



# SERVICES DIRECTORY

# NURSE ON CALL

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Experienced Public Health Nurses provide callers with reliable, up-to-date information about a variety of health concerns.

- Answers questions regarding immunizations, communicable diseases, pregnancy, infant and child health, nutrition, and more
- Referrals to community resources, such as health care, prescription medicine, emergency and community assistance programs
- Information and referrals to Health Division programs and services.



## CONTACT A NURSE-ON-CALL AT:

800.848.5533 or by email at [noc@oakgov.com](mailto:noc@oakgov.com)

## HOURS:

Monday - Friday  
8:30 A.M. - 5:00 P.M.

**NURSE ON CALL**

# DISEASE PREVENTION SERVICES

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## Dental Program

For eligible, low-income, Oakland County residents without dental insurance. Financial application, enrollment fee, and co-pays may be required. Program includes one course of the following:

- Exam and x-rays
- Cleaning, fillings, and extractions
- Full and partial dentures

**Pontiac • 248.858.1306 | Toll Free • 888.350.0900 Ext. 81306**

## Immunizations

- Babies and preschoolers
- School age children
- Teens/adults
- Flu (seasonal)

**Pontiac • 248.858.1305 | Southfield • 248.424.7046**

## Tuberculosis Control

- Walk-in testing
- Treatment and counseling

**Pontiac • 248.858.1305 | Southfield • 248.424.7046**

## Sexually Transmitted Infection Program

- Walk-in testing and diagnosis
- Treatment and counseling/education

**Pontiac • 248.858.1305 | Southfield • 248.424.7046**

## HIV/AIDS Prevention and Control Services

- Free rapid HIV testing with same day results
- Confidential HIV counseling
- Outreach testing
- Treatment referrals
- Community presentations

**Pontiac • 248.858.5416**



# FAMILY SUPPORT SERVICES

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## Children's Special Health Care Services

Assists families with children who have a qualifying chronic health problem or disability. Children must be 20 years old or younger.

- Payment assistance for special medical care
- Helps arrange for supplies and equipment
- Referrals to community resources

**Pontiac • 248.858.0056**

## Nurse Family Partnership (NFP)

Assists pregnant women for a healthy pregnancy and baby.

- Home visits
- Parenting & infant/child safety education
- Referrals

Participation guidelines:

- Live in the city of Pontiac
- Must join before 28th week of pregnancy
- Pregnant with your first baby



**Pontiac • 248.858.1406 | Toll Free • 800.848.5533**

## Nurturing Parent Program

A parenting education program tailored to each family's needs.

- 16 weekly home visits with a Public Health Nurse
- Growth and development screening and monitoring
- Health education
- Referrals

**Pontiac • 248.858.1406 | Toll Free • 800.848.5533**

## Infant-Toddler Developmental Assessments

An early intervention program for children, birth to age three with a developmental delay or an established health condition.

- Case management, education and referrals
- Infant-toddler growth and development assessments
- Individualized family service plan



**Pontiac • 248.858.1406 | Toll Free • 800.848.5533**

## WIC (Women, Infants & Children Supplemental Food Program)

For eligible, low-income pregnant and breastfeeding women, new mothers infants, and children under age five.

- Benefits for healthy food
- Breastfeeding support/resources
- Nutrition education and counseling
- Referrals to community services

**Pontiac • 248.858.1272 | Toll Free • 888.350.0900 Ext. 81272**

# HEALTH PROMOTION SERVICES



## Hearing and Vision

- No-cost screenings for preschool and school age children
- Treatment referrals for preschool and school age children

**Southfield • 248.424.7070**



## Public Health Emergency Preparedness

Prepares for Public Health emergencies like bioterrorism attacks, pandemics, and chemical releases.

- Develops and exercises public health emergency plans
- Educates the community in Public Health emergencies and planning needs

**Pontiac • 248.858.1318**

## Nutrition Services

- Home and community visits for individuals with nutritional needs
- Nutrition counseling for high-risk pregnant women and infants, overweight and obese children, and children and adults with chronic disease
- Food, nutrition, and breastfeeding information and referrals



**Pontiac • 248.858.1403 | Toll Free • 888.350.0900 Ext. 81403**

## Health Education

Resource information, presentations, and health promotion programs available about various health topics including: substance abuse, wellness, disease prevention, injury prevention, tobacco cessation and more.

**Pontiac • 248.858.4670**

## Community Nursing Services

- Home visits to high-risk pregnant women during pregnancy and after delivery
- Guidance and education about a variety of health topics
- Information and services for families with young children
- Referrals to community services

**Toll Free • 800.848.5533**



# ENVIRONMENTAL HEALTH SERVICES



Pontiac • 248.858.1312 | Southfield • 248.424.7191

## Food Safety Program

- License, inspect, and plan reviews for restaurants, festival food booths, mobile food units, school kitchens, and vending machines
- Investigate foodborne illness complaints and outbreaks
- Provide food safety education for food service managers, staff, and others



## Water Programs

- Monitor and sample groundwater in contamination areas
- Issue private, public (Type II and III), and geothermal well permits
- Inspect well installations and conduct water sampling
- Sanitary surveys of non-community public water supplies
- Test drinking water, public swimming pools, and public beach water
- Review private water sample test results and provide consultation
- Inspect public swimming pools and spas

## Shelter and Prevention Programs

- Inspect and issue licenses for Body Art establishments
- Train and issue permits to Body Art Practitioners
- Provide testing and consultation for lead, mercury, and radon concerns in residential housing
- Indoor air quality information (lead, radon, asbestos, etc.) and consultation
- Pest control information and consultation
- Inspect licensed day care centers, adult foster homes, group homes, and public campgrounds
- Perform reviews for daycare and childcare facilities



## Land Programs

- Evaluate soil and issue permits for on-site sewage disposal systems
- Review commercial and residential on-site sewage disposal system installation proposals
- Evaluate proposed land developments utilizing on-site sewage disposal and water wells
- Inspect and monitor licensed septage hauler vehicles and receiving facilities
- GIS mapping of water wells and on-site sewage disposal systems