

SUPERVISORY COURSE COMPETENCY MAP: CLASSROOM-BASED TRAINING

Course Name	Course Number	Course Length	Competency	Interpersonal	Building Positive Working Relationships	Building Trust	Communication Skills	Leadership	Identifying and Mobilizing Resources	Initiating Action	Managing Conflict	Work Standards	Change Management	Management/ Supervisory	Decision Making	Planning and Organizing	Promoting Optimal Performance	Professional Knowledge/ Expertise
CLASSROOM BASED Courses for Supervisors and Above																		
Effective Communication Skills for Supervisors	PER120	6 hrs			X	X	X			X	X	X						
Effectively Leading Change Initiatives	PER169	6 hrs			X	X	X		X			X			X			
Exploring Diversity and Individual Differences	PER172	6.5 hrs			X	X	X											
Governmental Ethics for Supervisors: Leading by Example	PER121	4 hrs			X	X					X			X				
No Cost/Low Cost Ways to Increase Employee Satisfaction	PER151	4 hrs			X	X	X										X	
One Leadership Style Does Not Fit All: Situational Leadership	PER122	4 hrs			X	X	X			X	X	X		X		X		
Planning and Organizing for Supervisors	PER123	5 hrs						X			X	X			X			
Promoting Optimal Employee Performance for Supervisors	PER124	6 hrs			X	X	X		X		X						X	
So Now You're the Supervisor	PER177	6 hrs			X	X	X		X		X		X				X	
Solving Problems and Making Effective Decisions	PER136	6 hrs			X	X			X	X				X	X			
Working Toward Effective Solutions: Dealing with Conflict	PER127	6 hrs			X	X	X		X	X	X		X		X			