



Contact Us



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Water Metering and Maintenance



WATER RESOURCES COMMISSIONER

Jim Nash



How to Check for Leaks

Locate the Meter

The meter is typically found in the basement or at the lowest level of the home.

Read the Usage

The first four digits from the left on the dials show water use in hundreds of cubic feet.

Shut Off All Water

Check sinks, bathtubs, garden hoses, and other sources. Some leaks may not be visible because the water flows directly into a drain.

Check for Leaks

If the main indicator line is moving when the water is off, there may be a leak.

Slow Leaks

Some leaks are slow and hard to see. To find a slow leak:

- Turn off all the water and avoid using it for at least four hours
- Take a photo of the meter
- After four hours, check your meter and compare it to your photo. If no water was used, the reading dial digits and main indicator line should not have moved*

If you find a leak, contact a licensed plumber.

**Humidifiers may use a small amount of water and impact the reading*



Maintaining Quality Drinking Water

Maintaining drinking water quality is a shared responsibility between the water supplier and the resident.

Water Supplier Responsibilities

- Provide clean, high-quality water
- Provide public education

Resident Responsibilities

- Clean faucet aerators every six months
- Replace faucets made before 2014
- Run cold water for a few minutes to flush the pipes before using it
- Use cold water for drinking or cooking. Hot water can sit in the heater and may contain dissolved metals



Scan the QR code to view our water quality video.

Keep Manhole Covers and Curb Stop Lids Accessible

A manhole cover is a removable lid that seals off an opening that provides access to underground infrastructure.

Manhole Cover



Manhole covers must be visible so maintenance personnel can inspect and repair the system.

Curb Stop Lid



A curb stop lid is a four-inch round metal cover over the valve that controls the flow of water into the property.

The manhole cover and curb stop lid must be visible and free of debris, mulch, or other landscaping materials. Damaging or burying these covers can delay emergency repairs and may increase repair costs.

Protect Fire Hydrants

Only the fire department, police department, public works, and our office are allowed to use fire hydrants. Unauthorized use is illegal and enforced by local law enforcement. Illegal use can damage hydrants or cause them to freeze, making them unusable in an emergency.

Help protect your drinking water and safeguard the use of water for fire protection by reporting illegal fire hydrant use. Contact the fire department, police department, or call our office at 248-624-6366.

