integrate Imaging into CStar DB7182IC	Develop interfaces to Laserfiche into CStar
Imaging Program - Kofax Upgrade DB7182KU	Upgrade of the existing Kofax platform to next version
Imaging Program - Medical Examiner Imaging Solution DB7182ME	Develop Laserfiche imaging solution for the Medical Examiner

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Imaging Program - Probate Migration DB7182PC	To gather requirements and migrate probate court documents into the new Oakdocs system so that the Probate Court can leverage new technologies for document management, workflow, form generation and increased efficiency of the Probate Court business.
Imaging Program - Prosecutor Implementation DB7182PI	Imaging Program's Prosecutor Implementation of the Laserfiche Program
Imaging Program - Treasurer Migration DB7182TM Completed	To migrate Treasurer documents into the new Oakdocs system so that the Treasurer Division can leverage the new technologies for document management, workflow, form generation resulting in increased efficiency of the Treasurer business.
Imaging Program Management DB6312PM	To manage resources, tasks, and budget for the Imaging Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the Imaging Program on time and on budget.
Imaging Program Remaining ETC DB6312RE	Remaining ETC for Imaging Project
JOS Replacement DB6312JR	To replace the Judgment of Sentence (JOS) program so that improvements to the overall process to lessen support calls and issue management with data-tech along with an increase in usability of the entire application.
Jury Management System Replacement DB6312JM Completed	To replace the Jury Management system so that responses to juror questionnaires are electronic and facilitates more efficient communication such as email and text either individually or to large jury pools.
Jury System Replacement RFP DB5312JR Completed	To request an RFP for the replacement of the current Jury System with a new Jury Management System so that Circuit Court and citizens can leverage new product features and updated technologies for scheduling, managing and notifying jurors.
Mandates EB DB7120EB	To establish an Enhancement Budget so that Oakland County can comply with State and Federal mandates.
Medical Examiner Case Management System DJ6176CM	To develop and implement an electronic case management system module so that the Oakland County Medical Examiner program can be replaced and shared data can be easily accessible within a case file by all parties involved.
Medical Examiner Invoicing and Receipt System DJ6176IR	To provide clerical staff in the medical Examiner's office with the ability to complete invoicing, billing, and payment transactions electronically so that handwritten receipts can be eliminated and save time by automating the process electronically.
PAWS Phase II D56178PE	To implement the next phase of the PAWS project so that functionality can be added to assist administrators in supporting the application, allow the application to be used across multiple browsers, and add the Animal Census Violations functionality
Probate Court Workflow Enhancement DB6344PW	To redesign the workflow of court documents in the existing case management system as well as scanning into Kofax so that the court can more consistently meet a 48 hour turnaround time from submission to the court to availability of the documents on the new imaging system.

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Prosecutors OakDocs DB2411OD Completed	To develop an imaging solution for the Prosecutor's Office so that criminal and forfeiture case files can be stored and accessed by all Prosecutor's Office employees.
Statewide eFiling System Upgrade DB7212TF	To implement the State's mandatory eFiling System, ImageSoft's TrueFiling Software, by January 2018 so that Oakland County can continue to eFile by adopting the statewide electronic filing solution. This implementation is aligned to comply with the Michigan Statute in which the current fee-based eFiling application will no longer be an option for courts in Michigan after December 2017.
cStar Appointment Scheduler Replacement DB6174CS	To incorporate an appointment scheduler into the CStar application so that the need for a third party application that charges a monthly fee and requires duplication of data entry is eliminated.
eFiling System Upgrade DB7212EF Completed	To upgrade the Oakland County eFiling system so that vendor support and PCI compliance can be obtained. End of life for the legacy eFiling application is March 2017.
eService Center Payment System DB6212PS	To enhance access to court records for citizens and attorneys so that the purchase of court records improves productivity and turn-around time during fulfillment for the Clerk's Office.

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Finance/Admin	
2017 HIPAA Compliance Enhancement Program D87182HP Completed	To establish IT HIPAA Compliance Program so that Oakland County IT technology and processes comply with county-wide HIPAA Policy and follow HIPAA federal requirements.
Advantage Oakland Website Enhancements DE7191AO	To enhance presence of EDCA programs and initiatives on the web so that site visitors are converted into customers by engaging with the economic and community development information and services Oakland County offers.
Audit Management System DB4112AS Completed	To recommend and implement a solution that will automate the audit documentation and timekeeping processes so that efficiencies are achieved while maintaining compliance with generally accepted government auditing standards (GAGAS).
Citizen Engagement Budget - Finance LG DE6182CF	To establish a Citizen Engagement budget for the Finance / Admin Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Corp Counsel Matter Management Software Project DJ6115CL	To evaluate the current Corporation Counsel C.L.A.I.M.S. Access database workflows to determine if enhancements or an alternative solution will in turn be implemented so that changing business and technology needs can be met.
EDCA Digital Marketing Budget DE6191MI	To create and implement a digital marketing budget so that the most qualified applicants participate in the Oakland County Executive's Initiatives.
EDCA Digital Marketing Program DE6191DM	To create and implement a digital marketing program so that the most qualified applicants participate in the MI Great Artist™ and Oakland County Executive's Elite 40 Under 40™ Program.
EDCA Digital Marketing – 2017 Elite 40 DE6191EF Completed	To create and implement a digital marketing program so that the most qualified candidates participate in the Oakland County Executive's Elite 40 Under 40™ 2017 Program and "Oakland's Next" Program.
EDCA Salesforce Integration Improvements D17191SF	To implement Salesforce integrations, so that the Economic Development and Community Affairs department can expand on the use of Salesforce through technical enhancements and integrations.
EDCA/BFC Financial Portal D17191FP	To implement a financial document distribution portal so that customers and staff can electronically transfer financial documents and improve transaction based workflows.
Finance/Admin Enhancement Budgets DJ7010EB	To establish an Enhancement Budget so that additional value can be obtained from the Finance/Admin Leadership Group systems.
Finance/Admin Sizing Budget DJ7182SB	Finance/Admin Sizing Budget
Financial and Human Capital Management System RFP D86151PR	To issue a Request for Proposal (RFP) to identify, evaluate, and select a vendor product to replace the PeopleSoft Human Capital Management and Financial Management applications so that the system aligns more closely with business needs and continue to evolve with the latest infrastructure, security, and technology needs.

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Finance/Admin	
HIPAA Compliance Enhancement Program D87182WB	To establish IT HIPAA Compliance Program so that Oakland County IT technology and processes comply with county-wide HIPAA Policy and follow HIPAA federal requirements.
HIPAA Compliance-Risk Assessment D86151HP Completed	To perform a Risk Assessment/Gap Analysis of Human Resources, Children's Village, Fiscal Services and Health systems so that the required security controls are identified to comply with HIPAA policies & procedures.
Homeland Security Management System D56166MS	To implement a Management system for Emergency Operations Center responder information, resources, and preparedness activities so that the manual processes can be eliminated and the incident management team and emergency operations center personnel can track resource and operational needs from a centralized system.
Homeland Security Technology Assessment D56166TA	To provide a technology and inventory assessment of the Homeland Security Department so that the application, network, and infrastructure will be in line with the technology mission of both the Homeland Security and Information Technology Departments
Law Library Infrastructure Improvement DJ6513ON	To migrate network and software currently under Law Library's responsibility onto Oakland County, OCIT supported infrastructure so that data and hardware can be managed utilizing a standardized security framework
Purchasing Vendor Insurance Tracking Solution DJ6112IT	To enhance or replace the capabilities of the existing insurance Access database for the tracking and storing of required vendor insurance information for County contracts so that the County's liability associated with purchasing goods and services from an uninsured or underinsured vendor is reduced

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Land	
AAT Upgrade - Countywide DB D95125CW Completed	To complete the development and implementation for creating one consolidated countywide BS&A database so that a single database is made available containing information for all the CVT's in Oakland County.
AAT Upgrade - GIS Deployment and Implementation D97125GS Completed	To complete the deployment and implementation phases for GIS functionality within the BS&A Assessment and Tax .Net applications, so that users can view, report and export data spatially as part of the new functionality from the AAT Upgrade program.
AAT Upgrade - MYSA D97125MY	To complete the business requirements and design system architecture phases, so that Multi Year & Single Year Assessment information is included on the Current Tax Profile report via Property Gateway and IVR.
Assessing IMS Replacement D97125RE	Project to retire the existing Assessing Analysis Mapping Application (IMS) and migrate the functionality to ArcGIS Online.
BS&A 2017 Year End Processes Budget D97125AP Completed	To create and administer the annual BS&A .NET databases for the assessment and tax calendar year 2017 so that administration of the BS&A .NET databases are updated in an effective and timely manner to meet reporting deadlines per the State Tax Commission Property Tax, Collections and Equalization calendar.
BS&A 2018 Cost Table - Test Environment & Implementation D97125CT	To perform analysis, create a test environment and proceed with implementation, so that the BS&A Assessing application can be updated with the State Tax Commission mandated Cost Table Manual.
BS&A 2018 Year End Processes Budget D98125AP	To create and administer the annual BS&A .NET databases for the assessment and tax calendar year 2018 so that administration of the BS&A .NET databases are updated in an effective and timely manner to meet reporting deadlines per the State Tax Commission Property Tax, Collections and Equalization calendar.
CAMS Enterprise Enhancements 2017-18 D17182CE	Implement enterprise enhancements for the CAMS initiative for asset management, permit management, and citizen requests/complaints Countywide so that efficiencies can be gained in the support and maintenance of the system and enterprise enhancements can be implemented.
CAMS Public Request Portal D17182PP	To implement a public request portal system so that Oakland County CAMS participants can engage local residents, improve and expand data collection and maximize workflow efficiencies through an integrated solution.
Citizen Engagement Budget - Land LG DE6182CL	To establish an Enhancement Budget so that additional value can be obtained for the development and expansion of Oakland County's digital media goals and objectives.
EH Enterprise Imp - Contract Negotiation D56162PE	To implement an enterprise solution for the Wells, Well log and Pools programs so that independent health applications can be replaced and data can be easily accessed between programs.
EH Enterprise Imp - Remaining ETC D57162AI	EHealth Accela Implementation

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EH Enterprise Implementation – RFP D56162RP Completed	To identify and select a certified Accela Business Partner so that a qualified and experienced Accela Implementer will services to install and configure the Accela software product.
Equalization Mandate Program 2017-2018 D97125EP	To maintain the Equalization applications for State Tax Commission mandated legislative changes, so that the Equalization applications are updated in a timely manner to meet State reporting deadlines.
FM CAMS Expansion - GIS D17148GS Completed	To expand the use of GIS within the existing CAMS system for Facilities Management so that additional spatial data can be standardized, collected and reported on from a central location.
FM CAMS Expansion - Phase 2 D17148CE	To expand the use of the existing CAMS system for Facilities Management so that additional information can be standardized, collected and reported on from a central location.
FM Infrastructure Improvement - IT Gate Management D17147NA	
FM Infrastructure Improvement - Program Planning D17147IN	To create network connectivity to off-campus buildings and improve the management of Facilities Management’s hardware and related software so that data can be shared and managed in a standardized technical environment.
FM Infrastructure Improvement - Remaining ETC D17147IRE	FM Infrastructure Improvement - Remaining ETC
FMO BMS - Implementation D17148B1	Implement a new Facilities Management Building Management System (BMS) for HVAC so that the current system can be modernized.
FMO BMS - Remaining ETC D17148RE	FMO Replace Building Maintenance Remaining ETC
FMO BMS - Requirements D17148BM Completed	Implement a new Facilities Management Building Management System (BMS) for HVAC so that the current system can be modernized.
Facilities Custodial Cleaning and Inspection Solution D17147CC	Implement a Custodial Cleaning Management program so that the management and reporting of custodial work can become more efficient.
GIS Enterprise Program D16182GB	To provide a progressive, location-based solution so that informed decision making is promoted, citizen services are improved, and collaboration across all levels of government is encouraged.
GIS Enterprise Road Show Program D16182GS	To further educate County departments and cities, villages, and townships (CVTs) about the benefits and enable the use of spatial technologies so that County staff can make their workflows more efficient and their decisions more informed.
Land Enhancement Budgets D97010EB	To establish an Enhancement Budget so that additional value can be obtained from the Land Leadership Group system.
Land Sizing Budget D97182SB	Land Sizing Budget

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MBOR - Scheduling Rewrite D97125MS	To rewrite the current BOR-Scheduling system, so that it includes new GIS functionality, new reports, enhancements to existing reports and increased performance time when multiple users are booking appointments.
Municipal Services IT Program TP7186MS	To establish an Enhancement Budget so that additional value can be obtained from the <xxx> system.
OCHD Mandate Program Budget 2016-2018 D56162MC	To establish an OCHD E-Health Mandate Application Development Budget so that hours may be utilized for E-Health development projects relating to mandates, to gain efficiency in the Health Division business process.
Oblique Imagery Implementation D16182OB	To implement oblique and ortho imagery, along with related products and services, so that County Departments, cities, village, and townships (CVTs) can access delivered content and online services.
Property Gateway Mobile D16182PG	To create a mobile version of the Property Gateway mapping component so that public users can consume the map on mobile devices.
RCOC SAD Management Enhancements D16182RC Completed	To migrate the existing process of tracking the parcels which are in the Road Commission for Oakland County's (RCOC's) special assessment districts (SADs) to more modern technology so that the management of this information is more streamlined and accurate.
Replace Pay Delinquent Application D97711PD	To implement a replacement solution for the Pay Delinquent application so that the application is on newer and more secured technology and meets Oakland County IT standards..
Road Commission CAMS Permit and Work Order D84182PW Completed	To implement the Permitting and Licensing module of CAMS for RCOC to extend their current use of CAMS so that new and existing permits as well as license requests and work orders can be integrated into the existing customer support workflows.
Surplus Property Management D97071SP Completed	To implement an ArcGIS Online Map solution with connection to Laserfiche forms for managing and purchasing properties available at Land Sale and selling Surplus Properties that are Oakland County owned, so that form applications and property inventory are stored and managed in one application source and historical data is maintained.
Tax Management System - OC Application Development D96071IN	To design and develop the changes required for the Oakland County integrating applications so that Devnet system integration can be successfully implemented.
Tax Management System - Remaining ETC D94071RE	Tax Management System - Remaining ETC
Tax Management System - Requirements and Design D95071RV Completed	To work with the vendor and customer for requirements gathering and validation phase of the program so that the DEVNET-Edge project implementation is planned.
Tax Management System - Testing & Implementation D95071TS	To complete the testing, implementation and post-implementation phases of the Tax Management System project so that the Treasurer's Office can go live with the DevNet application and retire the Oracle DelTax application.

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WAS Program Budget 2017-2018 D97125WP	To establish a Warrant and Settlement program budget to continue the work defined in the WAS Roadmap, so that a new rate system can be implemented and components of the application can be migrated to newer technologies.
WRC & FMO CAMS Field Enhancements D17611FM Completed	
WRC Asset Optimization Phase II D56611SZ	To implement an asset optimization state zero solution so that data updates can be integrated in to the capital asset management planning system at an increased frequency for improved reporting and modeling.
WRC CCTV Implementation D15611TV Completed	To implement a new closed-circuit television (CCTV) application for the collection and management of sewer (CCTV) data so that the Water Resource Commissioner's Office (WRC) has the ability to retrieve the televised data for conditional assessment and structural review.
WRC Data Repository D84611DR Completed	To design and implement a data storage request and extraction solution for various WRC files so that both internal and external users can access and utilize the data.
WRC Development Budget 2017 - 2018 D57611D5	To establish a Development Budget so that new technology can be leveraged to gain efficiency in the Water Resources Commissioner's office.
WRC Field Collection Program D56611FC	To implement new field data collection technology for the water, storm, and sanitary management units so that the users are leveraging ArcGIS Online (AGO) with the latest smart devices for a seamless field-to-office data transfer
WRC Hach WIMS Phase 2 D56611HW	To migrate all current water and wastewater infrastructure data management and processes to the Hach WIMS system so that the Water Resources Commissioners Office (WRC) can utilize increased lab analytics, threshold alert capabilities, and achieve an overall increase in system functionality for both water and wastewater operations and reporting
WRC IVR Solution - Genesys D57611GN	To implement an Automated Call Distribution (ACD) System so that Water Resource Commissioner's Office (WRC) account holders have the ability to retrieve water and/or sewer account information by telephone through the use of voice recognition or touch-tone keypad input.
WRC IVR Solution - Paymentus D57611VR	To implement an automated Interactive Voice Response (IVR) System and an Automated Call Distribution (ACD) System so that Water Resource Commissioner's Office (WRC) account holders have the ability to retrieve water and/or sewer account information and process account payments by telephone through the use of voice recognition or touch-tone keypad input, and to receive outgoing automated messages regarding upcoming service and account status changes.
WRC Miss Dig Ticket Management System D56611MD	To implement a web-based Miss Dig ticket management system so that efficiencies in ticket processing and utility staking can be gained through the elimination of unnecessary data mining and manual processes to identify WRC-specific tickets

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WRC Pontiac Water Metering System D56611NP	To implement a software solution so that a fixed network advanced metering infrastructure can be utilized for Pontiac water metering
WRC SCADA Ignition Implementation D56611IG	To implement Ignition from Inductive Automation and replace WRC's existing Rockwell SCADA system so that the new software will simplify operations and configuration by providing features such as Real-Time Status Control, Alarming, Reporting, Data Acquisition, Scripting, Scheduling, and Mobile support.
WRC Soil Erosion Software Solution D56611SE	To select and implement a new Soil Erosion management program so that efficiencies and improvements can be gained within the Water Resource Commissioner's Office (WRC) processes surrounding permitting, plan review, fee collection, code enforcement, and inspections
Warrant and Settlement - Data Load Automation Phase 2 D95711WI Completed	To upgrade the Warrant and Settlement (WAS) Baseline and Transaction data imports to an automated process, so that the data validation can be modified to meet expected future County and State reporting deadlines.

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CLEMIS	
CFIRS Deployment and Enhancement Budget D47183CF	To create a budget based project plan for each CLEMIS Fire Agency's CFIRS implementation so that FRMS resources can differentiate their time per CLEMIS Fire agency implementation.
CLEAR Auto Impound DB Conversion DF6183AC Completed	To convert the CLEMIS Auto Impound system from MS SQL to Oracle so that the CLEMIS Auto Impound system will be on the same platform as CLEAR permitting easier and more streamlined system administration and improved data sharing among the other CLEMIS reporting applications.
CLEAR Person/Identifier Search Enhancement DF7183SE	To enhance the CLEAR Web Search so that the CLEMIS CLEAR System will provide a new functionality and improved searches for investigators.
CLEAR Property DB Conversion DF7183PC Completed	To convert the CLEMIS Property system from MS SQL to Oracle so that the CLEMIS Property system will be on the same platform as CLEAR permitting easier and more streamlined system administration and improved data sharing among the other CLEMIS reporting applications.
CLEMIS Bio Facial Recognition Replacement D46183FR	To upgrade the current facial recognition application so that the technology is up-to-date and will provide significantly improved facial recognition accuracy and functionality for the CLEMIS Members.
CLEMIS Bio SAN Migration Program D46183SM Completed	To complete the migration of Biometric/Corrections data from the EMC SAN and mainframe to the CLEMIS SAN so that all of the CLEMIS data will be on the same SAN platform permitting easier and more streamlined system administration, backups and improved data sharing among the other CLEMIS applications.
CLEMIS CAD Admin Dashboard DF6183AD Completed	To enhance the CLEMIS CAD Administrative Dashboard functionality and ease of use so that agencies will have greater control to manage their CAD operation in a more efficient manner
CLEMIS CAD Admin Dashboard Enhancements DF7183AD	To continue enhancements to the core (CAD) Computer Aided Dispatch system so that the system features will support the comprehensive and efficient management and tactical deployment of public safety resources as well as integrate calls for service into the CLEMIS Records Management Systems.
CLEMIS CAD App Server Refresh DF6183SR Completed	To refresh the CLEMIS CAD Application Servers that are at end of life so that the CLEMIS CAD Server Environment is kept current to improve the performance and reliability of the CLEMIS CAD Applications.
CLEMIS CAD App Server Refresh Phase II DF7183SR	To refresh the CLEMIS CAD Application Servers that are at end of life so that the CLEMIS CAD Server Environment is kept current to improve the performance and reliability of the CLEMIS CAD Applications.
CLEMIS CAD Central Dispatch DF6183DI	Template - New Development - Small
CLEMIS CAD Console/MDC DF6183MD Completed	To enhance console/server functionality and corresponding MDC functionality so that CAD functionality and ease of use is improved was will as overall CAD system performance

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CLEMIS	
CLEMIS CAD Console/MDC Enhancement Budget DF7183MD	To enhance console/server functionality and corresponding MDC functionality so that CAD functionality and ease of use is improved as well as overall CAD system performance.
CLEMIS CAD Deploy August 2016 DF6183D1 Completed	To deploy the enhanced Computer Aided Dispatch (CAD) system for CLEMIS law enforcement agencies so that resources can be dispatched and records can be maintained and shared in a more efficient manner.
CLEMIS CAD Deploy January 2017 DF6183D2 Completed	To deploy the enhanced Computer Aided Dispatch (CAD) system for CLEMIS law enforcement agencies so that resources can be dispatched and records can be maintained and shared in a more efficient manner.
CLEMIS CAD Deploy May 2017 DF7183D3 Completed	To deploy the enhanced Computer Aided Dispatch (CAD) system for CLEMIS law enforcement agencies so that resources can be dispatched and records can be maintained and shared in a more efficient manner.
CLEMIS CAD Deployment Program DF6183CD	To deploy the enhanced Computer Aided Dispatch (CAD) system for CLEMIS law enforcement agencies so that resources can be dispatched and records can be maintained and shared in a more efficient manner.
CLEMIS CAD ESRI Mapping POC DF6183EM Completed	To develop a proof-of-concept to enhance the CLEMIS CAD mapping functionality using ESRI Tools so that CAD map maintenance is standardized and easier to maintain.
CLEMIS CAD Enhancement Program Remaining ETC DF6183CE	To develop an enhanced Computer Aided Dispatch (CAD) system for CLEMIS law enforcement agencies so that resources can be dispatched and records can be maintained and shared in a more efficient manner.
CLEMIS CAD Enhancements Short-Term DF618301 Completed	To allow continued development of CAD Enhancements while additional detailed plans are researched and developed so that CAD development projects and resources can be managed more efficiently.
CLEMIS CAD Support Server Enh DF6183SV Completed	To enhance the CLEMIS CAD Support Servers so that the current single-server functions, such as 911 feed, loaders, schedulers and updaters, will run on more than one server for high-availability to improve reliability and reduce outages of these services during patches.
CLEMIS CAD System Improvements DF7183SI	To make system enhancements to the Computer Aided Dispatch (CAD) system so that the backend system performance will be improved for specific CAD modules.
CLEMIS CJIS Compliance Program D46183CC	To review CLEMIS physical security as well as media and applications that contain CJIS-related data and develop the necessary project plans so that CLEMIS processes and applications are in compliance with State and Federal CJIS security requirements.
CLEMIS Citations Conversion Program DF6183CV	To convert the CLEMIS Citations system from MS SQL to Oracle so that the CLEMIS Citation system will be on the same platform as CLEAR permitting easier and more streamlined system administration and improved data sharing among the other CLEMIS reporting applications.
CLEMIS Crash Migration to SAN DF6183CS	To migrate the CLEMIS Crash system from EMS SAN to the CLEMIS SAN so that the CLEMIS Crash system will be on the same platform as CLEAR permitting easier and more streamlined system administration and improved data sharing among the other CLEMIS reporting applications.

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CLEMIS Enhancement Budgets D47010EB	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS systems.
CLEMIS MDC Remaining ETC D46183MU	To replace and supplement aging components of the mobile computing infrastructure so that the mobile computing infrastructure remains robust, reliable and secure for police, fire and EMS users.
CLEMIS MDC Requirements D47183MD	Template - Land New Development Project
CLEMIS New Site Implementation Budget TP7186IB	CLEMIS New Site Implementation Budget
CLEMIS SEP Enhancements 2017-18 D46183CE	2017-18 CLEMIS SEP Enhancements
CLEMIS Sizing Budget DF7183SB	CLEMIS Sizing Budget
CLEMIS Svcs Participant Development Budget DF7183T3	To perform provisioning, deployment and support activities so that new agencies can be implemented on CLEMIS.
CLEMIS Svcs Participant Implementation Budget DF7183T2	To perform training, deployment and support activities required to implement new member agencies so that they will be using and contributing to the shared database.
CLM - Leased Communication Services Replacement D46183WP Completed	To engineer and implement a wireless proof of concept solution that could replace the ISDN circuits used as CAD backup.
CLM - Leased Line Replacement Phase 2 D47183L2	To determine and implement the technologies and related costs to replace end of life leased communication services, so that agencies will continue to have connectivity.
CLM - Non CAD ASE installations D48183T1	To upgrade T1 lines for 30 sites to ASE
CLM-Data Center Infrastructure Optimization Program D46183DC	To provide the investments for the necessary infrastructure modifications so that the CLEMIS systems align to the new IT environment standards and the replacement of end of life technologies occurs timely and efficiently.
CLM-DataCntrOpt-Implement DF7183HA	To implement, migrate and validate CLEMIS systems and network to the new infrastructure and secondary location so that the CLEMIS infrastructure aligns to the IT standards and CJIS requirements and so that business continuity, security and compliancy are maintained.
CLM-DataCntrOpt-Ph1 DF7183P1	To conduct planning, requirements definition and technical designs for the necessary infrastructure modifications so that the CLEMIS systems align to the new IT environment standards and the replacement of end of life technologies occurs timely and efficiently.

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CLEMIS	
CLM-Network Optimization Program D46183NA	To provide the investments for the necessary network infrastructure modifications so that the CLEMIS systems align to the new IT environment standards as well as ensure the performance and reliability of the CLEMIS systems and replacement of end of life technologies occurs timely and efficiently.
Citizen Engagement Budget - CLEMIS LG DE6183CM	To establish an Enhancement Budget so that additional value can be obtained from Citizen Engagements.
FRMS Rewrite - Basic Reports D46183R1 Completed	To develop FRMS Basic Reports for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite - Core Prep D46183CP Completed	To develop FRMS Core Modules for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite - NEMSIS D46183FN Completed	To develop the EMS-Basic NEMSIS-3 Compliant module for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite - Pilot Deployment D46183PD Completed	To deploy FRMS Incident Reports which the core of a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite - Roster & Training D46183F3 Completed	To develop the xxxxxxxxxx Modules for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite Addl Reports D47183R2 Completed	To develop additional FRMS Reports for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite NEMSIS v3 D47183VR Completed	To add NEMSIS V3 EMS data elements into the CLEMIS FRMS product so that local agencies can report on the new data elements.
FRMS Rewrite Occupancy D47183OC	To develop the Occupancy Module for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite Remaining ETC D46183FZ	To develop a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
FRMS Rewrite Training Addl D47183TA Completed	To further develop the Training Module for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FRMS Rewrite Zoll NEMSIS V2-V3 Research D4618323 Completed	To further research the options to deliver the EMS-Basic NEMSIS-3 Compliant module for a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
MDC Security/Patch Deployment D47183MP Completed	MDC Security/Patch Deployment
MICR XML Program and Web Service DF7183MC	To ensure that the CLEMIS team creates an XML program so that individual local community criminal data will be separated out and sent real time via a Web Service to the State of Michigan.
Medical Examiner Case Management System Phase I DF8176CM	To develop and implement an electronic case management system module so that the Oakland County Medical Examiner program can be replaced and shared data can be easily accessible with a case file by all parties involved.
Michigan Indigent Defense Commission DG7183MI Completed	To ensure that Oakland County's video arraignment system can accommodate the State of Michigan's MIDC mandate such that a defense counsel can be provided to indigent defendants pre-arraignment.
OCSO Jail Visit Bridge Repl D46431JV	To implement a replacement solution for the current Jail Video Visitation Bridge so that the Jail Visitation system can continue to meet County technical and security standards.

Project Goal Summary

Project Name	Project Goal
Radio	
CLEMIS Radio Enhancement Budget DL7183EB	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS Radio system.
CLEMIS Radio Repl Program DL6183RC	To replace the current radio communication to Public Safety and governmental users so that the equipment will be supported as well as taking advantage of technological advancements of the last decade allowing support of Next Generation NG911.
NG911 ESnet - Implementation DL6183NG	To provide a hosted, networked IP 9-1-1 system so that the County and Public Safety Answering Points (PSAPs) will obtain a cost effective yet reliable migration path from the current analog 9-1-1 system to "Next Generation" IP-based 9-1-1. This project covers the implementation of Data Centers and a backbone network.
NG911 Telephone Interface DL7183TR Completed	To interface vendor-installed new NG911 telephones which replace aging PSAP telephones so that the County and Public Safety Answering Points (PSAPs) will obtain a cost effective yet reliable migration path from the current analog 9-1-1 system to "Next Generation" IP-based 9-1-1.
OAKWIN Radio System Enhancement - RFP DL7183RP	To issue an RFP to replace the current the current radio communication to Public Safety and governmental users so that the equipment will be supported as well as taking advantage of technological advancements of the last decade and allowing support of Next Generation NG911.

Project Goal Summary

Project Name	Project Goal
eGovernment	
CMS Strategic Planning DE6182CM	To research and select a Content Management System (CMS) so that development and content editing can be improved and be aligned with industry best practices.
Citizen Engagement Budget - IT DE6182CE	To establish a Citizen Engagement budget for the IT Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
County Recognition and Initiatives DE6182CR	To establish a County Recognition and Initiatives Program Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of Oakland County IT goals and objectives.
Digital Asset Management DE7182DA	To upgrade the Enterprise Digital Asset Management System, OpenText, to the newest version for IT digital media storage so that Oakland County properly secures and manages digital intellectual property.
Digital Media Standards DE6182DS	To develop, implement, and enforce Digital Media Standards so that all digital communications follow appropriate standards and stay current with technologies.
Electronic Information Technology (EIT) Accommodation DE6182ET	To create a strategy and roadmap for the Electronic Information Technology (EIT) accommodation standards so that Oakland County is compliant with Section 508 of the American Disabilities Act (ADA).
Electronic Information Technology (EIT) Enhancements DE7183ET	To prioritize and remediate issues found in public facing applications and websites so that Oakland County is compliant with the American Disabilities Act (ADA).
Enterprise Forms Strategy DE6182EF	To implement an Enterprise Forms strategy for online forms usage so that we can formalize and standardize the toolset as part of the Developer's standard toolbox.
G2G Cloud Solutions Marketing Budget DJ6182CM	To provide brand management and marketing services for G2G Cloud Solutions and its sub brands so that the brands are supported for maximum growth over the next master plan.
G2G Enhancement Multiple Depository Account DJ7182MD	To enhance the Over the Counter and Shopping Cart solutions with the ability to deposit to multiple accounts so that changing customer and technology needs can be met.
G2G Enhancement Search and Batch Phase 1 DJ7182S1	To enhance the myG2G solution to more intuitively generate reports and batch transactions for settlement so that changing customer and technology needs can be met.
G2G Marketplace Marketing Budget DJ6182MP	To provide brand management and marketing services for G2G Marketplace so that the brand is supported for maximum growth over the next master plan.
G2G Participant Development Budget DJ6182PD	To perform support activities required to recruit possible G2G Cloud Solutions customers so that the program can continue to expand.
G2G Participant Implementation Budget DJ6182PI	To perform the necessary activities to implement new customers to use G2G Cloud Solutions so that the customers can take advantage of products and services that Oakland County has to offer.

Project Goal Summary

Project Name	Project Goal
eGovernment	
G2G Program Development DJ6182GD	To establish a Program Development Budget for the duration of the next Master Plan so that hours may be allocated to enhance G2G Cloud Solutions to meet customer and technology needs.
G2G Program Management DJ6182PM	To manage and provide oversight of various projects for G2G Cloud Solutions so that new technology and/or processes can be leveraged to gain efficiencies for both current and potential customer as well as support staff for G2G Cloud Solution systems.
OC Logo Replacement Budget DE6182DB	To establish an Application Services Program Budget for the duration of the next Master Plan Cycle so that effort may be allocated to replace the outdated OC logo on public facing applications in support of the current Oakland County Brand Standards.
PCI Enhancement Budget DJ7182EB	To establish an Enhancement Budget so that additional value can be obtained from the PCI system.
Payment Engine & Shopping Cart Solution RFP DJ5182RP Completed	To evaluate the impact of purchasing a payment engine and shopping cart services so that cost of ownership can be lowered.
Site Search Optimization DE6182SO Completed	To improve site search results to optimize Oakland County's website visibility so that site visitors can locate relevant information.
Web Application Standardization/Conversion DE6182WP Completed	To standardize all web applications and convert oakgov.com to new Fire template so that development and maintenance of the site is reduced.
Web Site Conversion Budget DE7182WP Completed	To standardize Oakland County websites into a modern and responsive template so that the investment in the technology is realized.
eCommerce New WebSphere Environment DJ6182WE Completed	To improve the availability of ecommerce services by standing up an isolated web environment so that customer experience can be improved by reducing system outages.
eCommerce Services RFP DJ7182ER	To evaluate the impact of purchasing eCommerce services so that cost of ownership can be lowered.
eGovernment Program Development DE6182PD	To establish an eGovernment Program Development Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of eGovernment goals and objectives.
eGovernment Sizing Budget DE7182SB	eGovernment Sizing Budget

Project Goal Summary

Project Name	Project Goal
Internal Services	
Application Development Program Budget D56182AD	To improve and refine the development lifecycle standards so that the requirements, development and testing processes continue to be standardized resulting in more efficient services to Oakland County
Browser Update Strategy and Implementation DE6182BU	To create a roadmap for the County browser standard to be changed to an "evergreen" browser so that OCIT can support the latest Web technologies and the time and money spent developing and supporting applications to work within specific browsers is minimized.
Connected Vehicle Training RFP DJ6182CV Completed	To secure a vendor that will deliver a training program for the Connected Vehicle initiative so that County departments and other government agencies can gain knowledge regarding Connected Vehicle infrastructure and standards.
IT Department Initiatives DH7181DI	IT Department Initiatives
IT Equipment Fund Planning DB7182EQ	To create an IT Office Equipment service and billing model, so Oakland County IT can support customer requests for new installations, maintenance and support of existing hardware.
IT HR Initiatives DH6181HR	To establish a Human Resources Initiatives Budget so that hours may be utilized for IT Human Resources development projects
IT Process Improvements DH7181PI	To improve IT Processes by introducing process changes to achieve organizational improvements in cost, quality and schedule acceleration.
ITPSRS System Replacement DH7181PS	To implement a new Professional Services Requisition System so that automated requisitions can be sent to approved Professional Services vendors so that qualified candidates can be interviewed and selected
Internal Services Enhancement Budgets DR7010EB	Internal Services Enhancement Budgets
Internal Services Sizing Budget DH7181SB	Internal Services Sizing Budget
NGINX Application Migration D95182NI Completed	To implement a standardized solution for load balancing, reverse proxy, and SSL termination, so that the recommended solution will reduce costs, simplify maintenance and improve application delivery.
O365 Intranet Implementation DE6182O4	To implement a vendor provided Intranet application within SharePoint online so that Oakland County can grow and improve employee communications.
O365 Intranet Solution RFP DE6812O2 Completed	To select an Intranet application so that Oakland County maximizes the value of their investment in O365 SharePoint.
O365 Microsoft Engagement DE6182O3 Completed	To engage with Microsoft to evaluate the Microsoft Office 365 suite of products that are a part of the Enterprise package so that IT can develop a roadmap for a County wide implementation of specified O365 products.
O365 Operationalize PSTN DE6182O6	To operationalize and implement Microsoft Office 365 Public Switched Telephone Network (PSTN) conferencing so that Oakland County can grow and improve employee communications.

Project Goal Summary

Project Name	Project Goal
Internal Services	
O365 Plante Moran Engagement DE7183PM	To develop a roadmap and strategy for County to expand its use of Microsoft Office 365 Government (O365).
O365 Professional Services RFP DE6182O5 Completed	To issue a Request for Proposal (RFP) in order to identify, evaluate and select a vendor to provide professional services expertise to review the Microsoft Office 365 suite of products.
O365 Program Management DE7182PM	To manage resources, tasks, and budget for the O365 Program so that communication within the county and with the vendors is consistent and complete as well, as delivering the O365 Program on time and on budget.
O365 Remaining ETC DE6182RE	O365 Remaining ETC
Project Management Program Development DH7181PD	To establish a Project Management Budget so that hours may be utilized for Project Management development initiatives leveraging new Clarity functionality to gain improved efficiency in Project Management
SC Communications CO Services DR6181CO	To fulfill Service Center Communications customer initiated Change Order (CO) requests for the 2017/18 Master Plan period so that the customer's benefits and business objectives are achieved.
Service Center 2016-18 Improvements DR6181S1	To implement improvements for Incident, Change, and Problem Management so that OCIT Service Center utilizes ITIL best practices. This includes updating the Incident and Problem Management processes to include matching to CIs and adding new Change Types to better identify, act, and report on Change Requests. It also includes identifying and formalizing OLAs and SLAs to allow the IT teams to better communicate and report on delivery of services and incident resolution to OCIT customers. This project also seeks to develop a Service Center self-service portal within the CA Service Desk program that will allow users to complete certain service tickets without needed manual Service Center involvement.
Service Center Program 2016-2018 DR6181SP	To implement improvements for Incident, Change, and Problem Management so that OCIT Service Center utilizes ITIL best practices. This includes updating the Incident and Problem Management processes to include matching to CIs and adding new Change Types to better identify, act, and report on Change Requests. It also includes identifying and formalizing OLAs and SLAs to allow the IT teams to better communicate and report on delivery of services and incident resolution to OCIT customers. This project also seeks to develop a Service Center self-service portal within the CA Service Desk program that will allow users to complete certain service tickets without needed manual Service Center involvement.
Time Tracker System Replacement DH7181TT	To implement a new IT Time Tracker System so that the time tracking processes for IT Professional Services employees can be improved and modernized.
Versal Code Migration Program D56182VC	To migrate all the old Oakland county applications to versal code template so that they will utilize new and improved technologies, and offer a new look and feel

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Authentication Tune-up with AD DR5181AD Completed	To conduct a true-up of our application controlled authentication applications.
Building Program 2017-18 TP6186FM	To provide necessary IT services required by building relocation and renovation projects, as well as individual IT customer relocations, so that FM&O, CLEMIS, and CVT project objectives are met.
CTO Technology Planning TT6186CT	CTO Technology Planning
Cloud DNS TT8186DN	Cloud DNS
Cloud Directory Services TT6186AD	To prove out a viable, secure solution for extending the OC Active Directory into the Cloud environment so that applications can move to the Cloud.
Cloud Infrastructure Optimization TT6186CO	To conduct planning, requirements definition and technical designs and establish governance of the Cloud First environment to continue efforts to transform cloud utilization for Oakland County so that efficient and effective management of all diverse cloud environments will be in place.
Cloud Network Connect TT6186NC	To complete the RFP process through contract negotiations so that a fully executed contract for the Cloud Network Connectivity solution and provider will be established.
Cloud Program Management TT7186PM	To establish an Enhancement Budget so that additional value can be obtained from the Cloud Program.
Configuration Management Data Base TT6186CM	To increase the accuracy and completeness of the information, we need to implement an automated tool that will scan all of our environments so that we can acquire a complete picture of our technical environment to support troubleshooting and decision making.
Customer Change Order Services TN6186CO	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
Dual Factor Authentication Rollout T65186DS Completed	To implement Dual Factor authentication, and update local admin account structure on the Servers, so mitigating controls can be implemented to address weaknesses in current directory services.
Enterprise Architecture Innovation TT6186IN	To create a Program for technical innovations for Oakland County so that new technologies can be identified, researched and proven as to their benefit to the county.
Enterprise Architecture Program TT6186PR	To continue the improvement, strategic execution and delivery of IT, through the Enterprise Architecture Program for Oakland County so that county can achieve greater productivity through increased efficiency and effectiveness.
Fiber Network Optimization TP7186FO	To implement Wavelength-Division-Multiplexing (WDM) technology so that more efficient use of our fiber optic network can be achieved.
Full Network Segmentation TP7186SN	To segment the County's local area networks so that network collisions can be reduce and performance increased.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Identity Access Management Vendor Select TT6186IA	To complete an RFP and recommend an Identity Access Management (to be referred to as IAM) vendor so that Oakland County can implement an IAM tool.
Mainframe Decommission TT7186M2 Completed	To decommission and dispose of legacy mainframe equipment leveraging OC Mainframe service provider Blue Hill so that Oakland County is aligned with compliancy for mainframe systems/equipment no longer in use.
Mainframe Migration TT6186MM Completed	To migrate the current mainframe solution from the onsite hardware to the new virtual environment that is being hosted by Blue Hills at their data centers so that the county may continue to use the mainframe programs that are necessary to conduct county business.
Mobile Device Management TN7186MD	To implement a CJIS compliant Mobile Device Management (MDM) solution so that mobile devices can be properly managed.
Network Segmentation TP6186NS Completed	To segment the local area networks at Oakland Pointe (250 Elizabeth Lake Road) and the Public Works building (95 West) so that the network performance can be improved.
Network Services Change Order Services TP7186CH	Network Services Change Order Services
Patch Process Improvement TT7186PP	To create a monthly patch processing team to streamline the Oakland County patching process so that consistency and efficiencies can be gained.
Production Network Segmentation TP7186NS	To create a secure production environment so that QA and DEV testing will not affect production.
RAP-P3-Backup Solution TP5186BS	To plan, design and procure equipment for the application and database server backup solution, establishing the framework and ensuring equipment is on hand so that a backup solution can be implemented for applications and database systems.
RAP-P3-PV Migrations TP5186PV Completed	To complete the migrations, restoration, and moves of the application servers/systems, so that the Application and Database systems will fully utilize the improved technology.
RAP-P4-Network Transport TP6186TR Completed	To accelerate and complete the network transport efforts for RAP, so that performance is increased and complexity reduced.
Remote Desktop Access TN7186BG	To implement BOMGAR technology for remote access connections to workstations within Oakland County so that security is improved and CJIS compliance is met.
SAM - License & Compliance TT8186LC	To implement a desktop and server software inventory management product and ensure all licenses are documented and implement standards and procedures so that licensing information is timely, accurate and can be reported on upon request.
SAM - Sizing Software License Management TT7186SM Completed	

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
SAM - Software Implementation TT6186IM Completed	To deploy Belarc's (vendor supplied) "BelManage" and "Data Analytics" software asset management products so that Oakland County can sustain a single, integrated source of software licensing information for workstation and server software.
SEP - Cloud Security Controls EB DB7182SC Completed	SEP - Cloud Security Controls EB
SEP - Physical Security Review TS6186PS	To conduct physical security audit of the IT Data Center so that the vulnerabilities associated with physical security is minimized.
SEP - Server Build Process Review T66186SB	To review the Server Build process so that the vulnerabilities associated with server build are minimized.
SEP - User Account Life Cycle Review T66186UA	To review the User Account Management process so that the vulnerabilities associated with User Account Management are minimized.
SOM Point Of Presence TP5186SI Completed	To create a reusable service model by consolidating legacy State of Michigan (SOM) network connections into a single SOM Point Of Presence (POP) so that the SOM WAN sites are able to leverage Oakland County (OC) services and network transport.
SQL File Mapping T36186DM	To complete data file mapping to a Microsoft SQL Server best practices configuration for SQL databases while they are also upgraded to a newer SQL software version in the next two years so that data mapping will better align with the new environment.
Server Admin Change Order Services T67186CO	Server Admin Change Order Services
TSN Sizing Budget TP7186SB	TSN Sizing Budget
Technical Systems & Networking Enhancement Budgets T37010EB	To establish an Enhancement Budget so that additional value can be obtained from the Technical Systems & Networking systems.
UCC - Professional Services RFP TN7186CS Completed	To issue a Request for Proposal (RFP) in order to identify, evaluate and select a vendor to provide professional services expertise to select needed components of the UCC program.
UCC - Program Planning TP6186PP Completed	UCC - Program Planning
UCC - RFP for Network Infrastructure Prep TP7186NI Completed	To complete an RFP and recommend a Cisco channel partner so that Oakland County can create a foundation of network transport equipment and services for Unified Communications & Collaboration (UCC) to all Oakland County Departments.
UCC - RFP for VoIP / Voicemail / Conferencing TP7186UC	To complete RFPs and recommend partners for selection of UCC (Universal Communications & Collaboration) products & services.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
UCC - Remaining ETC TP6186RE	UCC - Remaining ETC
UCC Phase 2 - Remaining ETC TP7186RE	UCC Program Phase 2 - Remaining ETC
UCC Voice Change Order Services TP7186CO	UCC Voice Change Order Services
UCC2 - Network Replace Oversight & DWDM Installation TP8186ND	
Universal Communications and Collaboration TP6186UC	To implement a Universal Communications and Collaborations solution that upgrades the County's phone system, increases public Wi-Fi capacity, adds secure internal Wi-Fi capabilities and replaces the current Call Center so that communications can be more efficient.
Virtual Private Network TP7186VP	To implement a Virtual Private Network (VPN) solution so that Oakland County staff may connect to the County network in a secure method.
Voicemail Replacement - Design Phase TP6186VI Completed	To replace the end of life voice mail system with Office 365 government so that voice mail service is maintained.
Voicemail Replacement - Pilot Phase TP7186PP Completed	To replace the end of life voice mail system with Office 365 government so that voice mail service is maintained.
Voicemail Replacement - Pre-Implementation TP6186VM Completed	To replace the end of life voice mail system with Office 365 government so that voice mail service is maintained.