



# How Water Works

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*Water Resources Education for  
Elected and Appointed Officials*



# Agenda

- Who We Are and What We Do
- Drain Maintenance History and More
- Drinking Water Operations
- Stormwater Management
- Retention Treatment Basin (RTB) Synopsis
- Guided tour of GWK RTB



# Who We Are

- Oversee maintenance, operation and improvement of water, sewer and stormwater infrastructure
- The Michigan Drain Code guides much of our work
- Ensure sustainable, efficient and resilient drainage, water and sewer systems



# What We Do



## Water Systems

- 168,000 residents served
- 1,220 miles of water mains
- 27 water treatment facilities
- 11 water storage tanks
- 6 booster pump stations



## Sewer Systems

- 195,000 residents served
- 1,230 miles of sanitary sewers
- 138 lift stations
- 7 water recovery facilities
- 3 sewage retention facilities



## Regional Sewer

- 1,000,000 residents served
- 410 miles of sewer
- 4 retention treatment facilities
- 2 water resource recovery facilities
- 18 lift stations



## Storm Drains

- Manage 433 county drains, including 560 miles of enclosed storm drain and 220 miles of open channel storm drain, spanning 900 square miles
- Clean and inspect 6 miles of drains, to improve flow and reduce flooding risks



## Dams and Lakes

- Responsible for 41 lake level control and dam structures across Oakland County
- Participates in Lake Level Improvement Boards for 47 lakes
- Inspect managed control structures

# How We Do It



**380 Employees**



**19 Departments**



**24/7 Operations**



**Community Support**



**Exceptional Leadership**



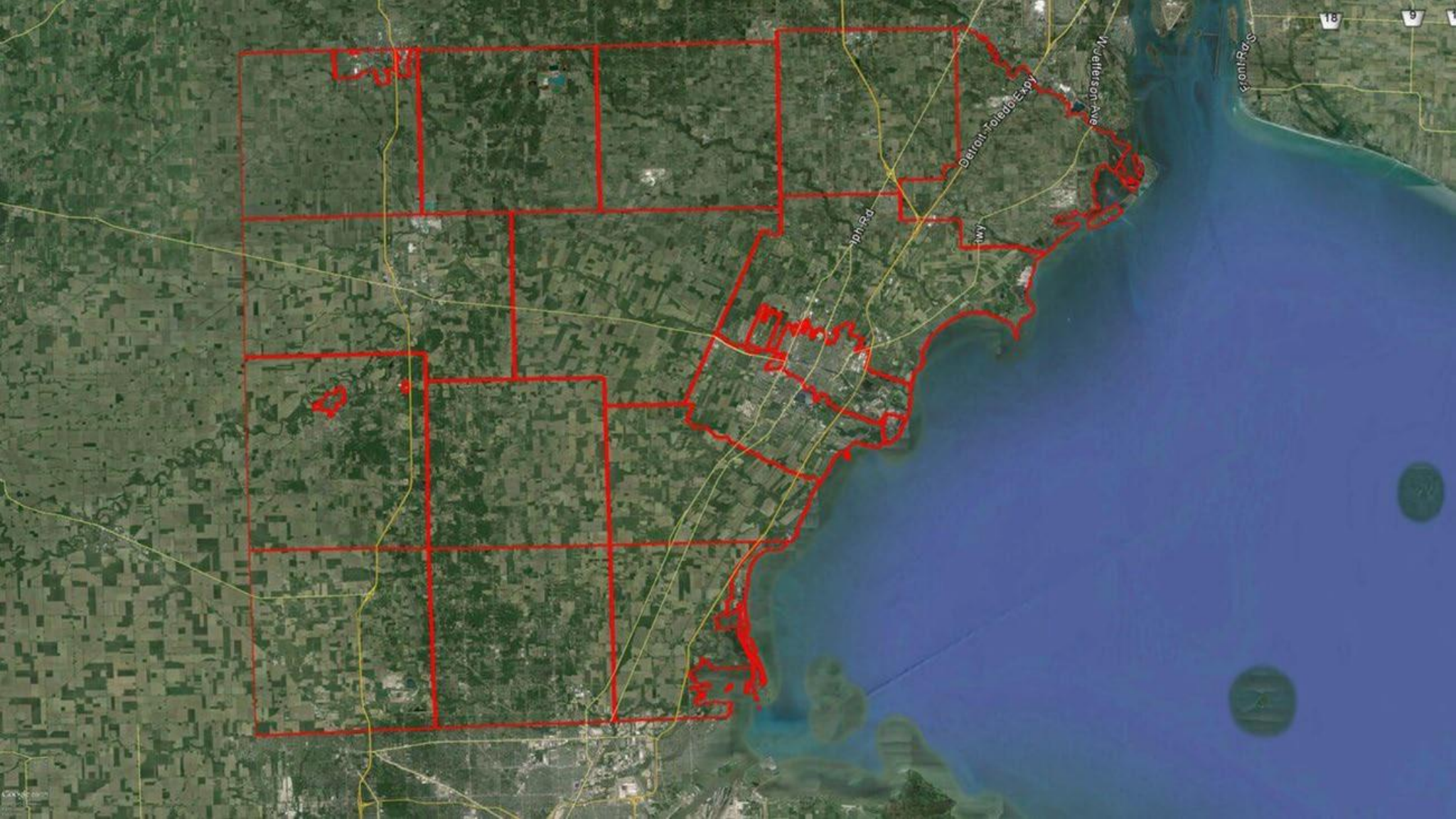
# **Drain Maintenance**

Geoff Wilson, P.E. Chief Engineer

# History of the Drain Commissioner

- “Michigan apparently consisted of swamps, lakes, and poor, sandy soil *not worth the cost of surveying*. Not more than one acre in a hundred, or perhaps a thousand, could be cultivated.”  
-*Tiffin Report, 1816*
- Lansing under “several feet” of water when the first settlers arrived in 1835





18

9

1

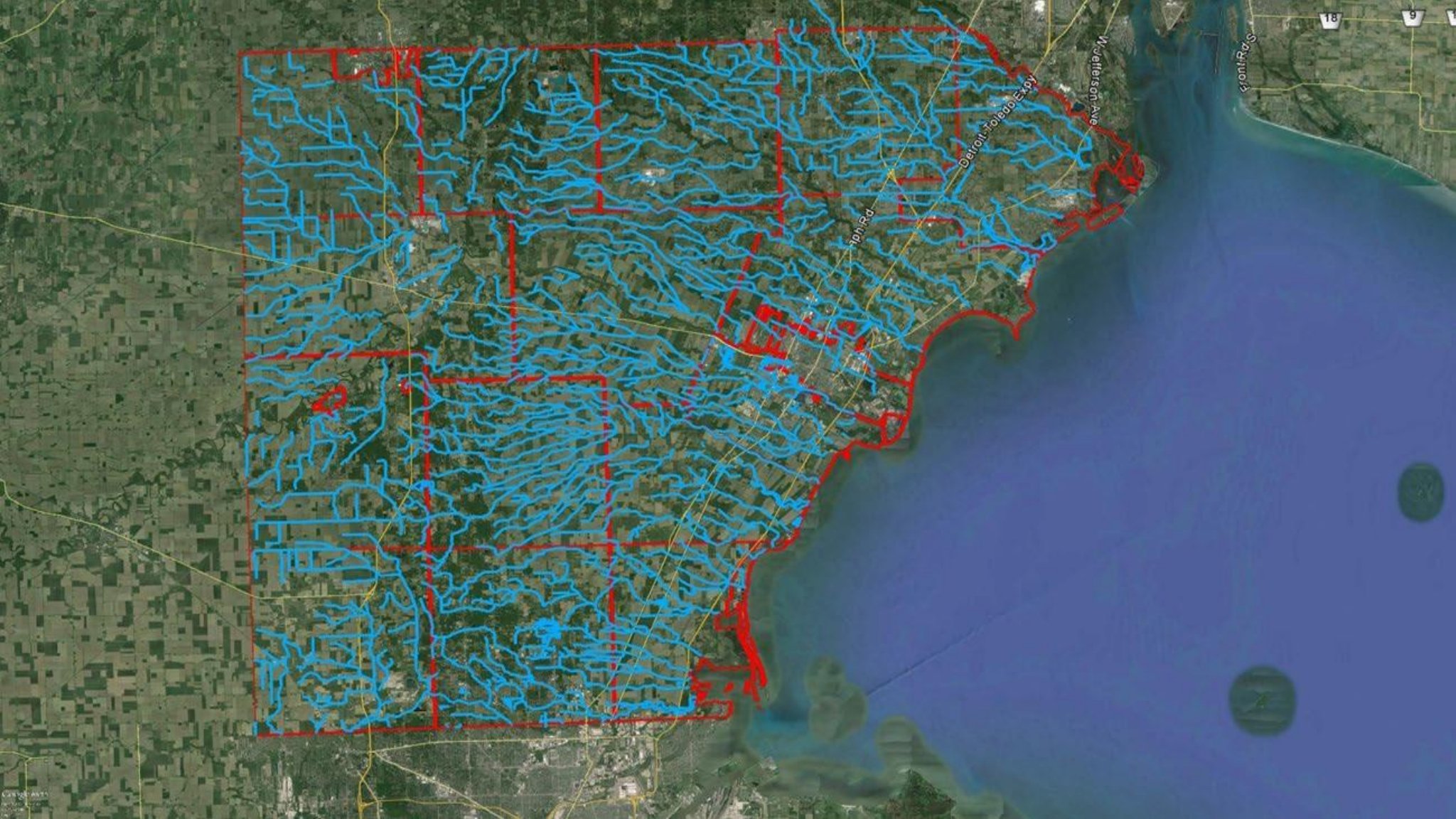
St. Clair River

Jefferson Ave

Detroit, Toledo Express

I-94

I-75



# History of Drainage and Drain Statutes



**1857**

Maintenance of authorized drains introduced

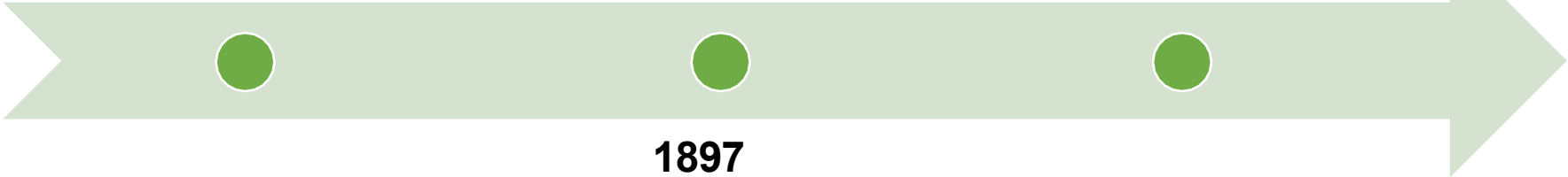


**1919**

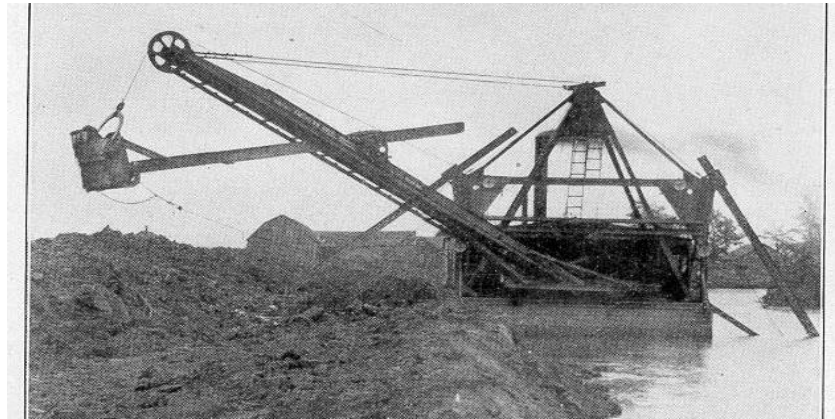
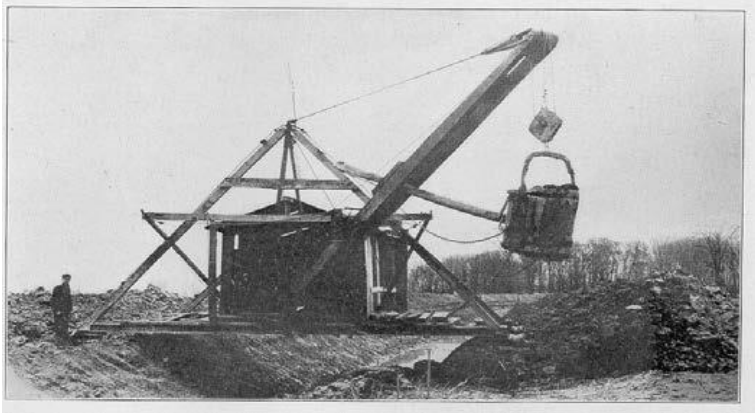
Michigan Geological and Biological Study

**1897**

Township drain commissioner shifted to county



# Early Drainage Techniques



# Drain Categories

## Chapter 4 or 5

- Old, farm-focused drains
- Costs shared by landowners, road agencies, and local governments
- Annual costs limited to \$10,000 per mile of drain



## Chapter 18

- Newer drains in subdivisions
- Maintenance funding is limited



## Chapter 20 or 21

- Newer drains for modern development
- Costs shared by municipalities and road agencies
- Maintenance dollars not capped



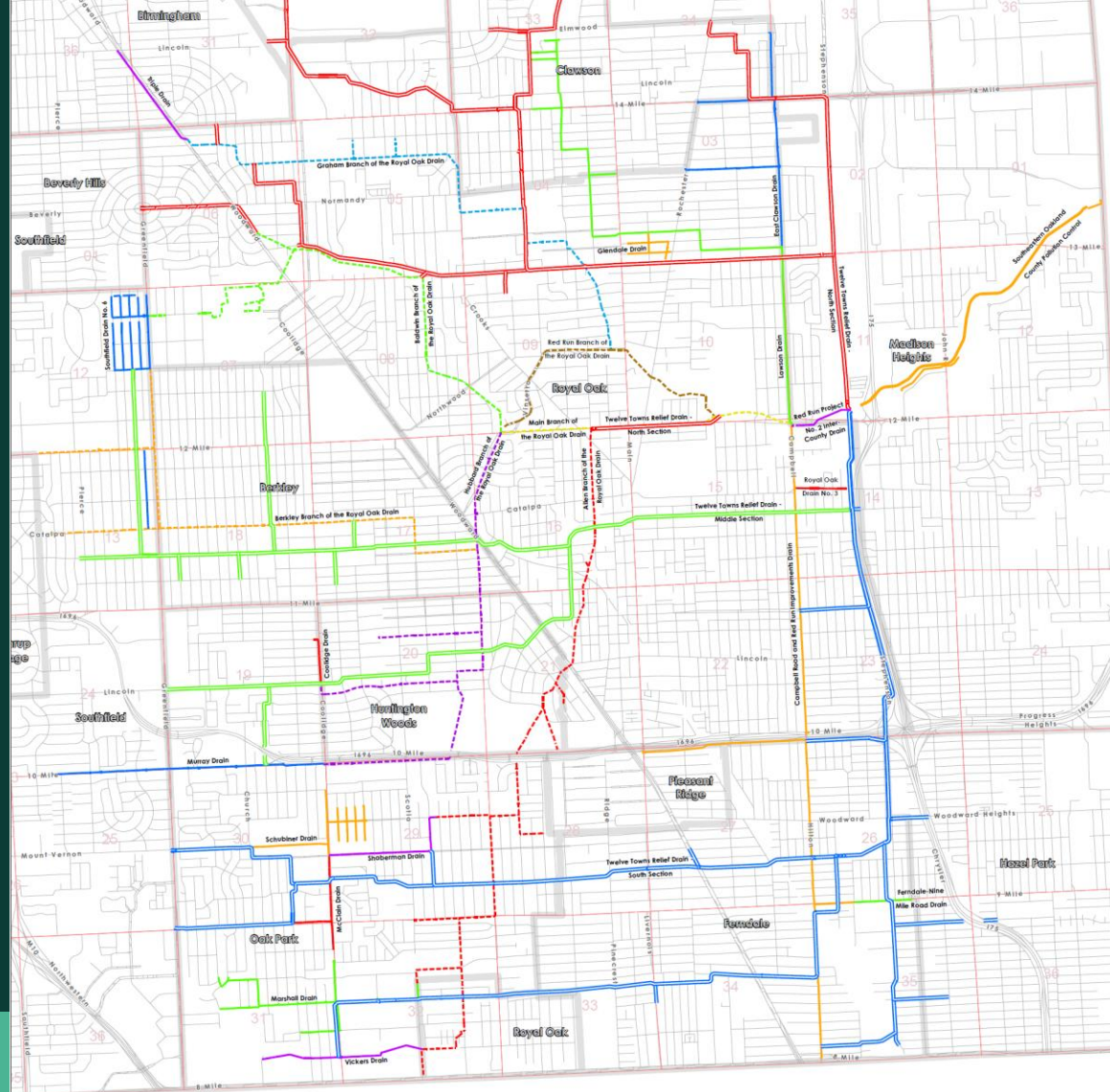
# GWK is a Chapter 20 Drain

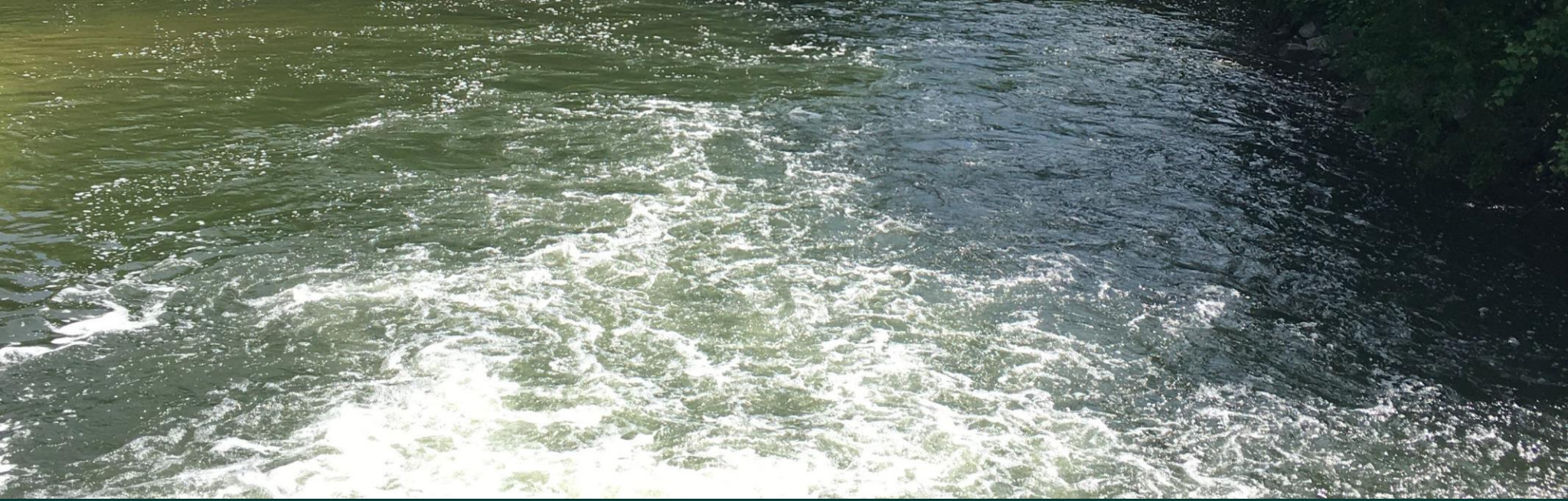


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**PRE-GEORGE W KUHN CSO  
RETENTION TREATMENT BASIN FACILITY  
(1949 IMAGERY)**

# GWK Today





# **Lake Level Control Structures and Lake Improvement Boards**







# Drinking Water Operations

Zach Earp, Civil Engineer II



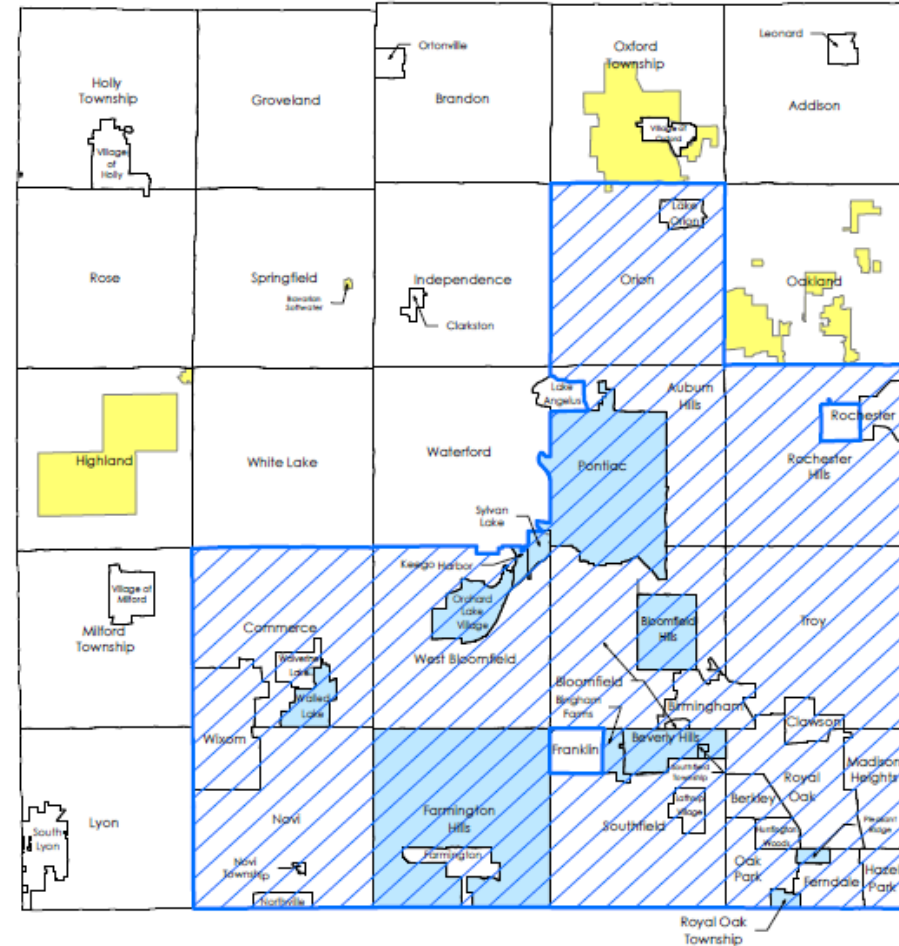
# Drinking Water Operations

- Daily operations, emergencies, regulations, and customer support
- 7 Water Systems Engineering
- 49 Water Maintenance
- 12 Cross Connection
- 11 Pump Maintenance




# Where We Operate

We provide reliable drinking water for 21 systems in 15 communities, serving nearly 168,000 residents.

- Village of Beverly Hills (as-needed)
- Village of Bingham Farms
- City of Bloomfield Hills
- City of Farmington Hills
- Highland Township
- City of Keego Harbor
- City of Orchard Lake Village
- City of Pleasant Ridge
- City of Pontiac
- Royal Oak Township
- Springfield Township
- City of Sylvan Lake
- City of Walled Lake



## Legend

-  Great Lakes Water Authority (GLWA) Systems Operated and Maintained by WRC
-  Community Well Systems Operated and Maintained by WRC
-  Great Lakes Water Authority Water Service Area

# Infrastructure

12,856 fire hydrants

13,614 system valves

1,220 miles of water main

6 booster stations

33 control valves

11 storage tanks

27 well houses

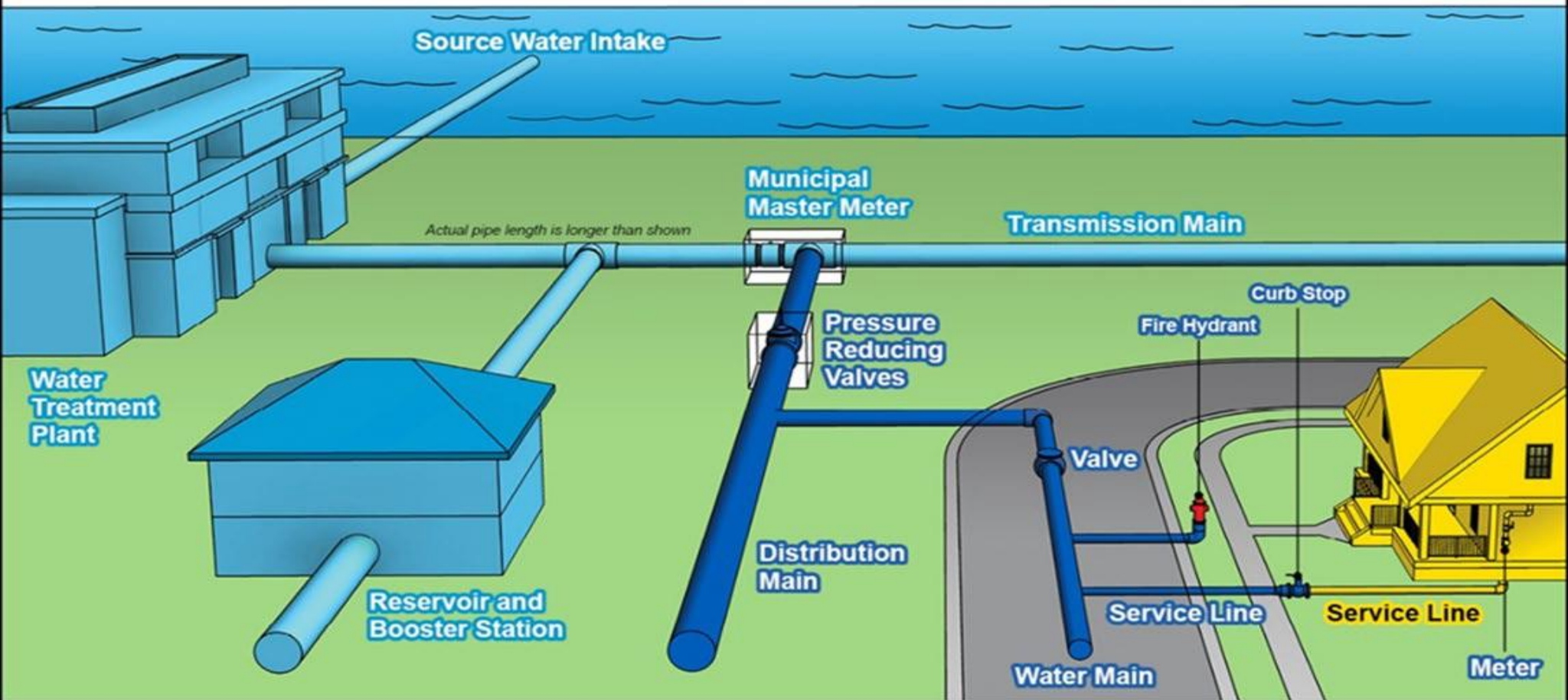


# Ensuring Water Quality and Service

- Drinking water that meets or exceeds regulatory requirements
- Routine maintenance, inspections and site visits
- 24/7 emergency response
- Customer support
- Regulatory compliance
- Sampling and reporting
- Safe Drinking Water Act of 1974



# Our water system is a shared responsibility.



Great Lakes Water Authority

Municipality

Property Owner

# HOW TO CLEAN YOUR FAUCET AERATORS

An aerator is a screen at the end of a faucet that regulates water pressure and controls the amount of water while the faucet is in use.

Over time, minerals and debris can build up in your faucet's aerator, affecting water quality and slowing the flow.

Keeping your aerators clean reduces strain on your faucets and plumbing while saving water and ensuring optimal performance.



[gojo.com/WaterQuality](http://gojo.com/WaterQuality)

01 Carefully twist the aerator off the tip of your faucet.



02 Separate the screen, disc and washer.



03 Soak parts in vinegar for about 30 minutes to dissolve mineral build-up.



04 Rinse under water and gently brush away any remaining debris.



05 Reassemble and attach the aerator back on the faucet.



## Public Education

- Flushing
- Clean your aerators every 6 months
- Use cold water for drinking and cooking
- Replace faucets made before 2014
- Annual Consumer Confidence Reports





# How to Flush Your Home Plumbing



WATER RESOURCES COMMISSIONER

*Jim Nash*

# Frequently Asked Questions



## **How do I know my water is safe?**

Your water is routinely tested to ensure it meets the Safe Drinking Water Act requirements.



## **How can I get my water tested?**

Make an appointment with our office or contact the Oakland County Health Department to order sample bottles.



**Break**



# **Stormwater Management**

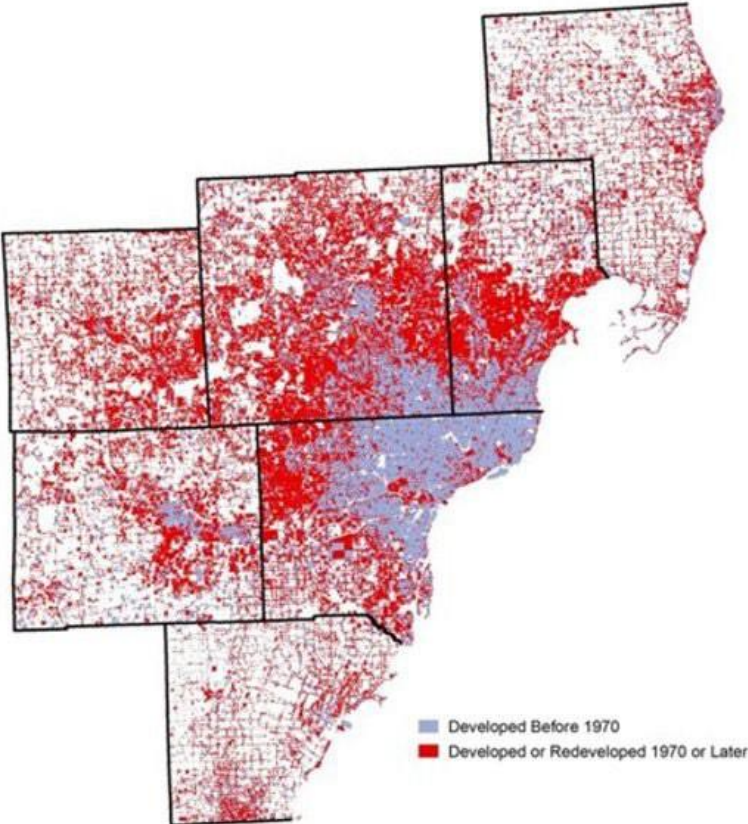
Lynne Seymour, P.E. Chief Engineer

# Stormwater Management

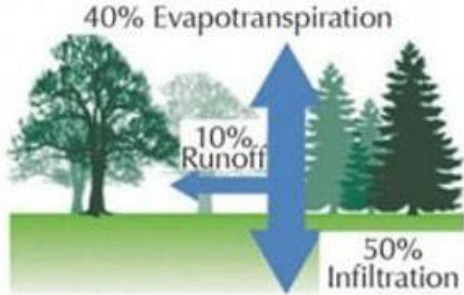
- Why is it important?
- Separated vs. combined systems
- Initiatives
- Partnership opportunities



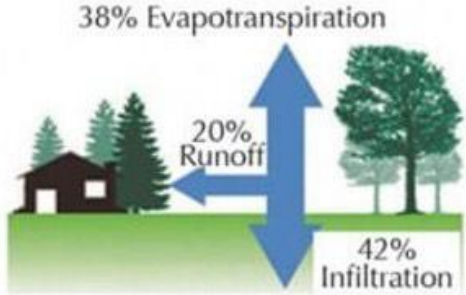
# Importance of Stormwater Management



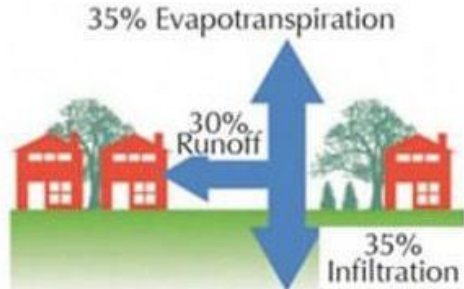
## EFFECTS OF IMPERVIOUSNESS ON RUNOFF AND INFILTRATION



**Natural Ground Cover**  
0% Impervious Surface



**Low Density Residential (e.g. rural)**  
10–20% Impervious Surface



**Medium Density Residential (e.g. subdivision)**  
30–50% Impervious Surface



**High Density Residential / Industrial / Commercial**  
75–100% Impervious Surface

# Importance of Stormwater Management



Average  
Temperature



**2.3°F**

1951-2017

Frost-free  
Season



**16 Days**

1951-2017

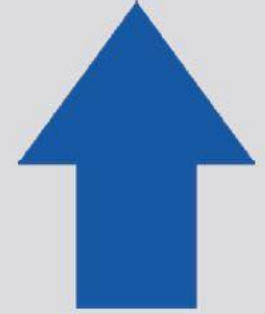
Total  
Precipitation



**14%**

1951-2017

Heavy Precipitation  
Events



**35%**

1951-2017

Great Lakes climate trends (1951–2017)

# Stormwater Impacts in the GWKDD

Wet Weather Impacts in GWK  
Combined Sewer Drainage District:

- Greater than 93% stormwater
- Flow rates 150 times greater than typical dry weather flows



# George W. Kuhn RTB Facility Green Infrastructure Project



# Initiatives

- Green infrastructure
- Sustainable landscaping
- Regional detention







# Norton Street Innovation

- **\$1.3 million secured in external funding**
- Reduces stormwater flow
- Manages stormwater naturally
- Improves water quality and reduces pollution
- Enhances urban spaces with native plants and biodiversity
- Engaged with residents from beginning to end



# \$3M Investment to Manage Stormwater

- Regional Stormwater Detention Credit Program
  - Will initiate a program that allows road projects to meet stormwater storage requirements in a new way
  - Study, plan, and construct improvements to a regional stormwater storage basin in the City of Troy that will store up to 33 million gallons of water during heavy rains



SILMAN IN FERNDALE  
AUG. 11, 2014  
JESS BOYD, oc115.com

# Shared Responsibility

- Public Education
- Pollution Prevention and Good Housekeeping
- Post-Construction Stormwater Runoff Controls



# Collaboration Opportunities

- County Drain Petition Projects
  - Green infrastructure
  - Regional detention
  - Improving existing storage
- Grant applications



# Progress



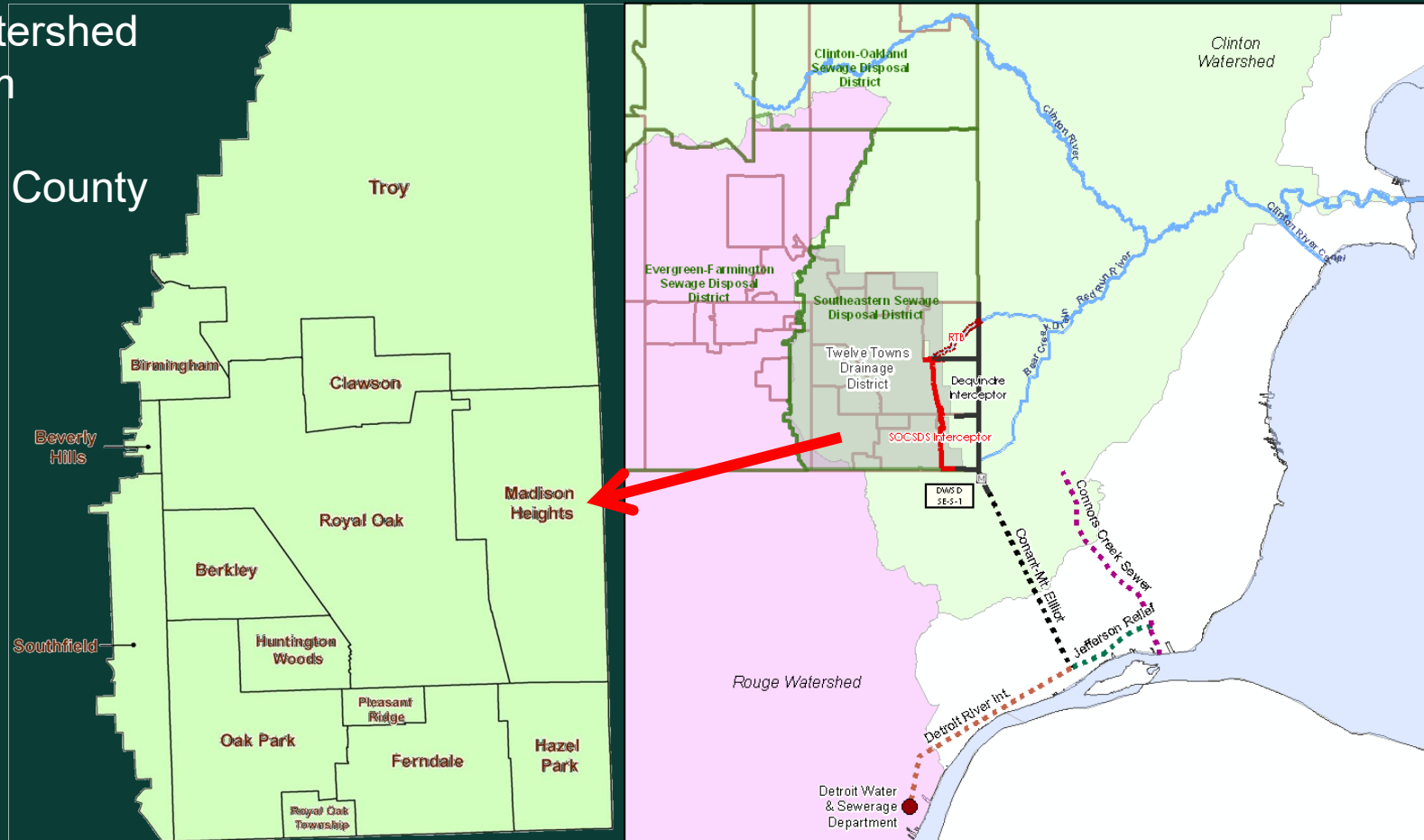


# **George W. Kuhn Retention Treatment Basin**

Lesli Maes, P.E., Assistant Chief Engineer

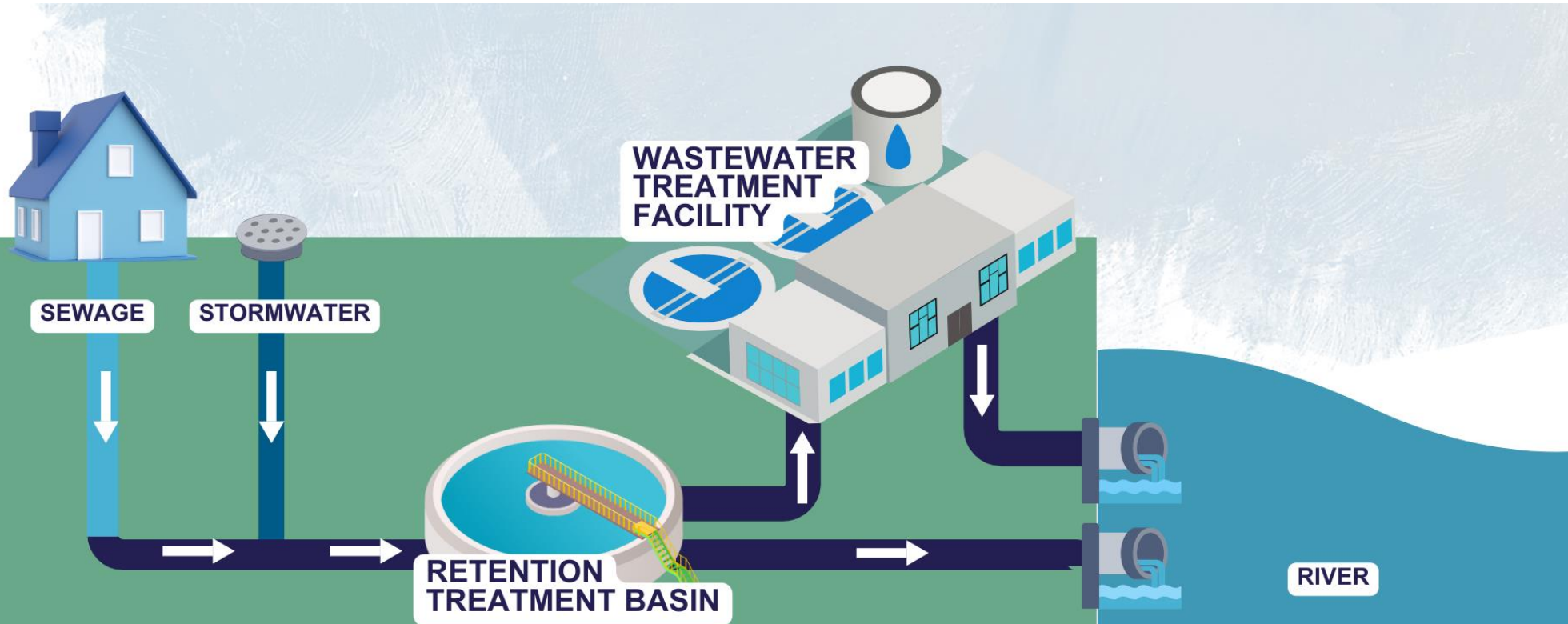
# GWK Drainage District

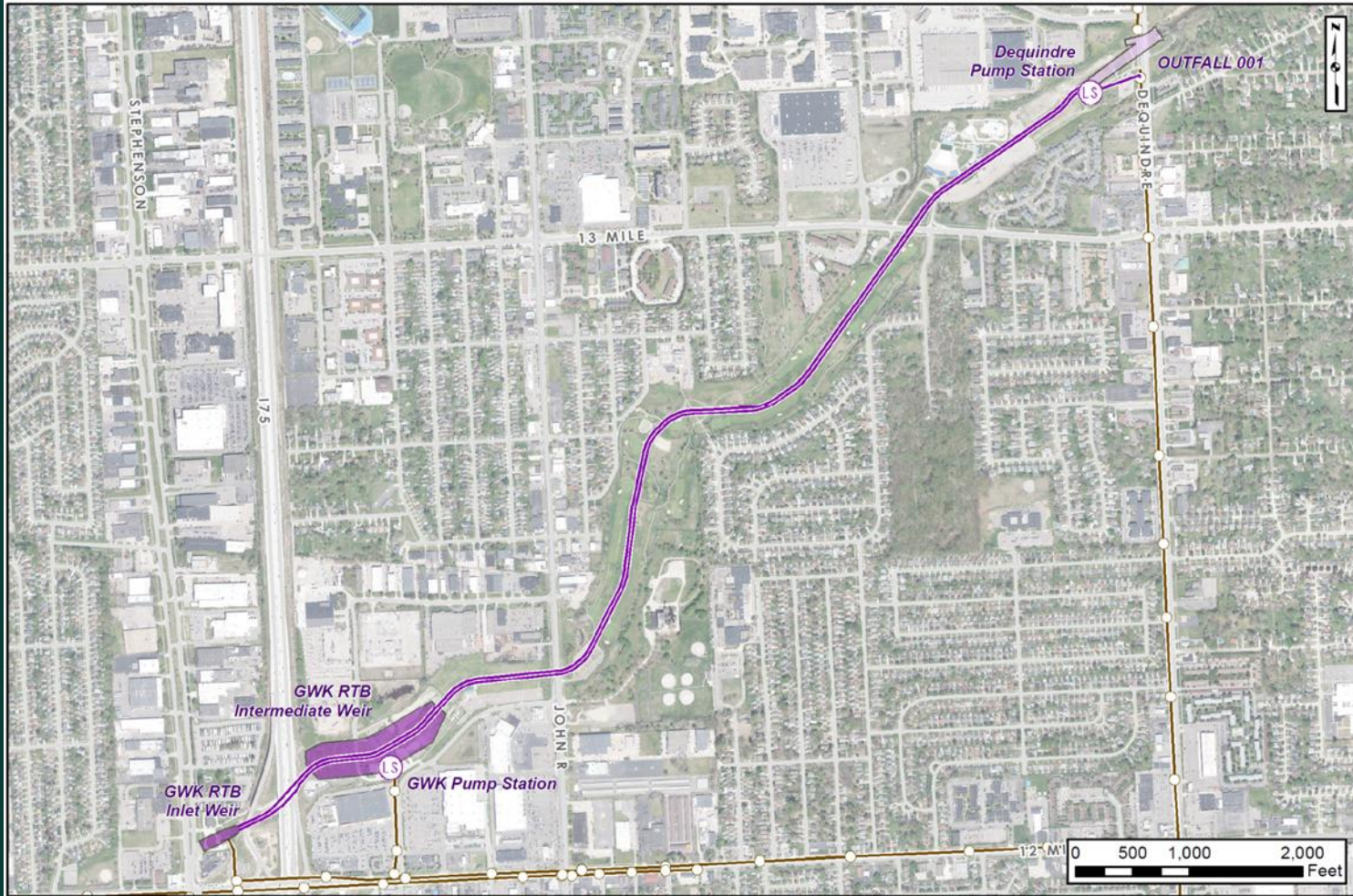
- Clinton River Watershed
- Combined system
- 14 municipalities
- 186,000 Oakland County residents
- 24,500 Acres



# Combined Sewer System

*During Wet Weather*





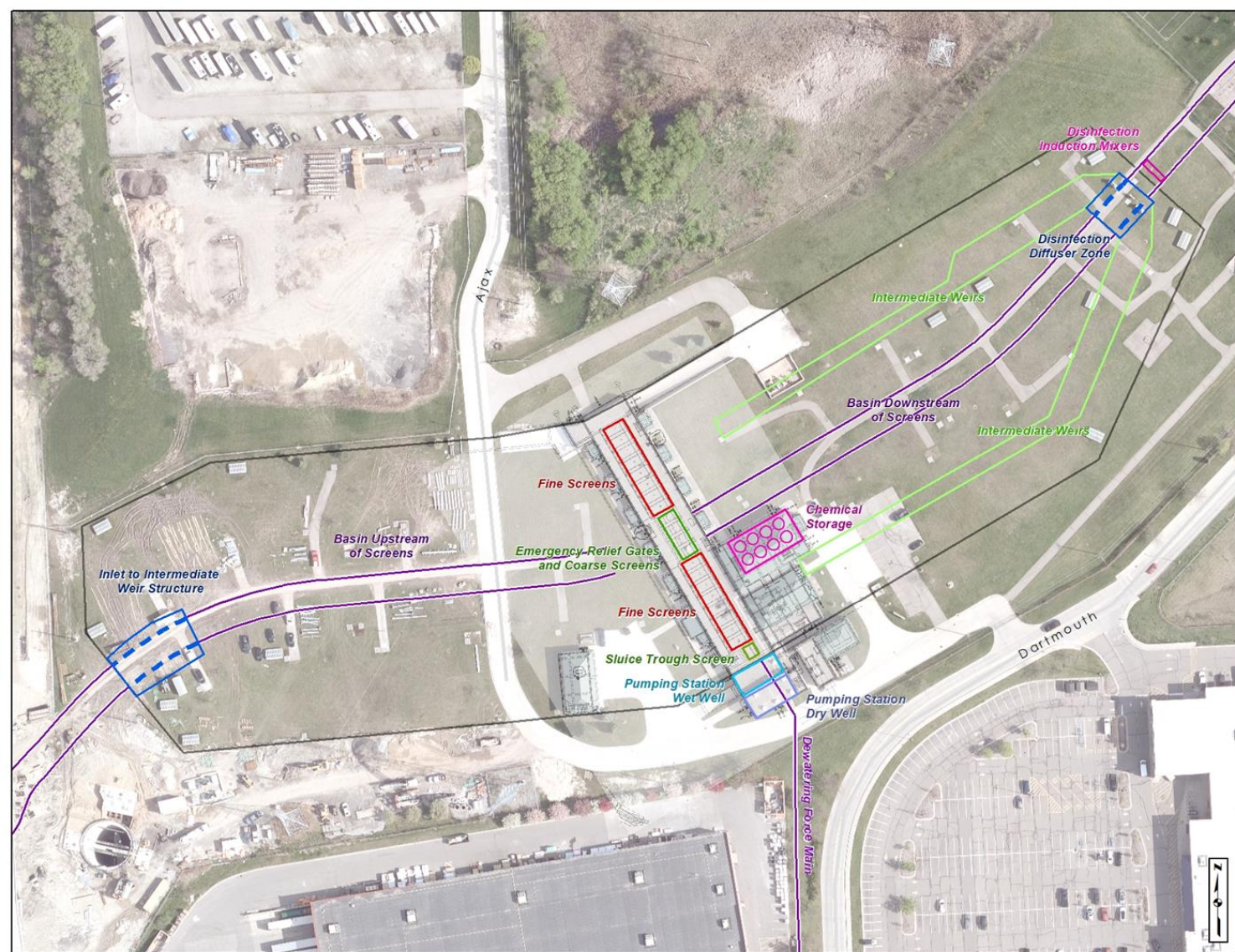
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## GEORGE W KUHN CSO RETENTION TREATMENT BASIN FACILITY

- Treated Effluent
- GWK Basin Route
- Sanitary Interceptor

# Intermediate Weir Structure

- Fine screens (16)
- Coarse screens (4)
- Sodium Hypochlorite storage and pumps
- 2000-foot-long intermediate weir
- Sodium hypochlorite diffusers and chemical induction mixers (16)



# Screening



# Settling



# Disinfection



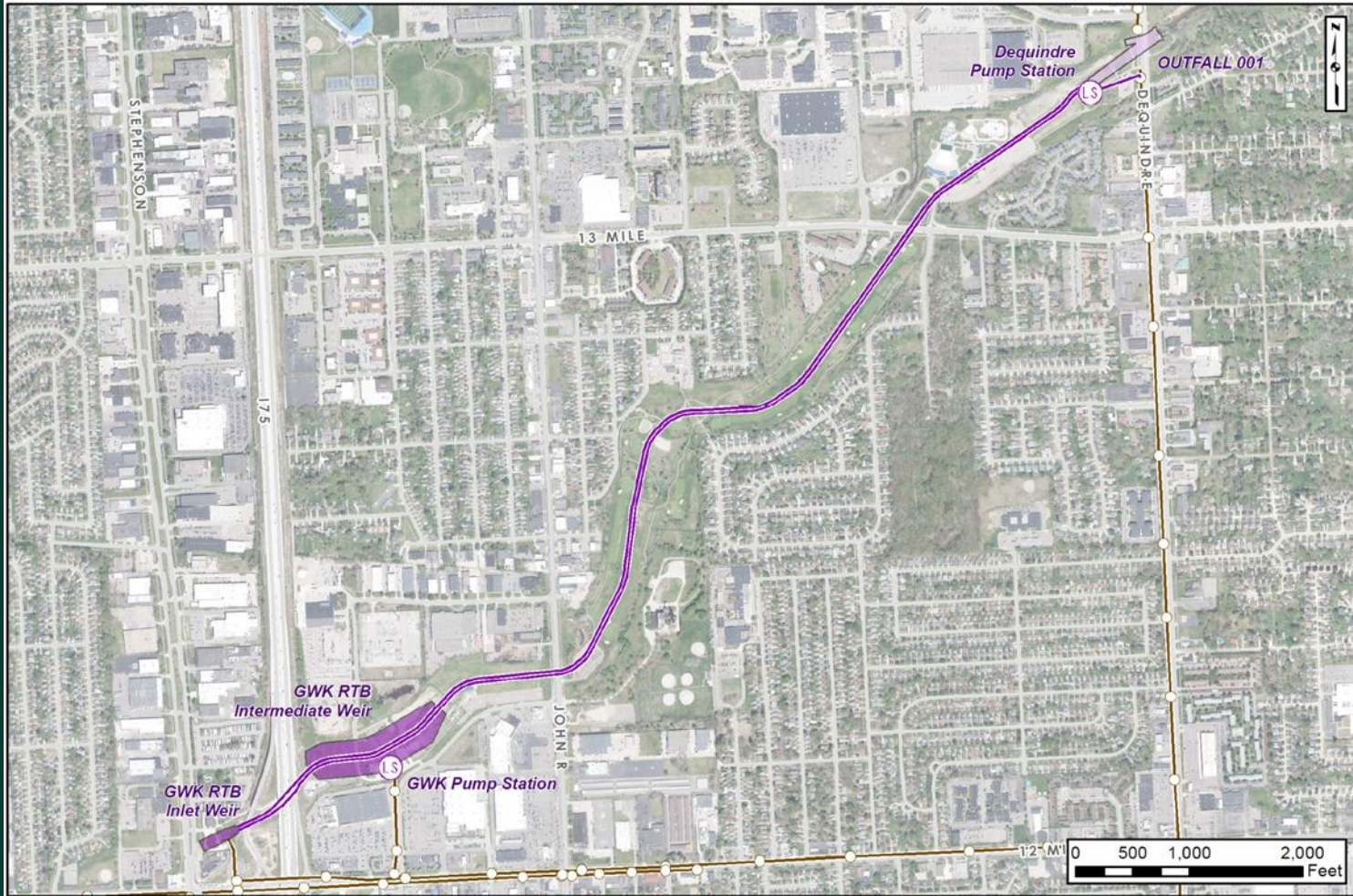
150,000 gallons sodium  
hypochlorite storage



8 chemical feed pumps



16 chemical induction mixers



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- Treated Effluent
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# **GWK Success Rate**

We sample and send permitted treated discharge for testing to ensure we are meeting the standards of our permit.

Our facility maintains a nearly 100% compliance success rate.

During a large rain event, our team works around the clock to protect our rivers, lakes, and communities.

# RTBs Are A Solution To Pollution

1950s



No storage

Wet weather  
flow discharged  
to the Red Run  
Drain  
55-60 times

1960s



\$466 million  
invested

30 million  
gallons  
of storage

Reduced  
discharges  
to 25-30 times

1970s



\$145 million  
invested

90 million  
gallons  
of storage

Reduced  
discharges  
to 12-15 times

2000s



\$250 million  
invested

124 million  
gallons of  
storage

Reduced  
discharges  
to 7-8 times

2020s



\$1.4 billion  
invested

149 million  
gallons  
of storage

# Retention Treatment Basin

- GWK RTB is the largest facility of its kind in the United States.
- 93% of flow coming into the GWK RTB is stormwater — 7% is wastewater.
- The GWK RTB can store 124 million gallons of combined flow
- The MDOT tunnel can store an additional 25 million gallons of stormwater
- 97% of the year all flow is sent to a GLWA wastewater treatment plant



# Facility Tour