



OAKLAND COUNTY

Homeless Healthcare Collaboration

Bringing Community Resources Together

Hospital Discharge Task Force

Bringing Community Resources Together

Meeting Minutes

Thursday, September 21st, 2017

2:00 – 4:00 p.m.

Welcome & Introductions: Shane Bies

Attendees: Shane Bies, Linda Caurdy-Bess, Genessa Doolittle, Sandi Elanges, Lisa Hahn, Elizabeth Kelly, Danielle Redilla, Mary Ann Ryan, Mary Strobe, Carole Welsh, Jasmin White, Travon Steven, Mary Lynn Clark, Andrea DeVellis

Medicaid Health Plan Outreach Presentations:

Mary Lynn Clark and Andrea DeVellis, McLaren Health Care.

- McLaren has 3 programs under its ERP (Emergency Room Program) –
 - Outreach Department – Reports generated on a quarterly basis showing members who utilized the ER >5 times in that quarter. Notifies PCPs of ER over utilization.
 - Medical Management – Reports generated on a quarterly basis showing members who utilized the ER >12 times in that quarter. Works with members (one-to-one outreach) to discuss proper use of ER and what is PCP preventable.
 - Benefits Monitoring Program – Run through the State, provides one-on-one case management for members misusing Medicaid benefits. Identifies pharmacies and PCPs for members to get “locked” into.
 - Tammy Golidy is the Nurse Case Manager assigned to Oakland County. Nurse-on-call number is 1-888-327-0671.

Trevon Steven, Meridian Health Care.

- Refer to presentation in slides (included with minutes).

Agency Updates:

- Beaumont Health System/Royal Oak is now working with HOPE Recuperative Center.
 - Will now be able to discharge eligible patients to Center.
 - Discussed issues that remain, such as patients that do not require Recuperative Care and who will not consent to being discharged and transported to a shelter.
- Oakland Community Health Network
 - Has been extremely busy, fielding 41,000 calls in one year (July 2016-July 2017).
 - Currently working to compile substance use program and mental health program Electronic Health Records, so clients won't have two separate records.
 - Social Detox Program (getting clients screened and admitted residential within a short timeframe) should be operating soon, continuing to work on procedures.
 - Working on residential overflow plans.
 - As of now, Common Ground is conducting screenings.
 - Issue remains of patients not being able to be admitted residential immediately after hospital discharge.

Continued

- Oakland Integrated Healthcare Network
 - OIHN now has 11 sites throughout the county, including a clinic in OLHSA (on Cesar Chavez in Pontiac), in both Pontiac Middle School and Pontiac High School, and in Waterford Kettering.
 - ACCESS screenings are available through OIHN.
 - Danielle will get back to the group with an updated resource document.
 - Homeless Healthcare Collaboration
 - NO NOVEMBER HOMELESS HEALTHCARE COLLABORATION MEETING
 - Please consider attending the Community Resource Day on November 1st at the Royal Oak Farmer's Market (details included in meeting slides).
-

Discussion & Next Steps:

- Papers were available for meeting attendees to share project ideas for 2018. More discussions to take place.
-

Next Meeting:
Thursday, November 16th, 2:00 pm- 4:00 pm
Oakland County Health Division Room 322
1200 North Telegraph Building 34 East, Pontiac MI 48341