

Project Goal Summary

Project Name	Project Goal
Courts/Justice Administration	
52 nd District Court and CLEMIS Citation Integration <i>DB8320EI</i>	To create an interface between the new CLEMIS CITATIONS application and the 52nd District Court's current mainframe case management system so that citations issued can be electronically entered into the mainframe system upon release from the police department.
52 nd District Court to JIS <i>DB6321JI</i>	To replace the current mainframe case management system for the 52nd District Courts with the State of Michigan's Judicial Information System (JIS) application so that the courts can comply with the caseload and other reporting requirements as requested by the State Court Administrators Office (SCAO) with implementation.
ADR – Mainframe & Access Replacement <i>DB6312AD</i> Completed	To replace Case Evaluation mainframe system and Mediation Access database so that department staff can achieve higher efficiency and accuracy.
ADR - Replace Mediation Access Database <i>DB8312AD</i>	To replace Mediation Access database so that department staff can achieve higher efficiency and accuracy.
AIC/ATI Conversion to CSTAR <i>DB6174AI</i> Completed	To build a module for the Alternative Incarceration Centers and Alternatives to Incarceration within the C*Star Case Management System so that the AIC data is maintained for all community corrections clients in one database.
Animal Census System <i>D97178AC</i>	To automate the process of undertaking animal census every summer so that the number of houses visited by the census team can be increased and better animal licensing can be achieved.
Animal Control EB <i>D96162E8</i>	To establish an Enhancement Budget so that additional value can be obtained from the Animal Control system.
Animal Control Comprehensive System <i>DA7131CS</i> Completed	To create a new process for information flow within the Animal Shelter by utilizing a central, comprehensive application so that Animal Control can improve efficiency and animal care and reduce expenses with Phase I completed.
Animal Control System Implementation <i>DB7178SI</i> Completed	To create a new process for information flow within the Animal Shelter by utilizing a central, comprehensive application so that Animal Control can improve efficiency and animal care and reduce expenses.
BIS Network <i>DB6354BI</i>	To network the BIS Digital recording system currently being used as stand-alone systems by 4 Juvenile Court Intake Referees (& potentially a Children's Village courtroom*), so that hearings can be captured digitally and stored on a network drive.

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Civil/Criminal Division EB <i>DB6351EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Civil/Criminal system.
CJCC Business Intelligence <i>DJ6351BI</i>	To enhance the Criminal Justice Data Warehouse so that authorized personnel from the Courts, Sheriff's department, and Community Corrections will be able to develop additional reporting for use by the Criminal Justice Coordinating Council (CJCC) and for the purpose of inmate population management using the Business Objects tool suite thereby providing decision support.
Clerk's EB <i>DB6212EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Clerk's system.
Community Corrections EB <i>DB6176E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Community Corrections system.
DC Operational Improvements <i>DB832003</i>	To enhance the current mainframe case management system with more automated procedures in order to provide better functionality for case management processes.
Dismissed Party Alias Indicator <i>DB6312DP</i>	To add a dismissed from case indicator and an "AKA" indicator to the Circuit Court Case Management System so that the efficiency in the Case Management Office (CMO) is improved and Oakland County saves time and money by halting the mailing of notices and assessment of fees to dismissed parties and AKA's.
District Court Caseload <i>DB5321CL</i> Completed	To enhance the current Mainframe system so that the 52nd District Courts are in compliance with the SCAO caseload reporting requirements which took effect January 1, 2005 (SCAO #2003-07).
District Court Civil DW <i>DJ7320DW</i>	To enhance the Criminal Justice Data Warehouse (CJDW) by integrating additional data from the 52nd District Courts so that authorized personnel from the 52nd District Courts will be able to develop their own reports using the Business Objects tool suite. Phase one will only include requirements gathering and project management.
District Court EB <i>DB6321EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the District Court system.
District Court Probation System <i>DB8320PS</i>	To create, design and implement an interactive 'real-time' probation system for the 52nd District Courts which will be interfaced with the mainframe case management system.

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District Court Receivables and Payments Reports <i>DB7320RR</i>	To enhance the current Mainframe system so that the 52nd District Courts are in compliance with the SCAO receivables reporting requirements (which took effect July 15, 2006).
District Court Servicemember's Civil Relief <i>DB7320AM</i> Completed	To enhance the current Mainframe system so that the 52nd District Courts are in compliance with the amendment to the Servicemember's Civil Relief Act (50 USCS Appx 522).
DMS Replacement <i>DB6351DB</i> Completed	To complete the design specifications for replacing the current FileNET Document Management System (DMS) with a new internally developed DMS so that the County has new more cost effective imaging solution.
DMS Replacement – Phase 2 <i>DB6351D2</i> Completed	To begin programming for the replacement of the current so that a working prototype of the new system will be available.
DMS Replacement – Phase 3 <i>DB6351D3</i> Completed	Continued programming for the replacement of the current so that a working prototype of the new system will be available.
DMS Replacement – Phase 4 <i>DB6351D4</i> Completed	To complete the programming and implementation so that the replacement of the current FileNET Document Management System (DMS) with OakDocs is complete.
Electronic Filing <i>DB6212EF</i> Completed	To continue implementation of an Electronic Documents Management System (EDMS) application which includes the electronic filing of cases documents so that efficiency of the court process is increased and the public has better access to court information.
Electronic Praecipe <i>DB7312EP</i> Completed	To implement a web based praecipe application so that efficiency in the Casflow Office is improved and the level of service provided to Oakland County citizens is increased by eliminating the 800 paper praecipes currently filed weekly to schedule motions in Circuit Court.
Family Division EB <i>DB6351E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Family Division's system.
Felony Bind Over Process <i>DB6351FB</i> Completed	To improve efficiency of the felony plea program for the ten District Courts, the Prosecutors Office, Case Management, Administrators Office, and Community Corrections by eliminating manual processes and redundant data entry across entities involved so that District Courts will receive the information in real time.
FOC EB <i>DB6471EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the FOC's system.

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FOC State XP Upgrade <i>DB7314XP</i> Completed	To replace FOC and Prosecutor state workstations so that they are converted to Microsoft XP Operating System.
IMACS Data Warehouse <i>DJ6351DW</i>	To implement changes to the existing Criminal Justice Data Warehouse (CJDW) so that the existing mainframe jail files can be removed as a source system of information and the new Inmate Management and Cost Recovery System (IMACS) jail operational system will become the source for the jail portion of the CJDW. These changes will enable the CJDW to continue to be available for decision support and for support of the Criminal Justice Coordinating Council (CJCC).
Jury System Upgrade <i>DB5215JU</i> Completed	To upgrade the Oakland County ACS Jury system to a new version so that the circuit court jury office, the Oakland County Jury Commission, and district courts can more effectively manage the jury selection process.
Mandates EB <i>DB6120EB</i>	To establish an Enhancement Budget so that Oakland County can comply with State and Federal mandates.
Marriage Affidavits Online <i>DB7212MA</i> Completed	To allow the general public to submit marriage application information via the internet so that the efficiency of the Vital Records office is improved and the public has easier access to Oakland County services.
OC Medical Examiner EB <i>DB6176EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the OC Medical Examiner's system.
Prosecutor's EB <i>DB6411EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Prosecutor's system.
Real Time JOS <i>DB6352JS</i> Completed	Improve efficiency for all criminal justice stakeholders in Oakland County by eliminating delayed mainframe or manual processes currently in place for the preparation of Circuit Court judgments of sentence or other orders of the Court so that the release or transfer of incarcerated inmates, when appropriate (MDOC, time served, etc.), will be expedited and costs associated with preparing and mailing orders and other documents will be eliminated.
Vital Statistics Upgrade to Web <i>DB6212VI</i> Completed	To upgrade the current Vital Statistics application on the mainframe to a Web based application so that the Vital Statistics Department can better service it's customers.

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WWAM Conversion to CSTAR DB6174WM	To build a module for the WWAM program within the C*Star Case Management System so that the WWAM data is maintained for all community corrections clients in one database.

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Absence Management Module Implementation <i>DA6126AB</i>	To implement PeopleSoft/Oracle Absence Management module so that management can track absence data for performance evaluation, reporting, and project planning.
Archive Performance Series Time & Labor <i>DA6126PT</i> Completed	To archive the Performance Series Time & Labor system so that the historical Time & labor data can be stored on a supported platform and be easily accessed through the current PeopleSoft pages.
Central Services Database <i>DD6138DB</i>	To implement a Billing and Inventory System for the Print and Mail area so that accurate billing and inventory can be achieved.
Continued Roll out of PeopleSoft eAPPS-Part II <i>DA6154EA</i> Completed	To roll out additional Self Service features so that Oakland County Employees will have access to more Self Service features and job applicants will have access to PeopleSoft eRecruit.
eLearning System <i>D97162EL</i> Completed	To implement the Trivantis interactive training suite of products for Health and Human Services so that employees and volunteers can be effectively trained.
Faster System EB <i>D96138E2</i>	To establish an Enhancement Budget so that additional value can be obtained from the Faster System.
Fiscal Services EB <i>DA6126EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Fiscal Services system.
Flu Clinic EB <i>D96162E0</i>	To establish an Enhancement Budget so that additional value can be obtained from the Flu Clinic system.
Health – Flu Clinic <i>D96162FC</i> Completed	To allow Oakland County residents to pre-register through the Oakland County website for the upcoming flu clinics so they can be directed to the nearest clinic and given the opportunity to obtain their shot before the clinic opens to the public on Oct 21, 2006.
Human Resources EB <i>DA6154E4</i>	To establish an Enhancement Budget so that additional value can be obtained from the Human Resources system.
Information Technology EB <i>DA6010EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Information Technology systems.
KRONOS & PeopleSoft Interface <i>DD4163KP</i> Completed	To upgrade the Kronos Timekeeper system so that Children’s Village and Medical Care Facility can interface with the PeopleSoft Payroll system.
Legacy Financial Data Migration <i>DA7126LF</i> Completed	To migrate legacy financial data from Performance Series so that the database can be accessed and information retrieved on supported hardware, database, and operating system.
Mail Print Shop EB <i>D96138E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Mail Print Shop system.

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OCHD Communicable Disease Reporting <i>D98162CD</i>	To develop and implement a web based Communicable Disease application so that Oakland County schools have the ability to submit weekly disease information online.
Omnirim System EB <i>D96138E3</i>	To establish an Enhancement Budget so that additional value can be obtained from the Omnirim System.
Part-Time/Non-Eligible and Seasonal Savings Account <i>DA7155SA</i>	To develop a savings plan application for part time/non eligible and seasonal employees so that Social Security deduction can be replaced with employee/employer contributions in a retirement savings account.
PeopleSoft EB (2005-2006) <i>DA4154E2</i> Completed	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft HRMS system.
PeopleSoft Financial/Supply Chain EB <i>DA6126E3</i>	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft Financial/Supply Chain system.
PeopleSoft HRMS Enhancement Budget <i>DA6154E3</i>	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft HRMS system.
PeopleSoft HRMS Tax Updates (2005-2006) <i>DA4126TX</i> Completed	Apply PeopleSoft Tax Updates released throughout the year.
PeopleSoft HRMS Tax Updates (2007-2008) <i>DA6126TX</i>	Apply Tax updates to PeopleSoft HRMS released throughout the year.
PeopleSoft Time & Labor EB <i>DA6126E2</i>	To establish an Enhancement Budget so that additional value can be obtained from the PeopleSoft Time & Labor system.
PPHS Services Module <i>D96162PP</i>	To capture requirements and determine the feasibility of an electronic management system for all customer services provided by the Personal and Preventative Health Services Unit, of the Oakland County Health Division.
Print Shop System <i>D98138PS</i>	To implement a Print Shop System for Central Services so that more accurate billing and inventory can be achieved.
PSFT Budget Module – Install DEMO <i>DA7126DB</i> Completed	To establish a DEMO environment for the PeopleSoft Budget module v9.0, so that the Budget analysts can evaluate the functionalities.
PSFT ePerformance Implementation <i>DA6154EP</i>	To implement PeopleSoft/Oracle ePerformance module so that managers and supervisors can perform performance evaluations using a self-service application tool.

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PSFT FIN – Outlooksoft Budget Implementation <i>DA6126BM</i> Completed	To assist eVerge, the implementer, in implementation of Outlooksoft budget system so that Fiscal Services will be able to prepare budgets for use with PeopleSoft.
PSFT Financials Upgrade to Ver9.0 Part II <i>DA7126U2</i>	To implement a testing environment for the Upgraded (ver 9.0) PeopleSoft Financials and Supply Chain Management modules so that application testing can be thoroughly completed.
PSFT HRMS Upgrade to ver 8.9 Prod Deployment <i>DA6154U3</i> Completed	Upgrade PeopleSoft HRMS version 8.8 to 8.9 so that enhanced functionalities can be implemented.
PSFT Phase II Fin Suite Impl Scope Budget <i>DA5126SB</i> Completed	To provide a budget for PSFT Phase II Fin Suite Impl so that business community requests not included in the scope of established PSFT Phase II Fin Suite Impl projects can be properly managed, controlled and tracked.
PSFT Upgrade Recruitment Module to ver 8.9 <i>DA6154RC</i> Completed	To Upgrade PeopleSoft HRMS Recruitment version 8.8 to 8.9 so that HRMS functionalities can be implemented.
Public Auction Web Registration <i>D97138OA</i> Completed	To allow the public to pre-register through the Oakland County website for the Public County auctions so that the registration process will be more efficient.
Public Health EB <i>D96162EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Public Health system.
Records Retention File Import <i>DA7138FI</i> Completed	To implement a system that imports Court records into the new Record Retention System (OmniRIM) in the Oakland County Department of Central Services so that labor efficiencies can be increased.
Reimbursement EB <i>DA6127EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Reimbursement system.
Reimbursement System Replacement - Analysis1 <i>DA7127RM</i>	To assist the vendor in developing requirements for a Request For Proposal to be sent out to software vendors so that third party software can be selected to replace the current mainframe Reimbursement System.
Retirement Health Savings Plan Online Enrollment <i>DA6155RH</i> Completed	To develop a procedure to process Retirement Health Savings Plan through ICMA Corporation so that new participants can be enrolled in the program.

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Salary Forecast Program Enhancements <i>DA7126SF</i> Completed	To evaluate and re-write the existing Salary and Fringe Benefit Forecast program so that improved accuracy in forecasting salaries and fringe benefits for future budget periods can be achieved, and known deficiencies with the current salary forecast program can be corrected.
Wellness Challenge Initiative <i>DA6154WI</i> Completed	To develop a Wellness pagelet that can be incorporated to the PeopleSoft Self Service page to be accessed by the employees to track their health and fitness activities so that points can accurately be calculated and feed back given to employees through a secured site.
Oracle Upgrade of the HRMS Database from 9i to 10G <i>DA6154U2</i> Completed	To Upgrade HRMS database from Oracle 9i to 10G so that the application will be running on a supported platform.

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2GAO – Application Design & Research <i>D97182DR</i>	To complete the design of non-payment related application functionality, and research that will be used during the development phase so that a second generation of Access Oakland Land Products can be offered to constituents on the web and via the One Stop Shop.
2GAO – Develop Application – Phase 1 <i>D98182DA</i>	To complete the first phase of development, testing and production system architecture planning so that a second generation of Access Oakland Land Products can be offered to constituents on the web and via the One Stop Shop.
Airport EB <i>D96162E9</i>	To establish an Enhancement Budget so that additional value can be obtained from the Airport system.
Apex – C & I Sketching <i>D98125CI</i>	Install the Apex Sketching program in Citrix environment, so that Equalization can sketch Commercial and Industrial (C&I) parcels.
Application Release Management Implementation <i>D76182C3</i> Completed	To implement a Release Management System that will better integrate system development, build and automate processes, reduce cost, time and complexity of integrating programs and systems so that the validity of data exchanged between systems can be ensured.
ArcGIS 9.3 Migration Planning <i>D98182AS</i>	To develop a strategy to migrate all County users of ArcGIS 9.1 software to version 9.3 so that all users remain on the current release.
Bomb Threat Notification Program Upgrade <i>D96147BT</i> Completed	To migrate the existing bomb threat notification program so that it will be updated to a new platform and programming environment.
BS&A Assessment – New Cost Manual Phase 2 <i>D96740C2</i>	To perform programming and Database Cleanup necessary so that the LandGateway Database and associated applications are in sync.
BS&A Assessment – Upgrade Cost Manual Requirements <i>D96740CM</i> Completed	To perform requirements gathering and testing on all output files of the BSA-Assessment System so that impact to downstream systems resulting from the upgrade of the new Cost Manual will be identified.
BS&A Equalizer EB <i>D76125EB</i> Completed	To establish an Enhancement Budget so that additional value can be obtained from the BS&A Equalizer system.
BS&A – IVR System Upgrade <i>D94740VU</i>	The Project Goal is to enhance the current IVR System by installing the latest hardware and vendor software, along with the development and testing of application enhancements. The Project is expected to be completed.
BS&A Program Development <i>D74185TR</i>	To establish a budget so that additional value can be obtained from the BS&A Application.

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BS&A Tax-Special Assessments <i>D94740SA</i>	The Project Goal is to implement the Multi-Year Special Assessment program from BS&A Software, so that the CVT's currently using the County's Mainframe program can be utilizing the BS&A program. This project is to be completed.
BS&A Tax – Warrant System – Tax Billing Code <i>D94740TB</i> Completed	The Project Goal is to integrate Tax Billing Codes from the BS&A System into Warrant & Settlement, so that the system will properly interface with BS&A.
Central Services Database <i>DD6138DB</i> Completed	To implement a Billing and Inventory System for the Print and Mail area so that accurate billing and inventory can be achieved.
Collaborative Asset Management System - Data Conversion <i>D98611CP</i>	To convert and integrate the spatial and attribute data of communities/villages/townships (CVTs) participating in the Collaborative Asset Management System (CAMS) into the Oakland County geodatabase model so that the CVTs may begin to manage critical infrastructure more efficiently and proactively.
Collaborative Asset Management System - Project Planning <i>D96611PP</i>	To complete the detailed project planning documentation and design phases for the Collaborative Asset Management System that will standardize countywide infrastructure (water, sewer, storm and roads) and allow Oakland County, and its local governments, to proactively manage assets so that long-term costs associated with the operations and maintenance of critical infrastructure are mitigated.
Collaborative Asset Management System – System Requirements Gathering <i>D98711CR</i>	To complete the detailed requirements documentation for the Collaborative Asset Management System that will standardize countywide infrastructure (water, sewer, storm and roads) and allow Oakland County, and its local governments, to proactively manage assets so that long-term costs associated with the operations and maintenance of critical infrastructure are mitigated.
CRD Sales System Upgrade <i>D97125CS</i> Completed	To replace the current Mainframe CRD Sales System so that the technology can be upgraded and integrated with disparate systems such as Land Gateway.
Delinquent Tax EB <i>D96711EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Delinquent Tax system.
Del-Tax 2008 – Phase 1 <i>D96071D1</i>	To begin requirements gathering to replace the current Delinquent Tax system with upgraded technology, so that we will be able to size the design phase of the project.

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Del-Tax 2008 – Phase 2 <i>D96071D2</i>	Continued requirements gathering to replace the current Delinquent Tax system with upgraded technology.
Digipics Upgrade <i>D16125DP</i>	To upgrade the DigiPics Application to improved technology and integrate with GIS and LAMS, so that maintenance and management of existing digital pictures can be performed with increased efficiency.
Drain Apportionment Business Requirements <i>D96711DA</i>	Work with a Vendor (ESRI) to perform requirements gathering on the Mainframe-based Drain Apportionment Application, in order to replace it with upgraded technology so that this application can be removed from old technology. The Drain Apportionment process will become more efficient through this project.
Drain OCDC Development Budget <i>D96612DB</i>	To establish an OCDC Development Budget so that additional value can be obtained from the OCDC Drain system.
Economic Development Website <i>DE519155</i> Completed	To create and launch an Economic Development Web site that businesses will be able to access anytime, from anywhere, to get the essential information they need in order to evaluate location and expansion decisions so that it will give Oakland County a competitive advantage in support of its global business attraction and expansion efforts.
EHealth Foods EB <i>D96162E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Foods system.
EHealth Lab EB <i>D96162E2</i>	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Lab system.
EHealth Lab EB 2005-2006 <i>DQ4162E4</i>	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Lab system.
EHealth Mandates EB <i>D96162E3</i>	To establish an Enhancement Budget so that Oakland County can comply with State and Federal mandates.
EHealth Mandates EB 2005-2006 <i>DQ4162E1</i>	To establish an Enhancement Budget so that Oakland County can comply with State and Federal mandates.
EHealth Scheduling Requirements <i>DQ6162SC</i>	To gather the requirements to integrate automated scheduling within the E-Health application so that all users of the system can schedule, update and manage their calendars.
EHealth Septics EB <i>D96162E6</i>	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Septic system.
EHealth Septics EB 2005-2006 <i>DQ4162E3</i> Completed	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Septic system.

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EHealth Septics User Manual <i>DQ6162SM</i> Completed	To develop an internal user manual for the Septics module of E-Health so new Environmental Health employees can easily learn the Septics application.
EHealth Wells EB <i>D96162E4</i>	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Wells system.
EHealth Wells Log EB <i>D96162E5</i>	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Wells Log system.
EHealth – Wells User Manual Development <i>DQ6162WD</i> Completed	To develop an internal user manual for the Wells module of E-Health so new Environmental Health employees can easily learn the Wells application.
EHealth Wells/Well Log EB 2005-2006 <i>DQ4162E2</i> Completed	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Wells/Well Log system.
GIS Desktop Application Development Budget <i>D96185DA</i>	To establish a budget so that additional value can be obtained from the GIS Desktop Application.
GIS Web Application Development Budget <i>D96185WA</i>	To establish a budget so that additional value can be obtained from the GIS Web Application.
Health – Flu Clinic <i>D96162FC</i>	To allow Oakland County residents to pre-register through the Oakland County website for the upcoming flu clinics so they can be directed to the nearest clinic and given the opportunity to obtain their shot before the clinic opens to the public on Oct 21, 2006.
HydroDrain Conversion <i>D97611HD</i>	To complete the GIS infrastructure conversion project started in 2001, by transferring the remainder of the conversion project from a vendor to a cooperative in-house conversion project between Land Management Technologies and OCDC so that hydrography and drain data will be fully integrated in a GIS format.
LAMS EB <i>D16125EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the LAMS system.
LAMS Integration with Non-Participating BSA Data <i>D17182LN</i>	To load and validate local BSA data from cities, villages, and townships (CVTs) into the Land and Address Management System (LAMS) so that LAMS becomes the complete, central, current source for addresses in the County.

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Land and Address Management System D93185AS Completed	To replace the Oakland County Mainframe Land File System with a scalable land and address data model that integrates with GIS, tax and assessment (BSA's Equalizer) and other legacy systems, so that the maintenance and management of existing land and address data can be performed with increased efficiency while increased utility can be gained from the resulting standardized land and address database.
Land and Address Management System – DW DJ5187AM Completed	To implement changes to the existing Land subject area of Data Warehouse (DW) and the Land Gateway database so that the existing mainframe Land files can be removed as a source system of information and the Land Gateway can become the sole source of Land information to the DW. Modifications to the Land Gateway database will include the addition of data attributes from the Land and Address Management system (LAMS). These changes will enable the Land subject area of the DW to continue to be available for decision support and as a source of information for Access Oakland.
Land Gateway Database Server Migration D18125SM	To migrate the Land Data Services database server architecture to a consolidated environment so that it supports mandatory software migrations (SQL Server 2005), decreases long-term support costs, and improves disaster recovery (DR) capabilities.
Land Gateway EB D96185EB	To establish an Enhancement Budget so that additional value can be obtained from the eHealth Wells/Well Log system.
Main Street Oakland County Mapping Service D96192MS	To develop an access controlled web-based application, tailored to support economic development projects and activities championed by Main Street Oakland County (MSOC) District managers and 4-Point committee volunteer chairperson(s) so that they can map and report analysis of Oakland County related land-based information.
Michigan Business Tax – Apportionment D98711MA	Modify the Warrant & Settlement application, so that it will accommodate changes resulting from the new Michigan Business Tax State requirement.
Michigan Business Tax – Requirements D97711MB	Perform requirements gathering, determine sizing estimates, and complete programming modifications so that Oakland County will meet the March 1st State reporting deadline for the Warrant and Settlement application as a result of the Michigan Business Tax (MBT) which replaces the Single Business Tax (SBT).

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Michigan Business Tax – Transactions <i>D98711MT</i> Completed	Modify the Warrant & Settlement application, so that it will accommodate changes resulting from the new Michigan Business Tax State requirement.
Northstar Upgrade – Phase I <i>D96611NS</i> Completed	To perform requirements gathering to upgrade the PUBS Database System to the latest vendor product called Northstar, so that the Drain Commission will have full requirements and costs identified.
Northstar Upgrade – Phase 2 <i>D96611N2</i>	To complete Phase II upgrade to the PUBS Database System to the latest vendor product called NorthStar, so that the following will be accomplished; migration of PeopleSoft, E-Care payment module and the investigation/requirements gathering for LAMS integration.
Parks & Recreation Technology Assessment <i>D97561TA</i> Completed	To complete a comprehensive technology assessment and services review for Parks and Recreation, so that opportunities to integrate information technology can be identified and Parks and Recreation services expanded in conjunction with their strategic plan.
Parks & Recreation Year 1 Implementation Planning <i>D98561IP</i> Completed	To develop a plan with detailed budget information for the implementation of the Year 1 projects of the Parks & Recreation Technology Roadmap so that a proposal may be presented to the Parks & Recreation Board for funding approval.
Personal Property Online <i>D96125PP</i>	To implement a web-based system to capture Personal Property Statements online throughout Oakland County, allowing businesses to file their statements online.
Real Time Locator Application Upgrade <i>D97182RT</i>	To upgrade the existing Real Time Locator application leveraging new technology to provide a more stable application for system users.
Real Time Locator EB <i>D96162E7</i>	To establish an Enhancement Budget so that additional value can be obtained from the Real Time Locator system.
Register of Deeds EB <i>D96214EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Register of Deeds system.
Road Centerline Migration <i>D18182RC</i>	To migrate the road centerline data, maintenance processes, and tools so that all data and processes are migrated into a geodatabase format that will support routing and geocoding functions for all users.

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Second Generation Access Oakland Land Products D96182A0	To complete the business system and architecture design phases to integrate the land-related products and data currently offered in Access Oakland and introduce the latest geospatial data and technology so that a second generation of Access Oakland Land Products can be offered to constituents on the web and via the One Stop Shop.
TOS – S&D – Adjustments D98071D Completed	Perform continued requirements gathering to replace the Settlement and Distribution module of the Delinquent Tax system so that it can be upgraded with new technology.
TOS – Infrastructure D98071D6 Completed	Perform technical design to replace the core infrastructure of the Delinquent Tax system so that a new system can be constructed to replace it.
TOS - Personal Property D98071D4	Perform requirements gathering and technical design to replace the Personal Property module of the Delinquent Tax system with upgraded technology.
TOS - Real Property D98071D3	Perform requirements gathering and technical design to replace the Real Property module of the Delinquent Tax system with upgraded technology.
TOS – Real Property Development D98071D8	Design and construction of the Real Property Section of the Treasurer's Office System, so that it can replace the existing Oracle DelTax application.
TOS - S&D D98071D5 Completed	Perform requirements gathering and technical design to replace the Settlement and Distribution module of the Delinquent Tax system with upgraded technology.
TOS – S&D Requirements Gathering D98071D9	Perform continued requirements gathering to replace the Settlement and Distribution module of the Delinquent Tax system so that it can be upgraded with new technology.
Treasurer's Office System Program D96071DT	To replace the current Delinquent Tax system with upgraded technology and integrate disparate systems such as LAMS (Land and Address Management System) and the Vacant Property Posting, so that we will meet the objectives of the Delinquent Tax process.

Project Goal Summary

Project Name	Project Goal
eGovernment	
Access Oakland EB <i>DJ6010E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Access Oakland system.
Access Oakland Epayments <i>DJ6187EP</i> Completed	To provide electronic check, ACH and recurring payment options to the Access Oakland framework so that online services customers may utilize these payment options when making online payments or purchases over the internet.
Access Oakland Program Development Budget <i>DJ6010PB</i>	To establish an Access Oakland Program Development Budget.
BOC Webcasting <i>DA7511BW</i>	To provide live webcasting and archiving of all Board of Commissioners' board and standing committee meetings so that all county residents and businesses will have access through the internet, using their personal computers or library computers.
Business Objects XI Planned Upgrade <i>DJ7010XI</i>	To implement Business Objects (BO) XI r2 so that end-users can take advantage of new software functionality. Phase I will be the Migration Planning (Business Objective 1) and Project Management phases.
Criminal Justice DW Copyright <i>DJ5187CR</i> Completed	To provide Oakland County Corporation Counsel with examples of materials related to the Criminal Justice Data Warehouse (CJDW) so that the CJDW can be copyrighted.
Data Warehouse EB <i>DJ6010EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Data Warehouse system.
Data Warehouse Program Development <i>DJ5187PD</i>	To review and document our current Enterprise Data Warehouse architecture and infrastructure so that program components can be clearly communicated to both technical and business audiences and strategic program initiatives can be identified and prioritized.
Digital Asset Management <i>DE7188DA</i>	To categorize, organize and make available Oakland County's digital pictures, audio and video files so that all multimedia assets may be made easily available to select County Personnel through TeamSite, SharePoint or other publishing applications.
eGovernment Program Development Budget <i>DE6187PB</i>	To establish an eGovernment Program Development Budget.
eGovernment Program Services EB <i>DE6187EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the eGovernment Program Services system.

Project Goal Summary

Project Name	Project Goal
eGovernment	
Email Subscription <i>DE7188ES</i> Completed	To provide an automated email subscription system so that subscribers may receive updates, notices, alerts and newsletters via email.
Enterprise Portal Upgrade <i>DE8187EP</i>	To upgrade the Oaksourse portal to the Microsoft Sharepoint platform so that aging PeopleSoft hardware and software is replaced.
PCI Security Zone Move <i>DE6188SZ</i> Completed	To move the eCommerce credit card processing server to a new security zone so that the County will reduce the scope of work required for the PCI VISA/MasterCard audit.
PCI – Yearly Update (2008) <i>DE8187YR</i> Completed	To perform the yearly review of the eCommerce PCI Standards and Procedures Handbook so that the County will remain Visa PCI compliant.
Podcasting Pilot Program <i>DE6188PP</i> Completed	To start a podcasting pilot program so that Oakland County may begin producing and releasing one audio podcast every two weeks via the public web site and secured Intranet Portal.
Portal Infrastructure Upgrade Assessment <i>DE7188PA</i> Completed	To conduct an assessment of alternatives for upgrading the OakSource portal so that the portal will provide seamless integration with critical Microsoft and Web-based business applications, thereby improving communication and collaboration capabilities throughout the County.
Visa PC Audit – Assessment <i>DE5188PI</i> Completed	To identify areas of the IT infrastructure and eCommerce applications that are and are not in compliance with the mandated Payment Card Industry (PCI) data security standards (as listed in the audit requirements documentation) prior to the initial audit review meeting with the vendor (Security Metrics), so that the impacted divisions may identify resources, and estimate hours and costs associated with fulfilling requirements.
Visa PCI Program <i>DE6188PG</i>	Visa PCI Program
Visa PCI Project Closeout <i>DE7188CL</i> Completed	To make security enhancements to the Pay Tickets application, to the eCommerce Credit Card processing system and to finalize and Submit Payment Card Industry (PCI) Data Security Standard Self-Assessment Questionnaire so that the County will become Visa PCI compliant.
WebSphere Upgrade 2008 <i>DJ8187WU</i>	To implement WebSphere upgrade from version 6.0 to version 6.1 so the version of WebSphere can be up to date.

Project Goal Summary

Project Name	Project Goal
CLEMIS - Radio	
Digital Voice Subscriber Training & Equipment Installation II <i>DL8231T2</i>	Continue with the installation of new radio equipment in County emergency vehicles and re-initiates training the operators in the proper operation and handling of newly installed radio equipment so that interoperability and radio coverage is improved.
Digital Wireless Voice & Data Network-Post Implementation <i>DL6231D4</i> Completed	To complete the acceptance testing and the talk group configuration of the Digital Wireless Voice and Data Network.
Digital Wireless Voice and Data Program-Future Phases <i>DL6231D6</i>	Digital Wireless Voice and Data Program - Future Phases
Digital Wireless Voice & Data Network Subscriber Unit Testing <i>DL6231D7</i> Completed	To perform the extensive testing of the M/A Com digital subscriber radio units so testing is completed.
Digital Wireless Site & Console Changes Acceptance <i>DL7231D8</i> Completed	To conduct acceptance after the transmitter site and the control console changes so that firmware and software will be on the most current release.
Digital Wireless Voice Subscriber Distribution <i>DL7231D9</i> Completed	To begin distributing new digital subscriber radio units to CVTs, replace network switches and to ground all Oaknet PSAP equipment so that interoperability and radio coverage is improved.
Digital Wireless Voice Subscriber Distribution Continuation <i>DL7231D0</i> Completed	To continue distributing new digital subscriber radio units to CVTs and replace network switches so that interoperability and radio coverage is improved.
Digital Wireless Voice Subscriber Training & Equipment Installation <i>DL7231TE</i> Completed	To continue distributing new digital subscriber radio units to CVTs and replace network switches so that interoperability and radio coverage is improved.
Digital Wireless Voice Subscriber Training & Equipment Installation Continuation <i>DL7231TC</i> Completed	To continue with the installation of the new radio equipment in emergency vehicles and train radio operators in the proper use of equipment so that legacy systems are replaced with up to date technology.
ERP Enhancements <i>D96900EB</i>	To establish a Budget so that additional value can be obtained from the ERP system.
M/A-Com System EB <i>DL6231E9</i>	To establish a Budget so that additional value can be obtained from the M/A-Com system.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
AFIS Portable ID Project (IBIS Phase II) <i>D46431i2</i>	To provide law enforcement officers with real time access to biometric fingerprint identification data in a mobile environment so that demographic information supplied by the offender will no longer be the sole source of identification information.
Canton Public Safety Web Site <i>DE7187CP</i> Completed	To set-up and host a Web site for Canton, Michigan, Public Safety Department based on the template created for the CLEMIS Community Crime Watch Program so that they may self-publish community-oriented policing information to assist their community in reducing crime.
Citations Development Phase I <i>DF7183C1</i>	To develop an electronic citation system for CLEMIS law enforcement agencies and district courts so that tickets can be automatically uploaded to court systems and will be available for payment online.
Citations Development Phase II <i>DF7183C2</i>	To continue development of an electronic citation system for CLEMIS law enforcement agencies and district courts so that tickets can be automatically uploaded to court systems and will be available for payment online
Citations Development Phase III <i>DF7183C3</i> Completed	To complete development of an electronic citation system for CLEMIS law enforcement agencies and district courts so that tickets can be automatically uploaded to court systems and will be available for payment online.
Citations Development Phase IV <i>DF7183C4</i>	To complete development of an electronic citation system for CLEMIS law enforcement agencies and district courts so that tickets can be automatically uploaded to court systems and will be available for payment online.
CLEMIS Community Crimewatch Phase I <i>D44231CC</i> Completed	To set-up and host Web sites for up to 20 police departments based on the template created for the Pontiac Police Department so that each may self-publish community-oriented policing information to assist communities in reducing crime.
CLEMIS Community Crimewatch Phase II <i>D44231C2</i> Completed	Finalize setting-up and hosting Web sites for up to 20 police departments based on the template created for the Pontiac Police Department so that each may self-publish community-oriented policing information to assist communities in reducing crime.
CLEMIS Crash Report Phase I <i>DF7183A1</i>	To develop a NetRMS Crash module for CLEMIS law enforcement agencies so that crash reports can be automatically submitted to the state in electronic format. (02D)

Project Goal Summary

Project Name	Project Goal
CLEMIS	
CLEMIS Data Warehouse Enhancement Phase I <i>DF7231DW</i> Completed	To update the existing CJDB so that additional data fields previously not available are included for reporting/query and to match previously used CLEMIS codes to MICR codes.
CLEMIS Data Warehouse Enhancement Phase II <i>DF7183DW</i> Completed	To update the existing CJDB so that additional data fields previously not available are included for reporting/query and to match previously used CLEMIS codes to MICR codes.
CLEMIS New Site Implementation Budget <i>TP6010IB</i>	To establish a CLEMIS New Site Implementation Budget so that additional value can be obtained from the Technical Systems & Network team.
COPS–MORE Compliance <i>DF6183CM</i>	To prepare the required COPS-MORE Grant Compliance documentation so that the COPS-MORE Grant compliance requirements outlined by the COPS-MORE Office are met.
Crime View IMS Enhancement Budget <i>DF6231E2</i>	To establish an Enhancement Budget so that additional value can be obtained from the Crime View system.
Critical Services Network Split <i>TP7186CS</i>	To build a physically separate critical services network environment that is governed by a rigid change management process, so that the risk of service interruptions is reduced to critical Public Safety voice services.
Digital Voice Subscriber Training & Equipment Installation III <i>DL8231T3</i>	Continue with the installation of new radio equipment in County emergency vehicles and reinitiates training the operators in the proper operation and handling of newly installed radio equipment so that interoperability and radio coverage is improved
FRMS Enhancement Budget <i>D46231FB</i>	To establish a Budget so that additional value can be obtained from the FRMS system.
Historical Data Conversion Enhancement Budget <i>DF6231E8</i>	To establish an Enhancement Budget so that additional value can be obtained from the Historical Data Conversion system.
Historical Conversion Rewrite to SQL DB Enhancement Budget <i>DF6231E9</i>	To establish an Enhancement Budget so that additional value can be obtained from Historical Data.
Infoview Enhancement Budget <i>DF6231E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Infoview system.
Integrated Biometric Identification Project <i>D44431IB</i> Completed	To provide law enforcement officers with real time access to biometric fingerprint identification data in a mobile environment so that demographic information supplied by the offender will no longer be the sole source of identification information. The initial phase of the project will be completed.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
JAMS Enhancement Budget D46231E3	To establish an Enhancement Budget so that additional value can be obtained from the JAMS system.
Jail Mgt Sys Phase I Replacement D47431CD Completed	To set up a test environment so that the modules delivered by Intellitech can be tested and approved.
Jail Management Replacement Phase IIA D47131C2 Completed	To continue testing of the Base and Inmate Management Modules for the Jail Management Replacement System so that the software will be ready for the next phase consisting of acceptance, user training and deployment.
Jail Management Replacement Phase IIB D47131C3 Completed	To continue testing of the Base and Inmate Management Modules for the Jail Management Replacement System so that the software will be ready for the next phase consisting of acceptance, user training and deployment.
Jail Management Replacement Phase IIC D47131C4	To finalize testing of the Jail Management replacement modules so that the software will be ready for the next phase consisting of acceptance, user training and deployment
Jail Management Replacement Phase IID D47432C5	To test the interfaces between the Jail Management replacement modules and external systems so that the software will be ready for the next phase consisting of acceptance, user training and deployment.
Live Scan Enhancement Budget D46231E4	To establish an Enhancement Budget so that additional value can be obtained from the Live Scan system.
Live Scan Palm Unit Replacement D47431PU Completed	To purchase and install forty two Live Scan fingerprint & palm capture units so that high quality images and data can be collected.
MCU Installation D42431M2 Completed	To install the Polycom MGC 100 and MGC 25 in their designated locations, train Clemis staff on function and use of the Polycom equipment, integrate the MCU into the county's infrastructure and develop additional uses to benefit the needs of law enforcement agencies, District courts and circuit courts in Oakland County. The project is to be completed.
MICR Report 11 Balance - Rewritten in SQL EB DF6231EA	To establish an Enhancement Budget so that additional value can be obtained from the MICR system.
MICR State Error Report - Rewritten in SQL EB DF6231EC	To establish an Enhancement Budget so that additional value can be obtained from the MICR system.
Mobile Data Systems EB DG6231E7	To establish an Enhancement Budget so that additional value can be obtained from the Mobile Data system.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
Mugshot Enhancement Budget <i>D46231E5</i>	To establish an Enhancement Budget so that additional value can be obtained from the Mugshot system.
NetRMS Agency Roll Out <i>DF5231AR</i> Completed	To roll out the multi-jurisdictional version of the new Law Enforcement Records Management System (NetRMS) Case Report for the Current CLEMIS 82 participates by September 2006. Additional project phases will follow for additional enhancements and modules.
NetRMS Agency Roll Out II <i>DF6231A2</i>	NetRMS Agency Roll Out II
NetRMS EVALIS Module <i>DF7183NE</i> Completed	To implement the EVALIS Module of NetRMS so that contracted for system enhancements are delivered, tested and deployed to the CLEMIS members.
NetRMS LEIN Interface <i>DF7183NL</i> Completed	To implement the LEIN Interface of NetRMS so that contracted for system enhancements are delivered, tested and deployed to the CLEMIS members. (02G)
NetRMS Mugshot Interface <i>DF7183NM</i> Completed	To implement the Mugshot Interface of NetRMS so that contracted for system enhancements are delivered, tested and deployed to the CLEMIS members. (02F)
NetRMS Phase II <i>DF5231P2</i> Completed	To implement Phase II of NetRMS to the current participating NetRMS agencies so that record keeping will be improved and intergraded with mobile in-car reporting clients so that officer's case reports will be intergraded with the following systems; Video Arrangement Warrant System and the Evidence & Property Module by March 2006. All JAD sessions will be conducted during this Phase to finalize the additional modules that will be coming in future Phases. Additional project phases will follow for additional enhancements and implementation for all of the remaining CLEMIS member's agencies.
NetRMS Phase III <i>DF7183P2</i> Completed	To implement Phase III of NetRMS so that contracted for system enhancements are delivered, tested and deployed to the CLEMIS members.
NetRMS Program Management <i>DF5231PM</i> Completed	To coordinate the NetRMS program so that efficient management of the project can be achieved.
NetRMS Training 1 <i>DF7183T1</i>	To provide training to implement NetRMS so that contracted for system enhancements are delivered, tested and deployed to the CLEMIS members. (02H)

Project Goal Summary

Project Name	Project Goal
CLEMIS	
Next Generation 9-1-1 (NG911) Phase I DF71839A Completed	To select a vendor for a hosted, networked IP 9-1-1 system and develop a Statement of Work (SOW) and contract so that the aging stand-alone 9-1-1 systems can be replaced over time.
Oak Video EB D46187EB	To establish an Enhancement Budget so that additional value can be obtained from the Oak Video system.
Oak Video - Court Recorder Development D47183CR Completed	To develop a Court Recorder System prototype that will provide video and audio recording capabilities so that current court room proceeding methods may be improved.
Oak Video - FOC and Family Court Installation D47183FC Completed	To provide a video arraignment system in compliance under the state statutes administered by the State Court Administrator's Office (SCAO) for Family Court and Friend of the Court.
Oak Video Program Budget D47183OV	To provide a budget for Oak Video so that business community requests for additional projects can be properly managed, controlled and tracked.
Oak Video Program Management D47183PM Completed	To co-ordinate the Oak Video program so that efficient management of the project can be achieved.
Oak Video Team Special Projects - Radio Tower Security Camera Installation D47183RT Completed	To install security cameras on 25 Radio Towers in Oakland County so that damage and theft can be reduced.
Oak Video Team Special Projects - Program Budget D47183WV Completed	To provide a budget for Oak Video Team Special Projects so that business community requests for additional projects can be properly managed, controlled and tracked.
Oak Video Team - Sheriff Projects Program Budget D47431SP Completed	To establish a Program Budget so that additional value can be obtained to assist the Sheriff department with video and audio recording capabilities.
OV: Jail Visitation D47431JV Completed	To complete the Jail Visitation project so that the current face-to-face visitation process is replaced.
OV: OakVideo NG Feasibility D47183NV Completed	To work with Simtrol and test the Curiax product so that the feasibility of migrating to Curiax or to continue enhancements to the original OakVideo system at the County can be determined.
OV: Radio Tower Security D47183S1	To install security cameras on 25 Radio Towers in Oakland County so that damage and theft can be reduced.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
OV: VA Wrap-Up – Court/Agency Brokering D48183WB	Finalize Video Arraignment Phase I so that outstanding tasks necessary for deployment of the original Video Arraignment Project are completed.
OV: Video Arraignment Wrap-up D47183WU Completed	To finalize Video Arraignment Phase I so that outstanding tasks necessary for deployment of the original Video Arraignment Project are completed.
OV: Water/Drain Security D47183S3	To assist with the project to install security cameras on Water and Drain facilities in Oakland County so that damage and theft can be reduced.
Video Arraignment Program Management D42431P1 Completed	To co-ordinate the Video Arraignment program so that efficient management of the project can be achieved.
Video Arraignment Scope Budget D42431SB Completed	To provide a budget for Video Arraignment so that business community requests not included in the scope of established Video Arraignment projects can be properly managed, controlled and tracked.
WebLein Enhancement Budget D46231E6	To establish an Enhancement Budget so that additional value can be obtained from the Web Lien system.
Wireless Mobile Management System DG6183WM Completed	To improve management and support of remote workstations and wireless devices (MDC's) so that support time will be reduced, routine maintenance will be performed in a timely manner and provide the capability to execute critical maintenance tasks that previously have not been performed due to time and resource constraints.

Project Goal Summary

Project Name	Project Goal
Internal Services	
Application Quality Assurance Process <i>D76182AQ</i>	To review our current testing procedures and recommend a solution to ensure consistent and thorough testing of in-house developed programs so that testing results can be measurable.
Billing System Enhancement Budget <i>DH6181E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Billing System.
Clarity v8.1 Upgrade <i>DH7186V8</i> Completed	To upgrade from Clarity v7.5.3 fp1 Rate Matrix to Clarity v8.1 fp1 so that Oakland County Information Technology can take advantage of software enhancements.
Inventory Assessment and Improvements <i>DH6181CR</i>	To assess current configuration management processes and system using the ITIL framework, identify and prioritize process and system improvements, and implement improvements so that manual inventory reconciliation and billing errors decrease 70%.
ITIL Program Management <i>DH6181IP</i>	To provide management oversight so that risk may be mitigated with concurrent ITIL implementation initiatives.
Project Management EB <i>DG6181EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Project Management system.
Project Management Program Development <i>DH6181PD</i>	To establish a budget so that additional value can be obtained from the Project Management system.
SC Implementation Foundation Knowledge Base <i>DH7181KM</i>	To train selected staff on knowledge management tool and procedures and complete population of foundation knowledge base so that Service Center System can be fully utilized and level 1 incident resolution rate can increase.
Service Center Implementation <i>DH4010H2</i> Completed	To implement the Service Desk purchased software so that Quetzal can be retired.
Service Center Implementation - Reporting <i>DH7181RP</i> Completed	To complete reporting documentation and conduct reporting workshop so that IT management and supervisors will be able to more effectively monitor service requests related to their customers.
Service Center – Knowledge Base <i>DH6181KB</i>	To confirm integration requirements for enhancing the Service Center knowledge base and to procure and implement vendor knowledge bases for package systems like Microsoft Office products so that self-service resolutions may increase 25%.

Project Goal Summary

Project Name	Project Goal
Internal Services	
Service Center – Service Expansion <i>DH6181SE</i>	To add 13 service offerings to the Service Center for support, develop PeopleSoft account code interface and implement advanced workflow for selected service request types so that the Service Center receives all IT service request types.
SC – Service Expansion IS Communications <i>DO7181S1</i> Completed	Add Cell Phone and Wireless requests to the Service Center System so that service requests are consolidated into one system.
Service Desk EB <i>DH6181E2</i>	To establish an Enhancement Budget so that additional value can be obtained from the Service Desk system.
Web-Base Requisition System <i>DH7181WR</i> Completed	To develop a secure web-based application to manage the IT Professional Services requisition process so that requisitions can be posted and candidates can be submitted and reviewed.
Wireless Oakland Program <i>D96111WO</i>	To continue the development and implementation of the Wireless Oakland program so that all residents, business, and visitors may have access to free high speed wireless internet, computers, and training.
Wireless Oakland – Goal 1 / Phase 3 <i>D95111P3</i> Completed	To blanket Oakland County with wireless internet access so that all residents, business, and visitors may have access to high speed wireless internet access in pilot communities.
Wireless Oakland - Goal 3 – Technology Toolkit <i>D96111G3</i>	To work in conjunction with the Planning and Economic Development Services Division (PEDS) to develop a Technology Planning Toolkit so that local governments may have a guide for integrating technology into their planning practices.
Wireless Oakland - Goal 1, Phase 4A <i>D97111P4</i>	To continue the development and implementation of the Wireless Oakland program so that the remainder of residents, business, and visitors of Oakland County may have access to free high speed wireless internet.

Project Goal Summary

Project Name	Project Goal
Technical Systems and Networking	
Active Directory LDAP Services <i>T67186LS</i>	To leverage Active Directory to serve as the primary user store and authentication source for all Oakland County and External users, so that server and network management are improved.
Campus Wireless EB <i>TP6186E1</i>	To establish an Enhancement Budget so that additional value can be obtained from the Campus Wireless system.
Collaborative Services <i>T67186CS</i>	To pilot a new County service offering of the Microsoft SharePoint services solution, so that County departments may realize the advantages of a group collaboration tools.
Database Administration EB <i>T36186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Database system.
Deployment Services Improvement <i>TM8186DS</i>	Develop and implement deployment process improvements for ASP, Java, SSIS, and Database Schemas / Objects, so that quality is improved.
DR Plan Maintenance Program Phase 2 <i>TM3186D2</i> Completed	To update existing Disaster Recovery assets, so that the existing Disaster Recovery plan reflects the current state of IT hardware, software, and personnel resources.
DR Plan Maintenance Program Phase 3 <i>TM3186D3</i> Completed	To update existing Disaster Recovery plan by incorporating the Disaster Recovery Institute International's best practices, so that the impact of a disaster to Information Technology is minimized.
FM&O Building Project 34E – Old EOB <i>TM7186B2</i> Completed	To support FM&O project in the relocation of services to 34E, so that FM&O project objectives are met.
IT Asset Inventory <i>TN8186AI</i>	To validate Physical inventory of IT assets currently residing across the county against the mainframe based inventory So that Inventory records are accurate.
Legacy WAN Replacement <i>TM5186T1</i> Completed	To replace T1 network equipment in 20 locations throughout the five county area, so that outdated and unserviceable equipment is exchanged for vendor serviceable equipment.
Microsoft Enterprise Deployment Program <i>TM7186ED</i> Completed	Selectively build on the existing Microsoft infrastructure to improve or integrate new Microsoft products, so that the County's service offerings and capabilities are expanded.
Microsoft Exchange <i>T66186ME</i>	To implement Microsoft Exchange as the County's primary email system so that integration of Calendaring and the Microsoft office suite can be obtained.

Project Goal Summary

Project Name	Project Goal
Technical Systems and Networking	
Network Operations Center – Phase 1 <i>TM7186NC</i> Completed	Implement a Network Operations Center (NOC) for the Network, Radio, Server, and Workstation critical infrastructure components, so that proactive monitoring and incident resolution, along with consistent vendor communications are achieved.
Network Services EB <i>TP6186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Networking systems.
Oakgov.com Email Rollout <i>T66186EC</i> Completed	To change the County email system from the current domain to the Oakgov.com domain, so that common branding is achieved.
PDA/PIM Services Strategy <i>T65186BI</i>	To implement Blackberry device support, and develop a PDA / PIM technology strategy, so that end users receive clear, consistent support.
Security Management Framework Gap Analysis <i>TM7186S2</i> Completed	To complete an ISO 17799 Gap Analysis for the Security Policy, Asset Management, Information Security Incident Management, and Organization of Information Security domains, so that a implementation plan can be developed.
Security Management Handbook <i>TM8186SM</i>	To develop Information Security Handbook based on IT control framework of ISO17799, so that awareness of information security issues is created amongst the staff and guidelines are provided to establish a management framework for more effective information security program for county.
Security Management Program <i>TM7186SP</i>	To establish an electronic Information security management structure.
Security Management Program Phase 1 <i>TM7186S1</i>	To establish an electronic Information security management structure, so that overall security is enhanced.
Server Administration EB <i>T66186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from the Server Administration system.
Technical Operations EB <i>TM6186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from Technical Operations.
Windows Backup/Recovery Improvement <i>T35186BR</i> Completed	To develop, pilot and prepare a roll-out plan for a consistent backup and recovery strategy that supports the family of server concept, so that efficiency and reliability are improved.
Workstation Services EB <i>TN6186EB</i>	To establish an Enhancement Budget so that additional value can be obtained from Workstation Services.
Workstation Software Management Strategy <i>TN7186WS</i>	Evaluate and implement a workstation software management strategy to facilitate the maintenance of workstations and their installed software.

Project Goal Summary

Project Name	Project Goal
Technical Systems and Networking	
FY07 XP Workstation Integration TN7186XP Completed	To upgrade remaining departments' Windows NT workstations to the XP operating platform, so that workstation supportability is improved.