



## Oakland County Portal Project "OakSource"

**Contact:** Jim Taylor, Chief of eGovernment  
248-858-4086  
[taylorj@oakgov.com](mailto:taylorj@oakgov.com)

### Overview

- OakSource is the new Oakland County Employee gateway to job-related resources and information. Designed to replace the existing employee "Intranet" start page, OakSource allows you to customize and personalize your settings to make it your very own "virtual desktop".
- Access to OakSource is secure and private. Employees are given a unique log-in to identify who they are and what information they need to access. Once OakSource knows who you are (through your log-in ID), it delivers the tools you need to do your job, interact with other people throughout the organization, look-up information, and more.
- A key feature of OakSource is the self-service capability delivered through human resources ("My HR Services"). This allows employees to access personal, benefit, compensation, training summaries, and payroll information online.
- Another feature is the ability to leverage the accumulated knowledge throughout the County. OakSource enables you to find ("Find" section) people and information quickly and efficiently.

## **Where We Were**

- County Intranet (internal) site was limited by content and access; did not include access to key information systems.
- Human resource services (benefits, payroll, etc.) were managed by mail, in person, on the phone or via fax.
- Oakland County lacked key security infrastructure that would enable the electronic delivery of key employee services, as well as business policies, templates and other security-sensitive information.
- Phase 0 on OakSource (Portal) implementation concluded June 4, 2004. This phase included the installation of the servers, databases and key security infrastructure.
- 20 Pilot Users throughout the County log-in to OakSource for the first time beginning June 9, 2004.
- Key human resource applications were the first to launch: ePay (employee pay stub); eProfile (employee personal information); eBenefits (employee benefits options); eDevelopment; eCompensation and Manager Desktop; eProfile Manager Desktop.
- The County's existing Content Management System was configured to publish content to OakSource.
- Phase 1 was completed in August 2004. This resulted in the roll-out to all employees.

## **Where We Are**

- Oakland's County's e-mail system (Web Mail) is now accessible through OakSource.
- 90% of all current Oakland County employees (excluding seasonal employees and students) now have access to OakSource through a unique user id and password.
- Integrated PeopleSoft financials into OakSource.
- County employees are able to access OakSource from a remote location.
- The County's IT Service Center is accessible through OakSource.

## **Where We Are Going**

- County business units will have an opportunity to post internal resources and information for the entire county, or just for their unit.
- Access to human resource services will save the County money; in addition, having a shared resource for posting and managing shared documents, such as policies, procedures, templates, etc., will also save the county money and reduce duplication of efforts.
- Integration of customer Portal into OakSource.