

## COVID-19 Resources - Document in Progress

Last Updated - 8/20/2020 11:00 AM

Organization	Phone Number	Website	Service	Eligibility
Centers for Disease Control and Prevention		<a href="https://www.cdc.gov/coronavirus/2019-ncov/index.html">https://www.cdc.gov/coronavirus/2019-ncov/index.html</a>		
State of Michigan		<a href="https://www.michigan.gov/coronavirus/">https://www.michigan.gov/coronavirus/</a>		
Michigan COVID-19 Hotline	1-888-535-6136			Public health and other experts will answer health-related questions about COVID-19. The team can also direct residents, providers and more to the right resources in their local communities and in other state government departments.
Oakland County Help Hotline	248-858-1000			The hotline will address residents' non-health needs, such as food or housing assistance, according to officials.
Beaumont Coronavirus/COVID-19 Hotline	248-551-7000			Beaumont nurses will answer questions and assist patients with treating symptoms at home, following up with primary physicians and seeking treatment at an emergency center.

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Michigan Unemployment Insurance Agency	1-866-500-0017	<a href="https://www.michigan.gov/leo/0,5863,7-336-78421_97241---,00.html">https://www.michigan.gov/leo/0,5863,7-336-78421_97241---,00.html</a>	<a href="https://www.michigan.gov/documents/uia/160_-_Claiming_UI_Benefit_In_Michigan_-_Jan2014_444213_7.pdf">https://www.michigan.gov/documents/uia/160 - Claiming UI Benefit In Michigan - Jan2014 444213 7.pdf</a>	
MI Bridges		<a href="https://newmibridges.michigan.gov/s/isd-l">https://newmibridges.michigan.gov/s/isd-l</a>	MI Bridges is a streamlined online application for various public assistance programs, including health care coverage through the Healthy Michigan Plan, food assistance, child development and care, cash assistance, and state emergency relief.	
United Way - COVID-19 Emergency Response Fund 9966	Dial: 211 or 1-866-211-	<a href="https://unitedwaysem.org/blog/united-ways-response-to-covid-19/">https://unitedwaysem.org/blog/united-ways-response-to-covid-19/</a>	This fund will help with immediate needs like accessing health care, emergency financial supports and food. It will also help address long-term needs, including loss of jobs and income	
OLHSA	(248)209-2600		We welcome those in need with a comprehensive set of services, focusing on meeting the basic needs of senior citizens, persons with disabilities, and people suffering from economic hardship	
Suspending Student Loan Repayment		<a href="http://StudentAid.gov/coronavirus">StudentAid.gov/coronavirus</a>	All borrowers with federally held student loans will automatically have their interest rates set to 0% for a period of at least 60 days. In addition, each of these borrowers will have the option to suspend their payments for at least two months to allow them greater flexibility during the national emergency	To request this forbearance, borrowers should contact their loan servicer online or by phone. The Secretary has also authorized an automatic suspension of payments for any borrower more than 31 days delinquent as of March 13, 2020, or who becomes more than 31 days delinquent, essentially giving borrowers a safety net during the national emergency.

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One Fair Wage		<a href="https://ofwemergencyfund.org/help?mc_cid=c24c6f1d89&amp;mc_eid=6785115d3b">https://ofwemergencyfund.org/help?mc_cid=c24c6f1d89&amp;mc_eid=6785115d3b</a>	Emergency cash assistance for tipped and service workers; restaurant workers, car service drivers, delivery workers, personal service workers, etc.	Fill out intake form on site
Restaurant Workers' Community Foundation	info@restaurantworkerscf.org	<a href="https://www.restaurantworkerscf.org/covid19faq">https://www.restaurantworkerscf.org/covid19faq</a>	Emergency assistance for restaurant workers	<a href="https://form.southernsmoke.org/smoke/application/">https://form.southernsmoke.org/smoke/application/</a>
America's SBDC Michigan		<a href="https://sbdcmichigan.org/disaster-loan-help/">https://sbdcmichigan.org/disaster-loan-help/</a>	The U.S. Small Business Administration (SBA) has designated COVID-19 as a qualifying event for the provision of Economic Injury Disaster Loans (EIDL) for businesses and private non-profits in declared zones.	Application and eligibility will be available on website
Oakland County Economic Development - Advantage Oakland	248-858-0721	<a href="https://www.oakgov.com/covid/">https://www.oakgov.com/covid/</a>	Oakland Together Small Business Recovery Grant	Eligible businesses have suffered actual or anticipated losses from March 2020 through July 2020 including loss of revenue, operating at a reduced level of production, sales, employment or service, or were fully closed all operations and are now in the process of reopening.

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Genoa Healthcare	(248) 409-1105		Prescription Delivery/Mailing	Visit your Genoa Healthcare® pharmacy located within CNS Healthcare to learn more.
Low or no-cost healthcare options available through the Affordable Care Act (ACA) Marketplace, Medicaid, or the Children's Health Insurance Program (CHIP)		<a href="https://www.healthcare.gov/glossary/special-enrollment-period/">https://www.healthcare.gov/glossary/special-enrollment-period/</a>	<p>"Michiganders who lose employer-based health insurance may have options to continue or replace their coverage," said DIFS Director Anita G. Fox. "If consumers have questions about enrolling, DIFS is available to assist."</p> <p>Consumers have 60 days after losing essential health coverage, such as through a job loss, or experienced a change in income to take advantage of a Special Enrollment Period.</p>	To determine eligibility, consumers should visit <a href="http://www.healthcare.gov">www.healthcare.gov</a> . Depending on income and their situation, consumers may qualify for cost sharing reductions, premium tax credits, coverage for their children (CHIP), or Medicaid.

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Fannie Mae and Freddie Mac Loans	Listed on mortgage statement	<a href="https://www.fhfa.gov/Homeownersbuyer/MortgageAssistance/Pages/Coronavirus-Assistance-Information.aspx">https://www.fhfa.gov/Homeownersbuyer/MortgageAssistance/Pages/Coronavirus-Assistance-Information.aspx</a>	If your ability to pay your loan has been impacted, you can request to delay mortgage payments for temporary period of time. Must have Fannie or Freddie loan and must contact them directly for assistance.	
Community Housing Network	248-269-1335	<a href="https://communityhousingnetwork.org/support/7007-2/">https://communityhousingnetwork.org/support/7007-2/</a>	Oakland County Eviction Diversion Program - designed to keep Michigan residents who fell behind on their rent during COVID-19 in rental housing	
Oakland County Community & Home Improvement	248-858-0493	<a href="https://www.oakgov.com/advantageoakland/communities/Pages/default.aspx">https://www.oakgov.com/advantageoakland/communities/Pages/default.aspx</a>	COVID-19 Rent, Mortgage & Utility Relief Program - Oakland County is dedicating more than \$3 million in Community Development Block Grant (CDBG) COVID-19 funds from the federal CARES Act to help eligible citizens pay up to three months of past-due rent, mortgage and utilities due to COVID-19 hardships. This program provides a one-time grant for eligible households.	

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DTE	1.800.477.4747	<a href="https://newlook.dteenergy.com/wps/wcm/connect/dt">https://newlook.dteenergy.com/wps/wcm/connect/dt</a>	Different covid relief programs and services	
Consumers Energy	800-477-5050	<a href="https://www.consumersenergy.com/company/media/news-and-information/emergency-response">https://www.consumersenergy.com/company/media/news-and-information/emergency-response</a>	Assistance for vulnerable residents	<a href="tel:1-800-477-5050">1-800-477-5050</a>
OLHSA	Oakland Phone: (248)479-6516 or Livingston Phone: (517)292-2969	<a href="http://www.olhsa.cascheduler.com">www.olhsa.cascheduler.com</a>	Emergency Gas/Electric Help	
Water Utility Support: WRAP	(313)386-9727	<a href="https://www.waynemetrol.org/WRAP/">https://www.waynemetrol.org/WRAP/</a>		

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IRS Tax Resources for COVID-19		<a href="https://www.irs.gov/coronavirus">https://www.irs.gov/coronavirus</a>	Steps to help taxpayers, businesses and others affected by the coronavirus; Free file resources	
Oakland County Treasurer	248-858-0611, treasurer@oakgov.com		tax information	
United Way Income Tax Credit Help	Dial: 211	<a href="https://unitedwaysem.org/wp-content">https://unitedwaysem.org/wp-content</a>	Help with tax preparation	

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SMART		<a href="https://www.smartbus.org/About/News/Art">https://www.smartbus.org/About/News/Art</a>	<p>implemented free fares on all services along with a rear boarding/deboarding policy on its fixed route buses. SMART has created a 'safe zone' on the bus around drivers installing yellow chains to prevent riders from getting too close, with the exception being made for ADA riders who need to board in the front.</p> <p>An enhanced cleaning and sanitizing program for all SMART facilities and buses includes regular nightly cleaning and electrostatic micro-bacterial spray treatments in common areas of the terminals and buses. This spray treatment creates a coating that kills current and future germs for approximately 7 days. SMART plans to continue this program on a regular basis for the foreseeable future. SMART has also designated extra crews - 'bus cleaning teams' - who are stationed in the field at key layover points for a mid-route sanitization of the bus. Recently, we started to do health screenings of all employees prior to starting work in an effort to prevent further spread of the virus.</p>	

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Help Me Grow	Oakland County: 1-844-456-5437	<a href="https://www.helpmegrow-mi.org/">https://www.helpmegrow-mi.org/</a>	Help finding childcare for essential workers	Essential Workforce Members
Great Start Collaborative	844.456.5437	<a href="https://www.greatstartoakland.org/">https://www.greatstartoakland.org/</a>	General information and connection to resources	

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Comcast		<a href="https://www.internetessentials.com/">https://www.internetessentials.com/</a>	New Internet Essentials customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax, and no service shutoffs or late fees. Through December 31st	You are eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and others. You do not have outstanding debt to Comcast that is less than a year old. Families with outstanding debt more than one year old may still be eligible. You live in an area where Comcast Internet service is available. You are not an existing Xfinity Internet customer and have not subscribed to Xfinity Internet in the last 90 days.
AT&T		<a href="https://about.att.com/pages/COVID-19">https://about.att.com/pages/COVID-19</a>	waiving all data overages for those who apply through September 30th; its Access program will continue to offer internet data to qualifying limited income households for \$10 a month;	