



Unemployment Benefits

What we can and cannot help with during these uncertain times

Oakland County Michigan Works! has been asked by the State of Michigan to assist in addressing unemployment benefit issues during these challenging times.

We CAN help with:

- Filing unemployment benefits claims
- Assisting with fraud/identity theft reports
- Identity verification for some accounts
- MIWAM login issues, including: user ID, password reset, lock out, editing of authentication codes for phone or email, and access codes

Please note: we cannot unlock all accounts.

We CAN'T help with:

- Social Security Administration (SSA) issues
- All other Open Non-Monetary issues

Contact your nearest Oakland County Michigan Works! office to talk to one of our staff members.

Call: **1-800-285-WORKS**

Please be patient, for we are handling thousands of calls regarding unemployment benefit issues each day. Thank you.

For updated information on Oakland County Michigan Works! operations, visit:
OaklandCountyMIWorks.com





At Your Service

Monday-Friday, except state holidays

Telephone and Virtual Appointments Only

NOVI

31186 Beck Road
Novi, MI 48377

(248) 926-1820

OAK PARK

22180 Parklawn Street
Oak Park, MI 48237

(248) 691-8437

PONTIAC

1850 N. Perry Street
Pontiac, MI 48340

(248) 276-1777

SOUTHFIELD

21415 Civic Center Drive, Suite 116
Southfield, MI 48076

(248) 796-4580

TROY

550 Stephenson Highway, Suite 400
Troy, MI 48083

(248) 823-5101

WATERFORD

7500 Highland Road
Waterford, MI 48327

(248) 617-3600

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@OaklandMIWorks

A Proud Partner of the American Job Center Network

Equal Opportunity Employer: Program auxiliary aids and services are available upon request to individuals with disabilities | Michigan Relay Center or 711

Funded by: David Coulter, Oakland County Executive, Oakland County Workforce Development Board, Michigan Department of Labor and Economic Opportunity



DAVID COULTER
OAKLAND COUNTY EXECUTIVE