

Program Update

1/26/07

“Moving the ball forward”

Agenda:

- Consoles
- P7200 Test
- Implementation Plan

Consoles

- **Major console issues have been identified**
 - Most issues are resolved
 - Other issues have been identified and a path to closure is in place
 - Architecture issues have been addressed
- **M/A-COM is prepared to begin Operational Acceptance Testing with current installed IPC software version 6.2**
 - *Cumberland County is operational on OpenSky using version 6.2*
- **Installation of version 6.2 is scheduled for Troy and Farmington**
 - A minimum of 8 IPC, AWT and M/A-COM resources are supporting these upgrades
- **AWT has invested heavily in IPC/Oakland County support**
 - Purchased 2 IPC T5s and are using them for parallel testing of IPC software/hardware prior to installation at County facilities
 - Hired former IPC Director of Engineering
 - Desires connection to Oakland County OpenSky system for further verification testing
 - Purchasing spares (beyond those purchased by County) to support maintenance and/or major outage/catastrophic damage (Such as the Ferndale water damage or lightning strike scenarios).

What about Zetron?

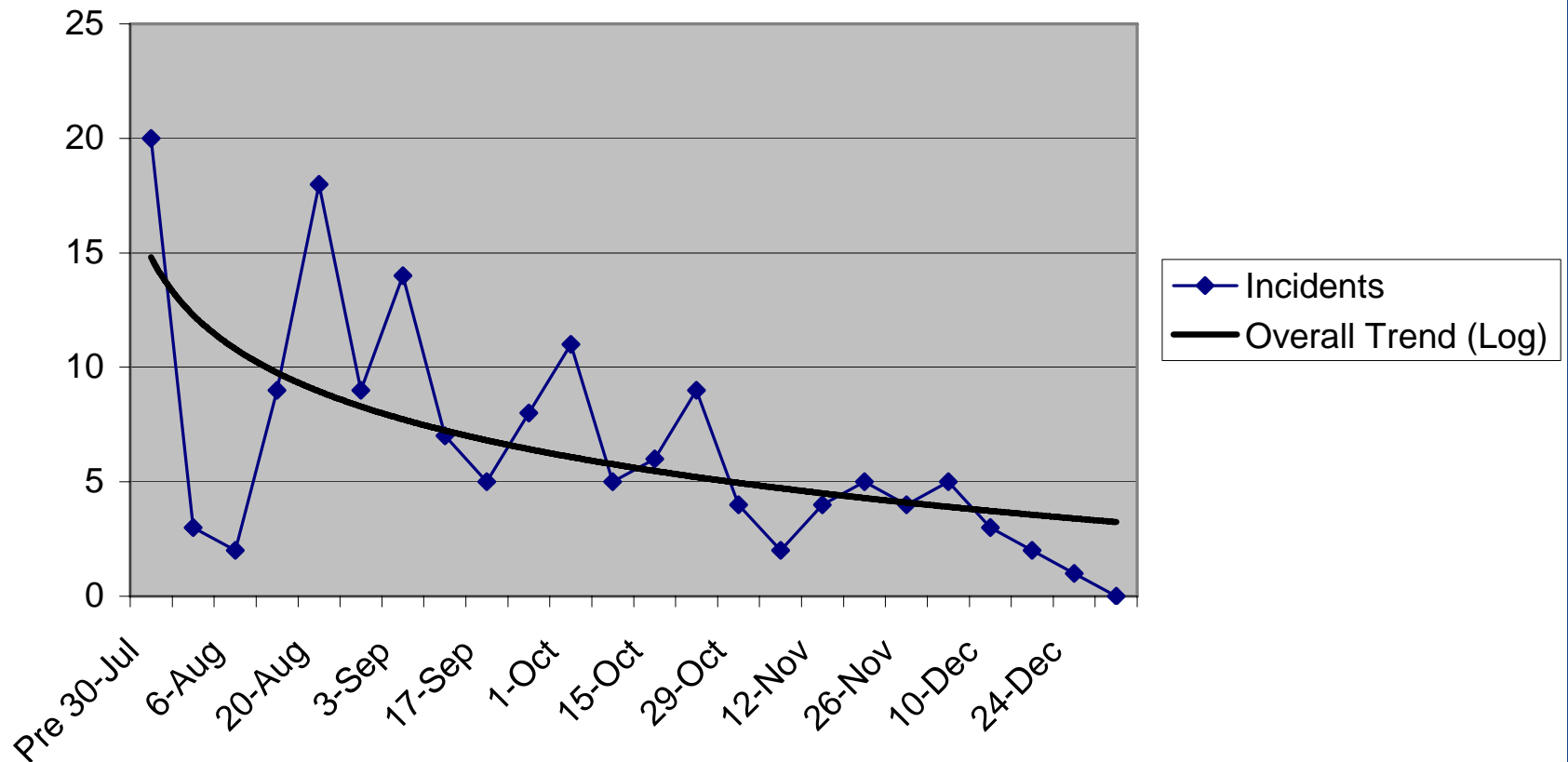
- **County has requested and M/A-COM has agreed to support evaluation of Zetron (County-defined “Plan B”)**
 - *Outside the primary contract with Oakland County*
- **Like IPC, they are a qualified M/A-COM vendor**
- **User agencies considering Zetron must await County evaluation and will be reprioritized in cutover plan schedule.**
- **We have not yet reviewed the on-going service plan for Zetron**
 - *IPC/AWT have invested heavily in local Oakland County service support.*

Console Summary:

- **Console issues have been addressed**
 - M/A-COM, IPC and AWT have worked diligently to resolve issues and stabilize the console platform
 - Root Cause approach implemented
 - *Assures increased confidence*
 - M/A-COM Audited IPC and AWT
 - M/A-COM inserted additional resources in Oakland to monitor and respond to issues more rapidly
- **Result:**
 - *No console outages experienced since August*
 - *Number of console incidents significantly down*
- **Warranty:**
 - M/A-COM will be working with the County to extend the console warranty period at M/A-COM Expense.

Console Issue Tracking – All Incidents

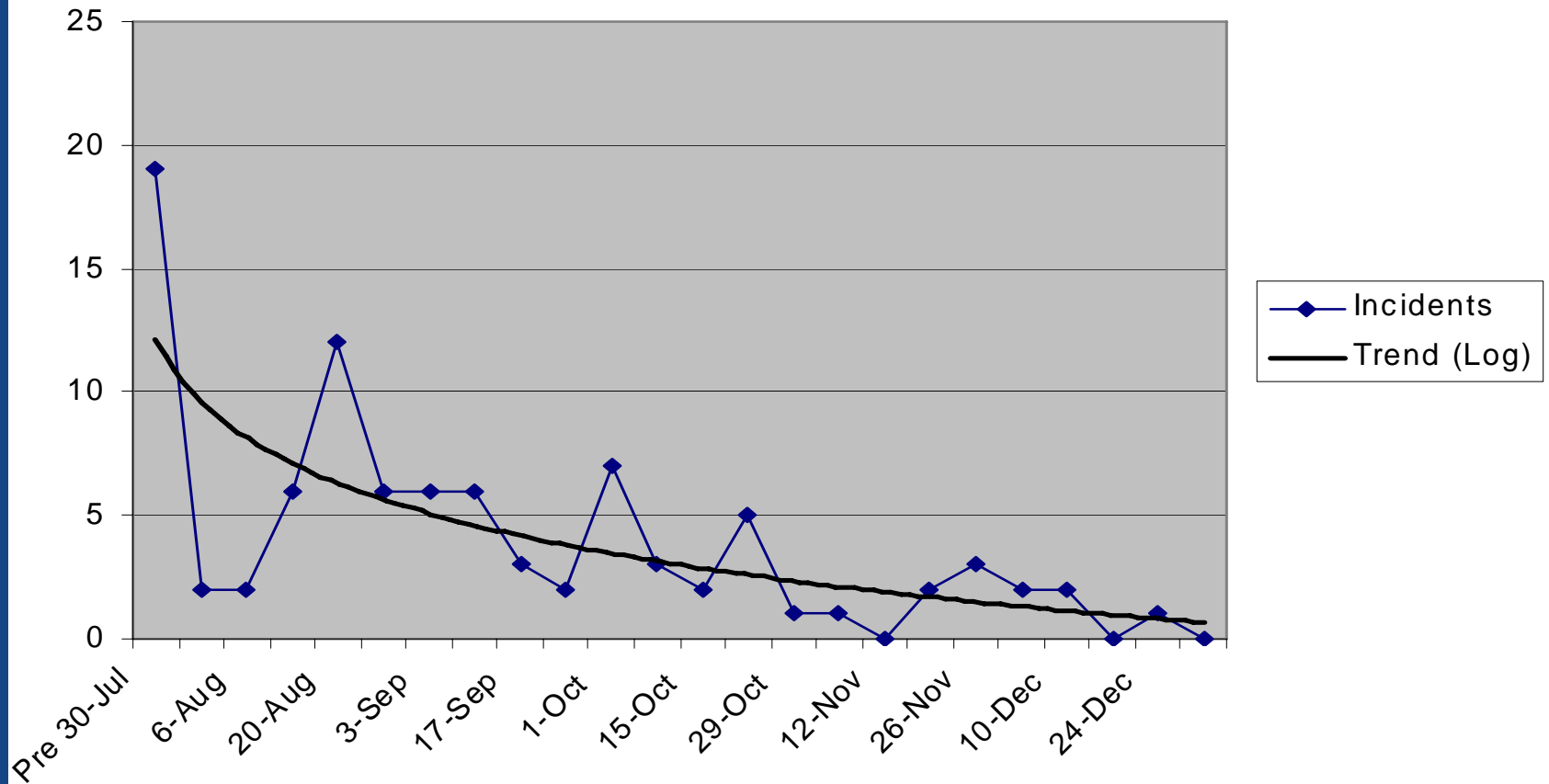
Trend over all incidents



Console Issue Tracking – Console Incidents

Trend over Console Incidents

(Training, non-console, & Misc. issues removed)



Radios

- **Operational Acceptance Testing is to be performed in Farmington using P-801 & M-803s**
 - *(in accordance with the contract.)*
- **P7200s are being tested in Oakland County and will be ready for cutover once Operational Acceptance Testing is complete.**

Schedule/Steps to Cutover

- 1) Operational Acceptance Test: ready to start within 30 days from authorization
- 2) Successfully complete 60 day Operational Acceptance Test
- 3) Begin the agency cutover process in accordance with cutover procedure which includes IPC consoles and 7200 series radios

M/A-COM is ready to work with the County towards a schedule to begin system cutover process.

Questions