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NEWS RELEASE

New Oakland County Michigan Works! Waterford service center to help thousands

WATERFORD, Mich. – Feb. 6, 2020 – Oakland County Michigan Works! is celebrating the grand opening of its new service center at 7500 Highland Road in Waterford which will support the needs of more than 2,600 job seekers a month in a more-accessible location. The new facility replaces the Michigan Works! office on Steffens Road in Waterford, which closed last summer. Oakland County Executive David Coulter and Paul Blatt, Executive Vice President and COO of JVS Human Services, which manages the Waterford location, held a special ribbon-cutting ceremony today.

“The new Waterford office enhances the capabilities of Oakland County Michigan Works! to help residents find jobs and employers hire staff,” Coulter said. “Our goal is to make sure everyone has the resources they need to find opportunity across the job spectrum.”

The Oakland County Michigan Works! service center in Waterford was carefully designed to meet a variety of needs ranging from private consultations and one-on-one job search assistance to training workshops and larger workforce events. It also features ample space for staff and multiple meeting rooms. Updated technology systems allow the team to provide services and support to customers more efficiently than in the past.

“JVS Human Services is excited to bring our person-centered approach to employment services to the job seekers of Oakland County,” Blatt said. “The new office is designed to provide job seekers and employers with a warm and inviting space. It is powered by the latest technology features, allowing for the business community and job seekers to connect seamlessly resulting in a win-win for everyone.”

The new Waterford service center offers a variety of career development workshops which focus on topics such as networking, resume development, online job searches, social media, overcoming age issues, personal branding, small business startups and more. Counselors also arrange formal training for qualified job seekers, leveraging federal and state funding. The office is establishing partnerships with local school districts and other groups to create career pathway programs, job readiness training opportunities, and on-the-job training programs with local employers.

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Oakland County Michigan Works! Director Jennifer Llewellyn said one of the key factors in selecting JVS Human Services to manage the office was its past work with Oakland County and successful track record of delivering similar services elsewhere in southeast Michigan.

“We’re excited to have JVS Human Services as a key partner delivering services at our new Waterford location,” Llewellyn said. “JVS and Oakland County have enjoyed a long-standing relationship and we’re confident that our customers, both businesses and job seekers, will benefit from the high-quality, customer-centered, services and programs delivered by the fantastic team there.”

Oakland County Michigan Works! also operates service centers in Novi, Oak Park, Pontiac, Southfield and Troy. Combined, they annually service more than 105,000 job seekers. Services include career coaching, interviewing workshops, job search workshops, placement assistance, training courses and job trend information.

The Oakland County service centers also assist more than 3,000 employers seeking assistance with talent recruitment, apprenticeship programs, job fairs, candidate pre-screening, hiring and training support, layoff support and labor market data.

JVS Human Services is a leader in the community helping individuals and businesses achieve their employment goals. The agency helps job seekers jumpstart their careers, provides enriching programs for people with disabilities and helps seniors remain active and engaged in the community. In 2019, JVS Human Services provided services to over 10,000 individuals in need at their locations in Oakland, Macomb and Wayne counties.

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