



How to Read the Meter

Shine and hold a light on the solar panel to activate. The digital display will flip between the meter reading and the rate of flow. If you have a one-inch meter or smaller, read the first four digits from the left. If you have a 1.5-inch or 2-inch meter, read the first five digits from the left. These digits tell you the billing units used to calculate your bill.

- Solar Panel Power source for the LCD panel.
- Flow Indicator Arrows show the direction the water flows through the meter.
- Rate of Flow Average number of gallons of water used per minute. This is displayed every 12 seconds.
- Leak Indicator The flashing faucet says to check for a leak because water has been used for 12 or more hours of the day

Contact Us



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Water Metering and Maintenance



WATER RESOURCES COMMISSIONER

Jim Nash



Maintaining Quality Drinking Water

Maintaining drinking water quality is a shared responsibility between the water supplier and the resident.

Water Supplier Responsibilities

- Provide clean, high-quality water
- Provide public education

Resident Responsibilities

- Clean faucet aerators every six months
- Replace faucets made before 2014
- Run cold water for a few minutes to flush the pipes before using it
- Use cold water for drinking or cooking. Hot water can sit in the heater and may contain dissolved metals



Scan the QR code to view our water quality video.

Keep Manhole Covers and Curb Stop Lids Accessible

A manhole cover is a removable lid that seals off an opening that provides access to underground infrastructure.

Manhole Cover



Manhole covers must be visible so maintenance personnel can inspect and repair the system.

Curb Stop Lid



A curb stop lid is a four-inch round metal cover over the valve that controls the flow of water into the property.

The manhole cover and curb stop lid must be visible and free of debris, mulch, or other landscaping materials. Damaging or burying these covers can delay emergency repairs and may increase repair costs.

Protect Fire Hydrants

Only the fire department, police department, public works, and our office are allowed to use fire hydrants. Unauthorized use is illegal and enforced by local law enforcement. Illegal use can damage hydrants or cause them to freeze, making them unusable in an emergency.

Help protect your drinking water and safeguard the use of water for fire protection by reporting illegal fire hydrant use. Contact the fire department, police department, or call our office at 248-624-6366.

