

## **UNITED WAY COMMUNITY SERVICES - OAKLAND DIVISION**

50 Wayne Street  
Pontiac, MI 48342  
Phone: (248) 874-1621 Fax: (248) 456-8809  
Email: dpfaff@uwcs.org  
Website: www.unitedway.uwcs.org  
Contact: Virgil Carr, President and CEO  
Dottie Pfaff, Manager

### *OFFICE HOURS:*

Monday - Friday, 8:30 a.m. to 5 p.m.

Voice mail information available 24 hours.

*CLIENT ELIGIBILITY:* Serves residents or employees of South and mid-Oakland County.

*SERVICES PROVIDED:* Supports a wide range of health, welfare, and recreation agencies serving Pontiac and North Oakland area. Provides information on social agencies, social planning, budgeting, and public relations. Works with public and private agencies to achieve greater coordination and efficiency of use of available social services. Also engages in some research and program development. Conducts annual fund appeal to raise funds for area service agencies.

**First Call for Help Department** - (248) 456-8800 – Voice Mail Information available 24 hours. Serves as a Clearinghouse of information for all Oakland County residents on where to go for help, information on services for all agencies in Oakland County, and needed resources outside of Oakland County.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* None.

*VOLUNTEERS:* Wide range of volunteer opportunities.

*FUNDED BY:* Public contributions and United Way Annual Fund Drive.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* Yes, telephone help and Tribute Fund.