



OAKLAND COUNTY Homeless Healthcare Collaboration

Homeless Healthcare Collaboration Meeting Minutes February 5, 2021

Welcome & Introductions – Elizabeth Kelly, HOPE

- Meeting commenced at 9:05 a.m.

Featured Speakers

Susan Stevens, Oakland Community Health Network

- The Complex Case Management Program helps ensure appropriate healthcare for children and adults who have an active managed Medicaid Health Plan as primary insurance, services through Oakland Community Health Network (OCHN)'s network, and serious and chronic medical and behavioral health conditions.
- The program includes in depth care coordination with the individual and the individual's case manager, therapists, physicians, Medicaid health plan, palliative care, caregivers, etc. The program is voluntary.
- Program services include: community outreach to conduct comprehensive clinical assessments of an individual's needs, care coordination, referrals to community resources, care plan development with performance goals, and condition specific education.
- Any individual with an active managed Medicaid Health Plan as their primary insurance, open to OCHN services and met two of the following criteria are eligible for this program:
 - Actively under the care of two medical specialty providers
 - Multiple hospital admissions (>three in the last 12 months)
 - Multiple ER visits (>fifteen in the last 12 months)
 - Has prolonged/repeat medical hospital admissions
 - An inpatient readmission to the hospital within (30) days of discharge
- When someone is referred to the program, their chart is reviewed within 14 days. If criteria are met, the individual is contacted and an assessment date is scheduled. The referral source is also notified. If criteria are not met, the referral source is notified. If the client decides to opt out, the case is closed and the referral source is notified.

- Complex Case Management Referral Form:
<https://app.smartsheet.com/b/form/48770ea9dd1e463d9453c94d7aea1e35>
- Contact Information:
Susan Stevens, RN
248-758-1984
stevenss@oaklandchn.org
- Nicole Brown, BSN, RN
248-579-9941
brownn@oaklandchn.org

Audrey White, Alliance for Housing

- The Alliance for Housing of Oakland County, is the Continuum of Care (CoC) for Oakland County. They are a 501(c)(3), non-profit organization that is a diverse, collaborative group of partners and individuals all working toward a common goal to end homelessness and increase affordable housing opportunities in Oakland County.
- Homeless Management Information System (HMIS): HUD-mandated database used to record and store client data for persons experiencing homelessness or at risk of homelessness in the United States. The use of this database is a condition of Continuum of Care (CoC) agencies receiving federal funding from HUD to serve homeless populations. Data is submitted to HUD in order for them to obtain better information about the extent and nature of homelessness over time.
- There is now a HMIS Data Request Form that you can use to submit a request for common data points regarding persons being served in Oakland County:
<https://www.oaklandhomeless.org/hmis-data-request-form>
- 2019 Annual State of Homelessness Report:
<https://www.oaklandhomeless.org/alliance-homeless-reports>
- Contact Information:
Audrey White - HMIS Director, System Administrator
Alliance for Housing
awhite-alliance@oaklandhomeless.org
- Holly Ellis - HMIS Manager, System Administrator
Alliance for Housing
hellis-alliance@oaklandhomeless.org
- Helpdesk Email:
hmishelp-alliance@oaklandhomeless.org

Mary McClain & Genessa Doolittle, Oakland County Health Division

- Up-to-date information about COVID-19 can be found at www.oakgov.com/covid/.

- Information about vaccine eligibility, distribution and appointments can be found at www.oaklandcountyvaccine.com.
- Complete a “Save Your Spot” form to enter your information into the Oakland County’s COVID-19 vaccine interest database. You will be contacted when you are eligible to be vaccinated and vaccine doses are available. Complete the form at www.oaklandcountyvaccine.com.

Agency Updates

- ID Task Force: The next ID Task Force meeting is scheduled for Wednesday, March 17 from 2:00-3:00pm. Contact Elizabeth Kelly at ekelly@hopewarmingpontiac.org for a meeting invite.
- Oakland Livingston Human Service Agency: We offer services to people who have been diagnosed as HIV+. We can assist with first month’s rent and back rent. For more information about microgrants for HIV+ people, call Liz Lucas at 248-209-2602 or email lizl@olhsa.org.
- Neighborhood and Housing Development: More HUD funding is coming March 2021.

Next Homeless Healthcare Collaboration Meeting

Friday, March 12, 2021 9:00 a.m. - 11:00 a.m.

Location: BlueJeans