



OAKLAND COUNTY SENIOR RESOURCE DIRECTORY

Utility Assistance

Heat and Electricity

If your services are shut off or scheduled to be shut off apply for State Emergency Relief online at www.michigan.gov/mibridges or in person through your local Michigan Department of Human Services (MDHS) office.
Madison Heights: 248-583-8700 Pontiac: 248-975-5200 Southfield: 248-262-6400

Consumer's Power

800-477-5050 www.consumersenergy.com

Detroit Edison

800-477-4747 www.dteenergy.com

Contact your utility provider to ask about shutoff protection plans

Call **Miss Dig** before digging where utility lines may be buried

800-482-7171 or 811 www.missdig.net

Public Service Commission

Complaints and Questions about utilities

800-292-9555 or 517-284-8100 www.michigan.gov/mpsc

Emergency funds to assist with home heating bills may be available from local agencies. A shut off notice may be required for assistance. Call for information.

The Heat and Warmth Fund (THAW)

To apply for THAW assistance call the automated referral line at 1-800-866-8429 to find a THAW agency in your area. www.thawfund.org

Lighthouse

Pontiac: 248- 920-6100 ext. 2200 www.lighthouseoakland.org
Clarkston: 248-620-6116



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Michigan Home Energy & Weatherization Program

855-275-6424 www.michigan.gov/dhs/0,4562,7-124-5453_5531_62128---,00.html

Michigan Home Heating Tax Credit Hotline

855-275-6424 www.michigan.gov/dhs/0,4562,7-124-5453_5531_62128---,00.html

Oakland Livingston Human Service Agency

Pontiac: 248-209-2600 Ferndale: 248-542-5860 www.olhsa.org/

City of Southfield - Human Services Department

248-796-4540 www.cityofsouthfield.com

Salvation Army

248-334 2407 469 M.L King Blvd S. Pontiac 48342 www.salvationarmyusa.org Contact:
248-585 5600 3015 N. Main St. Royal Oak 48073 www.salvationarmyusa.org Contact: Captain P. Mount
248-477-1153 27500 Shiawassee Farmington Hills www.salvationarmyusa.org Contact: Captain M. Anderson

United Way of SE Michigan

Dial 211 or 313-226-9200 www.liveunitedsem.org

The above agencies may be aware of other sources for heating assistance. You can also call your local senior center or the Oakland County Nurse on Call at 800-848-5533.

Home Weatherization programs may help make your home more energy efficient and save money on utility bills. Call these programs for assistance with weatherization information and services:

Oakland Livingston Human Service Agency

248-209-2600 in North Oakland County www.olhsa.org/complete-services
248-542-5860 in South Oakland County

Oakland County Community and Home Improvement

248-858-0493 www.oakgov.com/chi



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Telephone

AT&T Center for Customers with Disabilities

Voice calls: 866-241-6568 TTY calls: 866-241-6567 www.att.com/gen/general?pid=10190

Programs offering free cell phone with limited minutes for qualifying low-income participants

Safelink Wireless: 800-977-3768

Or www.safelinkwireless.com

Assurance Wireless: 888-898-4888 or 888-321-5880

www.assurancewireless.com

Emergency Senior Cell Phone Program

Oakland County Sheriff Department

Cell phone distribution hours are:

Every Friday from 9:00 a.m. to 12:00 p.m. (noon)

248-975-9700, then press # 1

Where: Oakland County Sheriff's Office

1200 North Telegraph Road Building 38E

Pontiac, Michigan 48341

Check with your local senior center for other resources for free emergency cell phones.