



OAKLAND COUNTY

# Homeless Healthcare Collaboration

Bringing Community Resources Together

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## Homeless Healthcare Collaboration Meeting Minutes

May 12, 2017

**Attendees:** Shane Bies, Jill Anderson, Ecolé Brooks, Robert Dawson, Rachel Densmore, Zachary Dieck, Catherine Donovan, Julia Drew, Sandi Elanges, Carolyn Ford, Gabriella Gonzales, Debra Hendren, Krista Hughes, Carla James, Elizabeth Kelly, Carrie Leverett, Barbara Link, Gloria Lutey, Leah McCall, Ernestine McRae, Captain Peter Mount, Judy Muhn, Deborah Nelson, Nicole Odom, Kristina Ottenwess, Ashley Polinski, Kate Rettler, Ryan Russell, Jarrett Sanders, Geneita Singletary, Mary Strobe, Jason Wasserman, Pete Keating, Emily Smith, Carole Welsh, Sara Robinson, Jenni Warneck, Stephanie Mallett, Leigh Anne Stafford, Diamond Jenkins, Tara Wiedbusch, Travon Steven, Priscilla Garrett, Genessa Doolittle, Sam Montney

**Welcome & Introductions** - Shane Bies

### Robert Dawson, All Saints' Episcopal Church

- The community breakfast started from the community dinner that was held on Friday nights, after 2-3 weeks people mentioned the need for meals on weekends. All Saints started the community breakfast with no money. After realizing the need in the community, now the community breakfast has a budget of \$15,000 dollars donated by businesses, etc.
  - See attached PDF for additional stats
- All Saints partners with other agencies in the community to meet the additional needs of residents such as dental, physical health, spiritual health.
- Produce Market
  - Operates on the break-even principle
  - Gets produce from Lagrasso brothers
  - Accepts food stamps
  - Refer to handout for additional stats
- Resale shop
  - Raised \$15,808 toward All Saints annual budget
  - Open 97 days or 581 hours in 2016
  - Helps several members of the community at no charge
  - Started as outgrowth of the rummage sale
- Without networking, much of what happens at All Saints would not be possible.
- Robert invited everyone to attend the Healthy Pontiac, We Can collaboration
- Elizabeth Kelly suggested using Church buses to bring people to the market

### Pete Keating, Catholic Community Response Team

- See attached PDF
- Provides direct support and referral services to those in need in a manner inspired by the gospel
- Formed in 2004 by the Pastoral Ministers Association

- Serves individuals who are low income, homeless, released from jail, facing eviction, struggling with addiction...etc.
- Emergency Services: food, clothing, prevent eviction, furniture & household goods, toiletries, identification documents
- Repairs bikes and gives them out for free to help people with transportation
- 2 part time staff members
- CCRT relies on volunteers
  - Volunteers provide staffing help 5 days a week
  - Volunteers deliver food and clothing to CCRT every week
  - Volunteers help pick up available furniture
- What can you do to help:
  - Share information regarding the situation in Pontiac
  - Share information about CCRT's services

#### **Ryan Russell, Woodside Bible Church Pontiac**

- Woodside has 14 campuses across southeast Michigan
- Pontiac looks different than other campuses
- Exist to help reach the world for Christ
- Dream Center
  - Food: Serves 700 hot meals a week at night gatherings (completely through donations)
  - Transports 150 people weekly to gatherings
  - Food pantry on Fridays, to helps kids on weekends
  - Life Skills/Literacy program that serves 75 kids
  - Provides employment readiness skills through OLHSA & Kelly Services
  - Helping men to attend Everest Institute
  - Built transitional housing that houses men for up to 18 months
  - Looking to build additional housing for women and children
  - Sends buses to library, phoenix center, warming center and picks up 40 people to bring to the gatherings and meals
  - Gave out 125 bikes repaired by GM engineers
  - Partners with United Healthcare & The Gary Bernstein clinic to help with Intake forms, preventative wellness, mental wellness, and access to services

#### **Captain Peter Mount, Salvation Army Royal Oak**

- Royal Oak Salvation Army serves 15 communities
- There is a food pantry at every salvation army
- Provides emergency assistance, utility assistance, rent assistance
- The Salvation Army is a faith organization and church, and has a designated social services department with social services workers
- 1/3 budget goes to helping people with direct services

- Serves homeless
  - Provide snack bags Monday-Friday
  - Provides a place to shower Monday and Wednesday mornings
  - Gives out hats, gloves and blankets
- During Thanksgiving and Christmas the Salvation Army provides toys to children in need
- Networks with 10-12 pastors in Royal Oak, to make sure they are not duplicating services.
- Captain Mount suggested trying to think of new people to network with like Sheriffs, and the Fire Dept. who naturally help people.
- Replicate programs that already exist

### Agency Updates

- **Debbie Nelson:** 1 year ago a Medicaid transportation meeting was held with MDHHS. HOPE came to present client difficulties with Medicaid non-emergency transportation. Seven providers all brought a client. 3 weeks ago there was a follow up meeting where 4 providers were invited to come back. They brought in outside consultants to logisticare to review procedures and process. 50% of providers this month should have GPS in vehicles and other 50% are being told to get on board. Customer service & phone numbers are now available to call in to ask where your ride is. In 4 months there will be a follow-up meeting. Insurance companies already spoke of changes and improvement they were seeing. Signage is being put on cars to let the people know they are here to transport.
- **Elizabeth Kelly:** Free birth certificates at Oakland County came about because of the ID Taskforce. Other counties are now getting on board. White paper has been created to assist with birth certificates through MDHHS. National policy was recently passed to be able to use the HMIS ID card for secondary proof document. This has not been implemented yet. They are also looking to expand this to correction ID cards. Michigan coalition against homelessness is recognizing the work of the ID taskforce at the Breakfast of Champions.
- **Deb Hendren:** Refer to flyer for Community Resources for Outreach and Faith-based organizations on May 23<sup>rd</sup>.
- **Leigh-Anne Stafford:** Contact Dan Muncey ([munceyd@oakgov.com](mailto:munceyd@oakgov.com)) for paper copies of the ECHO access to care survey. This survey will identify barriers to healthcare services in Oakland County. For more information visit [Oakgov.com/echo](http://Oakgov.com/echo)
- **Jill Anderson:** MDHHS office on Saginaw has closed. 5111 Woodward is new location.
- **Ashley Polinski:** Refer to attached PDF for Project Recovery Intensive Services for Mothers,
- **Liz Lucas:** OLHSA has lots of housing dollars available to those that are HIV positive. Call Liz at 248-209-2672 for more information.

### Next Homeless Healthcare Collaboration Meeting

Friday, July 14, 2017

9:00 a.m. – 11:00 a.m.

Oakland County Executive Office Building (Conference Center, East Conference Room)

2100 Pontiac Lake Road, Building 41 West, Waterford, MI 48328