

## OCCRO Services Follow-Up PHONE Interview

*(Follow-up phone interview should be conducted approximately 2 weeks post incident;  
Follow-up interview should be conducted with agency contact person)*

Requesting Agency: \_\_\_\_\_

Nature of Incident: \_\_\_\_\_

Agency Contact Person: \_\_\_\_\_

Date of original incident: \_\_\_\_\_

Date of Follow-up Interview: \_\_\_\_\_

1. Now that a couple of weeks have passed, in general, how is your agency responding at this point in time?  
\_\_\_\_\_
2. Have you noticed any lasting effects, or personality or behavior changes among any of your members in regard to the critical incident they experienced? \_\_\_\_\_
3. Have you noticed any unusual attendance problems, job changes, other job related problems, or other difficulties in family or other personal relationships among any of your members that may be related to the critical incident? \_\_\_\_\_
4. Are there any individuals that did not participate in the debriefing process that you feel might benefit from further services of follow-up services? \_\_\_\_\_
5. Often times the anniversary of a critical incident triggers an emotional reaction from those who were directly involved. Will you be able to follow-up with your members on the anniversary of this critical incident to evaluate how they are responding a year from now? \_\_\_\_\_
6. Did our services meet with the expectations of your Agency? \_\_\_\_\_
7. Are there any comments or concerns that you would like to be aware of in regard to this incident or members of your agency? \_\_\_\_\_
8. Are there any suggestions you have for OCCRO so that we can improve our services to your agency in the future? \_\_\_\_\_

Thank you very much for taking a few minutes to answer our questions and for providing us with some feedback. Naturally, if we can be of further service to your agency in the future, we would be glad to do so.

Interviewer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE COMPLETE FORM AND E-MAIL TO: [maciasg@oakgov.com](mailto:maciasg@oakgov.com) and [dcjtraveler@comcast.net](mailto:dcjtraveler@comcast.net)  
OR FAX FORM TO G. MACIAS/HOMELAND SECURITY AT 248-858-5542**