

Healthy Michigan Plan Changes



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Overview of Honor Community Health



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Welcome to Honor Community Health

- Honor Community Health is a nonprofit, community health center offering comprehensive and integrated primary, behavioral health and dental care throughout 16 sites located in Oakland County, Michigan.
- Services are open to all, regardless of ability to pay or place of residence
- Honor received designation as a Federally Qualified Health Center in May 2015



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Mission Statement



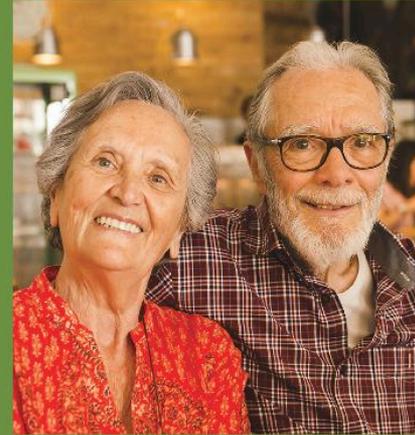
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Community



Serve



Compassion



Care

To provide for the health and wellness needs of the underserved of Oakland County through the provision of comprehensive, integrated primary, behavioral health and dental care.

www.honorcommunityhealth.org

Primary and Behavioral Health Care

Family Medicine Center (Pontiac, Pontiac General Hospital)	Baldwin Family Medicine Center (Pontiac, McLaren Oakland)	Orchard Lake Center (Pontiac, Oakland Family Services)
Jump Start Center (Pontiac, Oakland Livingston Human Service Agency (OLHSA))	Summit Center (Waterford, Community Network Services)	Plum Hollow Center (Southfield, Easter Seals)

Dental Services

Joslyn Smile Center (Pontiac)	Mobile Dental Unit
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School-Based Health Centers

Children's Village School-Based Health Center (Pontiac)	Pontiac High School-Based Health Center (Pontiac)	Pontiac Middle School-Based Health Center (Pontiac)	Waterford School-Based Health Center (Waterford, Durant High School)
Ferndale High Empowerment Zone (Ferndale)	Avondale High Empowerment Zone (Auburn Hills)	Farmington High Empowerment Zone (Farmington)	Mason Middle Empowerment Zone (Waterford)

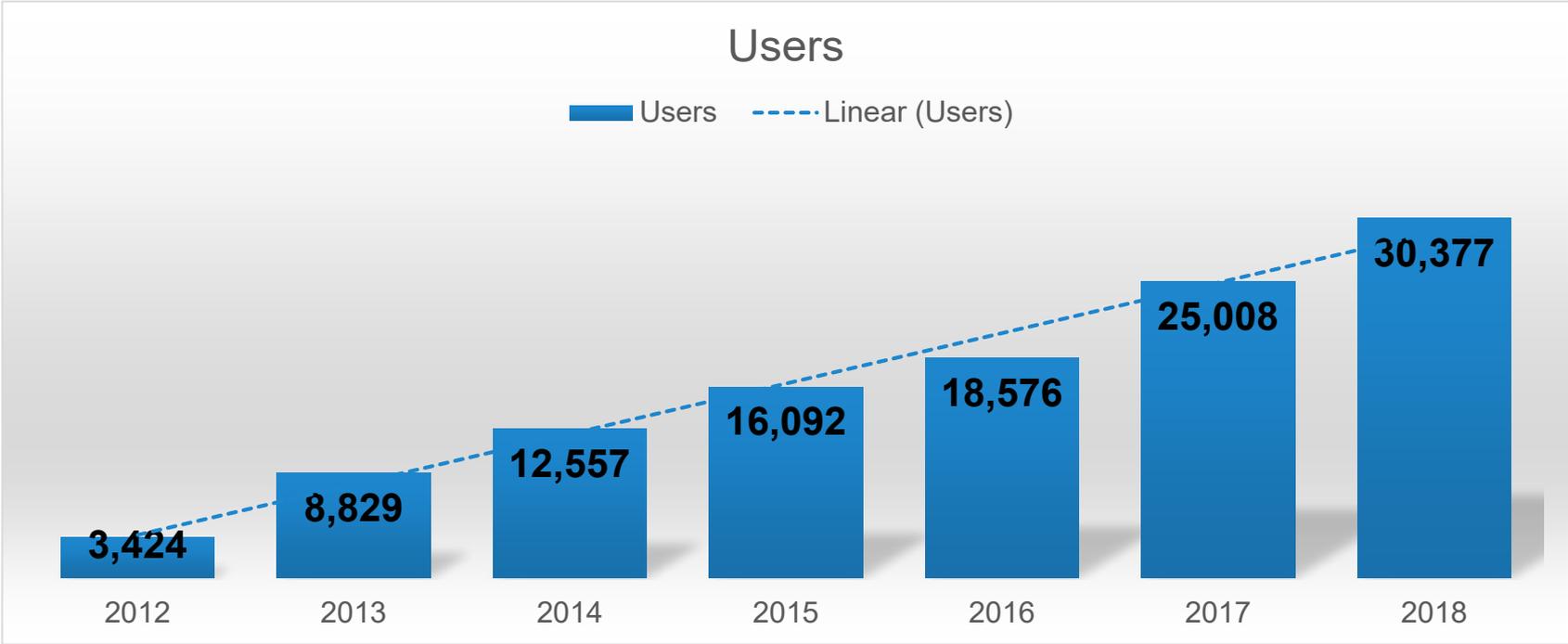


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Unduplicated Users - Aggregate

Trends

-Steady increase in users year over year since inception

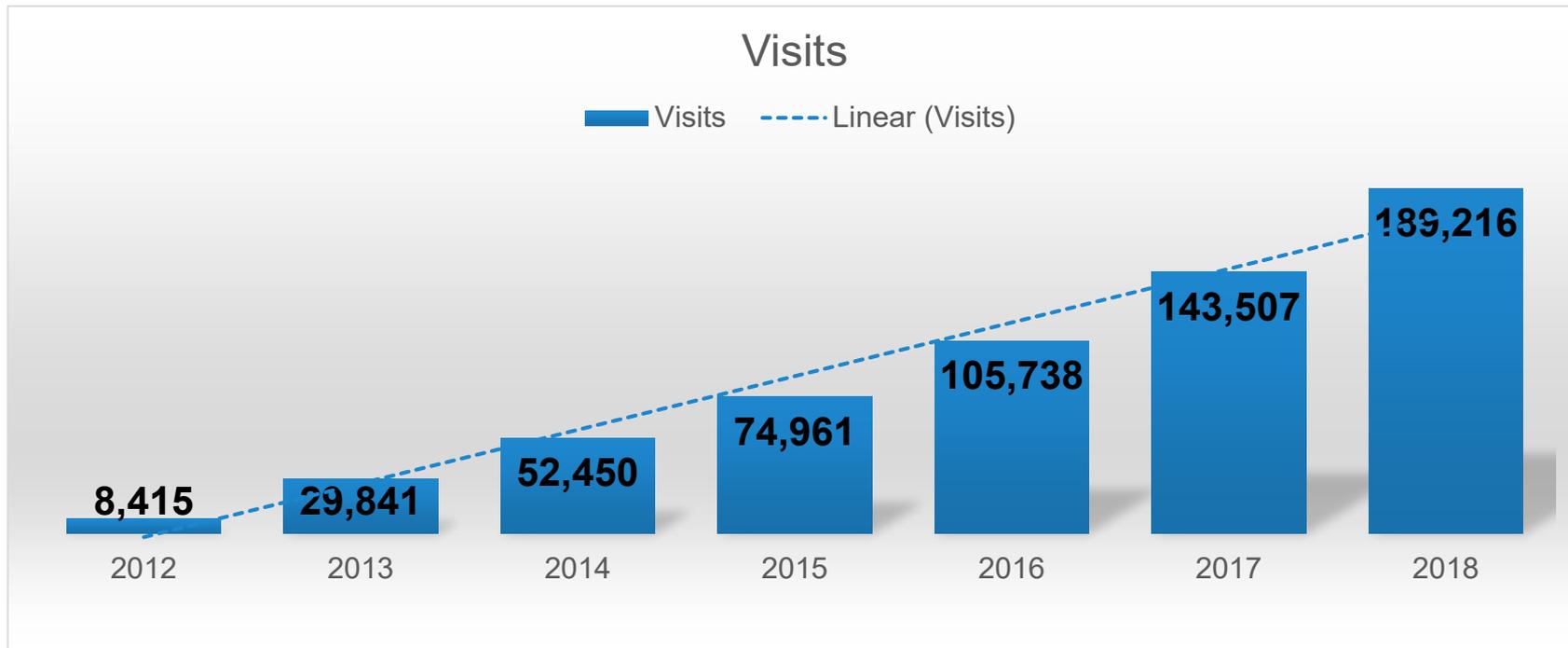


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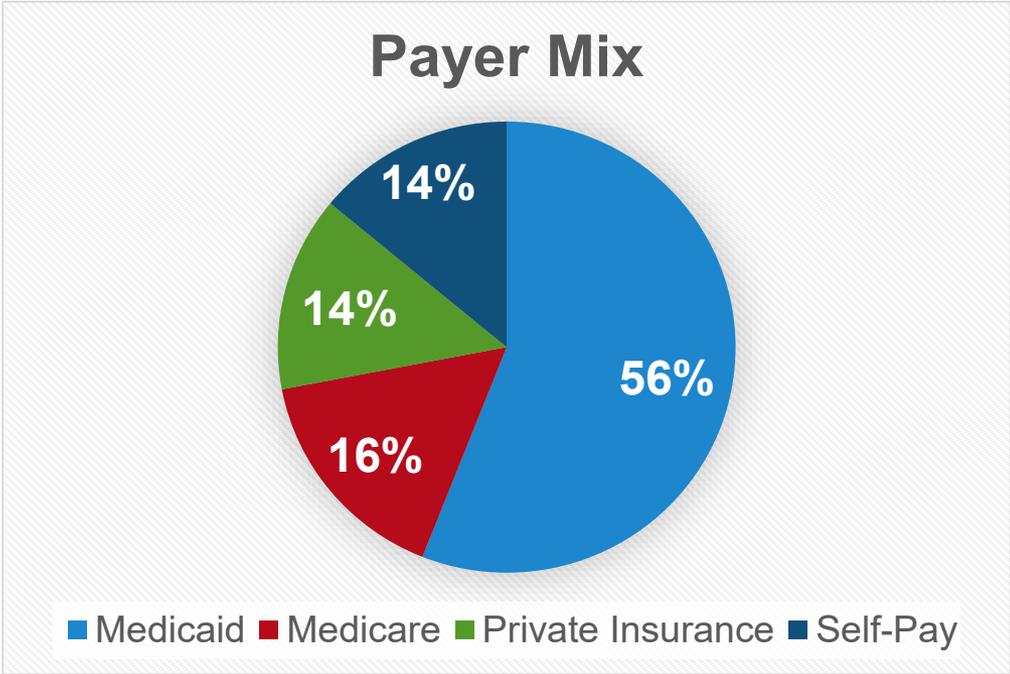
Visits Across System - Aggregate

Trends

-Steady increase in visits year over year since inception



Honor Patient Payer Mix 2018



Trends

- Self-pay patients steadily increasing
- Medicare patients steadily increasing
- Medicaid patients slowly decreasing due to complications of re-enrollment

Programs and Services

- **Primary Medical Care**

- **Dental Care**

Preventative cleanings, sealants, etc.

Restorative dentistry (crowns, fillings, etc.)

Dentures

Mobile/portable dentistry

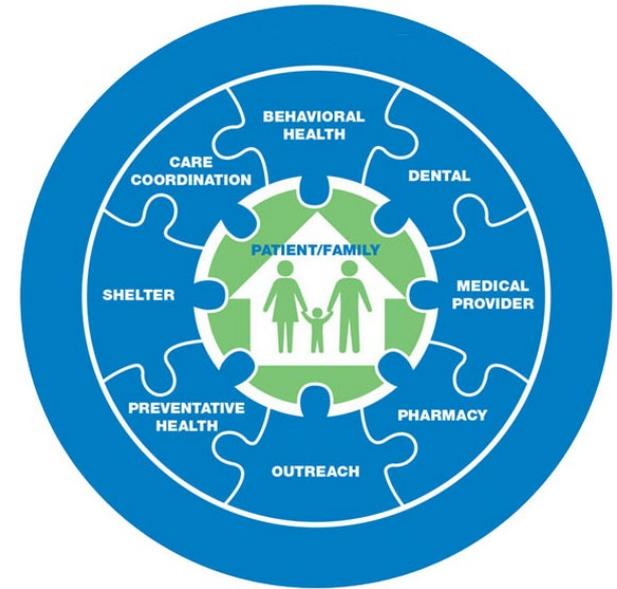
- **Behavioral Health**

Behavioral Health Consultations (smoking cessation, depression, anxiety, etc.)

Substance use services (Medication Assisted Treatment)

Psychiatry

Care coordination



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Programs and Services

- **Obstetrics & Gynecology (OB)**

Care before, during and after delivery

Case coordination for pregnant mothers and families

- **Family Planning & Reproductive Health Services**

Birth Control, Emergency Contraception

Pregnancy Testing

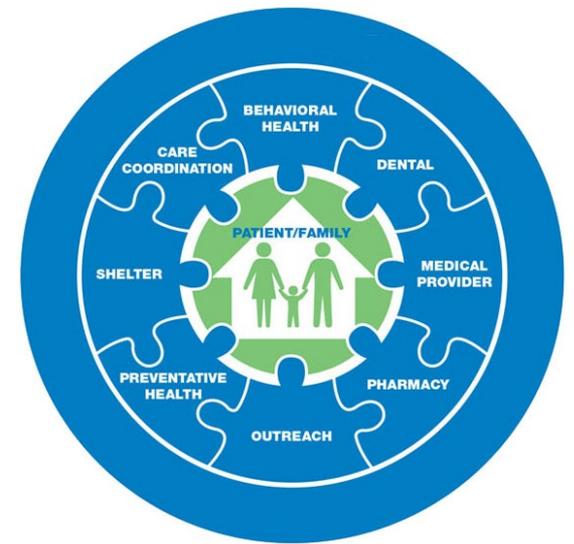
Referrals for Infertility

- **Homeless Program**

Case coordination and connection to resources for homeless individuals

- **Podiatry**

Provided for current patients of Honor



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Programs and Services

- **Specialty Care**

- HIV/AIDS Management

- Hepatitis C Management

- PrEP (Pre-Exposure Prophylaxis)

- PEP (Post-Exposure Prophylaxis)

- **Enabling Services**

- Insurance and Food Stamp Enrollment
(Sliding Fee Program)

- Translation services (either directly or through contract)

- Transportation (SMART bus tickets, coordinated rides through contract)

- **Nutrition Services**



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Overview of Health Programs



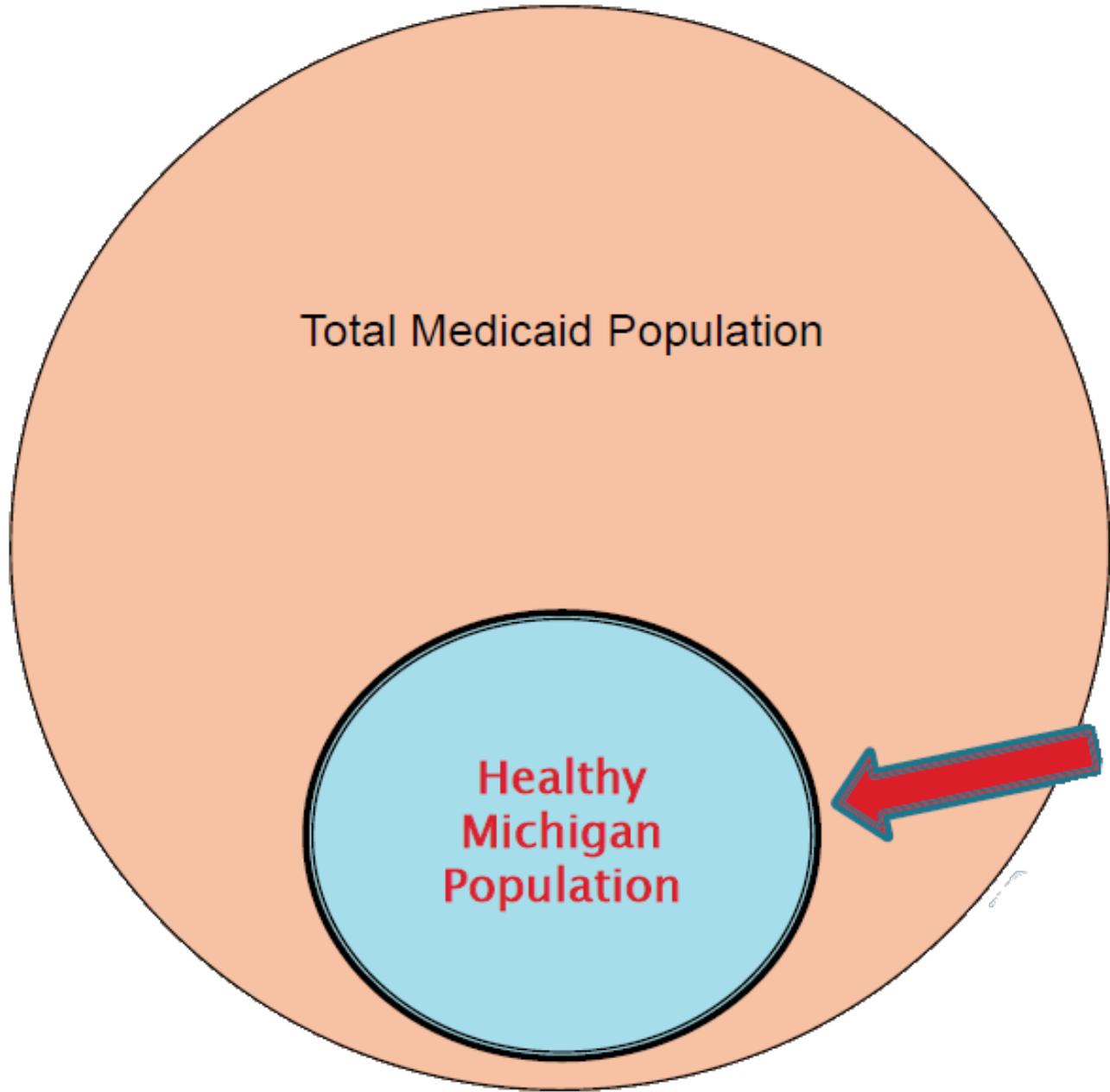
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Program Differences

Medicare	Medicaid	Healthy MI Plan
Federally Funded Program	State & Federally Funded Program	State & Federally Funded Program
Benefits elderly and disabled populations (people 65+)	Benefits pregnant women, people with disabilities, and low-income individuals, children under 19 (under CHIP program)	Benefits able-bodied adults between ages 19 and 64 from 100% - 138% of the Federal Poverty Line (\$16,753 for single person, \$35,535 for family of 4)
Four main different parts with co-pays, premiums and deductibles for each	Most coverage is free for individuals on program	Most coverage is free for individuals on program
Over 1.6 million people across Michigan	Over 2 million people across Michigan (includes HMP)	Over 650,000 adults across Michigan



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Total Medicaid Population

**Healthy
Michigan
Population**

Individuals
Subjected to
New Changes



Overview of Healthy Michigan Plan



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Healthy Michigan Plan Overview

- The Michigan legislature authorized the expansion of the Michigan Medicaid program in 2013 which led the creation of the Healthy Michigan Plan (HMP)
- HMP provides coverage to 49,548 in Oakland County (most members are enrolled in a Medicaid health plan/Managed Care Organization)
- Public Act 208 of 2018 established work requirements and enacts new requirements for HMP recipients after 48 months of enrollment



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Medicaid Health Plans – Oakland County Data

1. MERIDIAN: 10,063
2. UNITEDHEALTHCARE: 8,659
3. BLUE CROSS COMPLETE: 7,107
4. MOLINA HEALTHCARE: 6,258
5. MCLAREN HEALTH: 4,167
6. TOTAL HEALTH CARE: 2,107
7. AETNA BETTER HEALTH: 1,269
8. TRUSTED HEALTH PLAN: 358



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Changes to Healthy Michigan Plan

Population

- All HMP beneficiaries that are between the ages 19 and 62 that are not otherwise exempt (excused)

Changes

- Required to work or complete other activities, such as job search, for at least 80 hours per month
- Loss of eligibility for non-compliance

Date

- Implementation Date: January 1, 2020

Changes to Healthy Michigan Plan

Two Options for Enrollees

1. **Begin working 80 hours per month and report monthly progress to the state**
2. **File an exemption with the state, if qualified**



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Work Requirements Overview



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Work Requirements Activities

- **HMP beneficiaries who are not excused/exempt must report the completion of 80 hours of any combination of the following activities each month:**
 - Employment or self employment equal to 80 hours (equal to earning state's minimum wage including pension, retirement, rental income & in-kind services), including tribal employment programs
 - Education directly related to employment (student of high school, college, GED, study time, basic skills programming, etc.)
 - Job and vocational training (workforce programs, self-employment training, program at CC, apprenticeship, clinical/classroom time, etc.) and internship/externships (unpaid workforce engagements)
 - Participation in substance use disorder treatment (i.e. counseling, support groups, residential/inpatient treatment, Medication Assisted Treatment, etc.)
 - Volunteering – community service with 501(c)(3) or 501(c)(4) (only available option for THREE months out of year)
 - Job search activities (i.e. job skills/readiness workshop, preparing/submitting resumes and applications, interviewing, traveling to interviews/job fairs, workforce programs, etc.)



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Work Requirements Overview

- Individuals must start working 80 hours starting Jan. 1, 2020
- Reporting begins Feb. 1, 2020 and have until the end of the each current month to report hours for the previous month (report in February for January hours)
- If a recipient fails to report for a given month, MDHHS will notify them
- Recipients will have opportunity to report for previous months of non-compliance for up to 60 days after the end of the non-reported month
- If a recipient fails to report work requirements for three months in a calendar year, they will lose eligibility



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How to Report Work Requirements

- Online: [MI Bridges Portal](#) (Head of Household Only)
- Phone: HMP Work Requirement and Exemption Reporting Line
- In-Person: Kiosks in MDHHS Field Offices (Head of Household Only)



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Exemptions to Work Requirements



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What are Exemptions?

- An exemption means that an HMP recipient may be excused from work requirements or other program requirements
- Exemptions can last up to **one year** from filing an exemption form with MDHHS, as well as through annual application/re-determination for HMP benefits
- HMP recipients can tell MDHHS about an exemption through self-attestation, and MDHHS will also use administrative data to assess excused individuals
- Exemption forms can be filed at **ANY TIME**, including the whole month of December onward



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Exemptions for HMP Requirements

Reportable HMP work requirement exemptions include:

- Pregnant women and/or individuals pregnant in the last two months
- Caretakers of a family member under 6 (only one parent per household)
- Caretakers of dependents with disabilities and doctor's order for full-time care (one claim per household)
- Caretakers for a person that cannot make decisions for themselves, even if not a dependent of the caretaker
- Full-time students
- Individuals under the age of 21 that were in Michigan's foster care system
- Individuals that were in prison or jail in the last 6 months
- Individuals receiving State of Michigan unemployment benefits
- Individuals getting temporary or permanent disability payments from a private insurer or the government
- Enrollees in the Supplemental Nutrition Assistance Program (SNAP) or Temporary Assistance for Needy Families (TANF) programs – food stamps or cash assistance
- Individuals with a medical condition resulting in work limitation, by order of a doctor



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Exemptions for HMP Requirements

Reportable HMP work requirement exemptions include:

- Individuals considered “medically frail”, including:
 - Physical, mental, or emotional condition that limits a daily activity
 - Physical, intellectual, or development disability that makes it hard to do daily living activities
 - Physical, mental, or emotional condition that needs to be checked often
 - Disability based on Social Security criteria (SSDI)
 - Chronic substance use disorder (SUD)
 - Serious and complex medical condition, or special medical needs
 - Individuals in nursing homes, hospice, or receiving home-help services
 - Individuals experiencing homelessness
 - Survivors of domestic violence
- “Good cause” temporary exemptions for those that:
 - Have a serious illness, are hospitalized, or have a disability that meets the government definition



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How Can They Receive Information & Assistance?



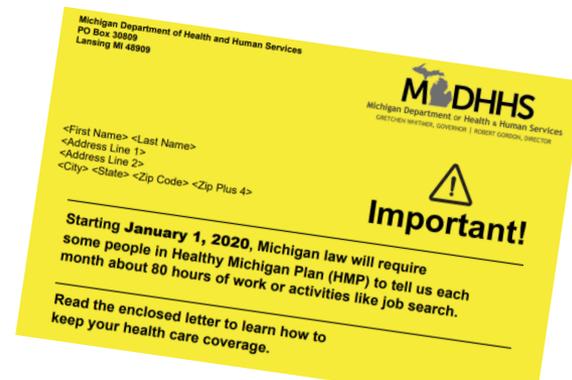
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MDHHS Communications

- MDHHS sent letters to HMP members in September (both for those exempt and those MDHHS thinks need to report work). Additional mailings are occurring in December/January.
- MDHHS is starting up a call center and IT system changes to support work requirement processes, and has completed policy to implement these requirements



MDHHS Communications



Letter	Population
B 19-48 (Must Report)	Beneficiaries who are in HMP as of 11/1/2019 and who do not currently meet an exemption based on MDHHS records. This includes beneficiaries in fee for service and health plans.
B 19-37 Rev. (New & Exempt)	Beneficiaries who are in HMP as of 11/1/2019 and who did not receive any letter for September mailing but are exempt.
B 19-46 (Exempt Now)	Beneficiaries who are in HMP as of 11/1/2019 and who did not have an exemption for the September mailing, but do now based on MDHHS records.
B 19-47 (Exempt Still)	Beneficiaries who are in HMP as of 11/1/2019 and who had an exemption for the September mailing, and still do.
B 19-43 (Over 62 Exempt)	Beneficiaries who are in HMP as of 11/1/2019 and who are age 62 or over and did not previously receive a letter.
Research Group Exemption	Beneficiaries who are selected as part of the research group for the evaluation and are exempt from the requirements.

How We Can Help

- Honor Community Health is here to assist! Our case management and resource specialist staff members can provide the following:
 1. Information on eligibility requirements and how individuals will be impacted by the changes
 2. Enrollment/re-determination onto Healthy Michigan Plan or other assistance programs (Medicaid, MOMS, cash assistance, food stamps, etc.)
 3. Assistance completing reporting for work requirements
 4. Assistance filing exemption forms annually



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Call 248-724-7600

Next Steps

- Honor Community Health & other community partners will be hosting monthly events to assist with education and with reporting requirements – please share these when they come out
- Tell everyone about this! The more people are informing their networks, the bigger the impact. Even if someone at the door isn't on HMP, they may know someone that does.

Next Steps

- Continue reporting exemptions!
Helping a HMP member claim an exemption using the exemption form (where appropriate) is one of the most beneficial things you can do to help
This forms takes minutes to fill out and offering to submit it for HMP members (fax/send it from your organization) really makes a difference
- Ensure access to MI Bridges
If an individual doesn't have an account, help them set one up and link their benefits
If an individual does, make sure they can access it (a lot of people forget their passwords)
Ensure individuals know they can use MI Bridges on their phone (if they have one) or where computer are accessible



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Questions?



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