

**Are you prepared
to handle a
traumatic incident
within your
community,
organization or
agency?**

**OCCRO is available
to help!**

Call:
1-800-231-1127

The Oakland County Crisis Response Organization was founded in the aftermath of the Royal Oak Post Office shooting in 1993. It developed out of the need to have a coordinated and professional team available to service emergency responders, Police, Fire and EMS. Over the years, it has evolved to respond to the critical incident stress management needs of the community as a whole, both in the public and private sectors.



For a Critical Incident
Stress Debriefing Call:
1-800-231-1127

C/O Common Ground Sanctuary
1410 Telegraph Rd.
Bloomfield Hills, MI 48302
Non Emergency: 248-456-8150

What is OCCRO?

The Oakland County Crisis Response Organization is a team consisting of various professionals trained and certified in the area of Critical Incident Stress Management and providing Critical Incident Debriefings and Defusings.

Who are members of OCCRO?

OCCRO membership consists of volunteers from Police, Fire and EMS agencies, as well as individuals from schools and various human service organizations across Oakland County.

Just what is a “Critical Incident”?

A critical incident is any event that temporarily overwhelms any individual's or work group's ability to cope. Such examples include, but are not limited to; violent criminal acts, fatal crashes, death within the workplace, hostage situations, death of a child, suicide of a colleague, or a line of duty death.

What is a debriefing?

A debriefing is a simple and effective group process designed to mitigate the psychological impact of a traumatic event. It assists in preventing the development of Post-Traumatic Stress Syndrome. It also serves as an early identification mechanism for individuals who may require professional mental health follow-up subsequent to a traumatic event.

When, where & how long does the debriefing occur?

When requested OCCRO schedules debriefings within 48 hours of the incident. A debriefing can last anywhere from 1 to 3 hours. They are conducted at any location convenient to the requesting agency.

Is there any Cost?

OCCRO Crisis Team Members are all volunteers interested in helping people deal with the after-effects of a traumatic event. Therefore, all of our services are conducted free of charge.

How do we educate the community about OCCRO?

OCCRO members are available to speak to your organization or community group free of charge. We have various length presentations available depending on your educational needs and desires.

How do we arrange a debriefing or a presentation?

To request a Crisis Response Team, contact OCCRO through Common Ground Sanctuary by phone at the Critical Incident Hotline:
1-800-231-1127

An on-call coordinator is available 24 hours a day, 7 days a week.

To request a presentation, contact OCCRO at Common Ground Sanctuary 248-456-8150 during normal business hours 9:00 am to 5:00 pm, Monday through Friday.