

PATHWAY FAMILY CENTER

23100 Providence Drive, Suite 300
Southfield, MI 48075
Phone: (248) 443-0105 Fax: (248) 443-0111
Contact: Lisa Pangrazzi, Program Director

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Teens ages 12-18 who are addicted to alcohol and/or other drugs.

SERVICES PROVIDED: Long term treatment program for teens addicted to alcohol/drugs. Included are individual therapy, group therapy, education lectures, family therapy, in-house classroom, recreation therapy, services provided by program therapists, nurse, teacher, psychologist, and medical doctor.

CLIENT FEES: \$90 – 145 per day. Medicaid reimbursement.

INTAKE PROCEDURES: Call admission coordinator to schedule assessment.

VOLUNTEERS: No age limit or requirement. No alcohol/drug use permitted at agency.

FUNDED: Oakland, Washtenaw, Macomb, and Livingston Counties.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Phone assistance via 24-hour pager.

LANGUAGE SERVICES OFFERED: English, interpreters available for non-English speakers.

TARGETED CULTURAL POPULATION: Adolescents who are addicted to alcohol/drugs.

PAWS WITH A CAUSE

4646 South Division
Wayland, MI 49348
Phone: (800) 253-PAWS
Fax: (616) 877-0248
Contact: A.J. Springstead-Sapp, CEO
Michael Sapp, Sr., CEO

OFFICE HOURS:

Monday – Friday, 9 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Hearing impaired/deaf and/or mobility challenged adults. Minimum age of Services Dog client – 14 years, Hearing Dog client – 18 years.

SERVICES PROVIDED: Paws With a Cause trains Assistance Dogs nationally for people with disabilities and provides lifetime team support that encourages independence. PAWS promotes awareness through education.

CLIENT FEES: None.

INTAKE PROCEDURES: Call for information and application.

VOLUNTEERS: 18 years and older to assist with special events.

FUNDED BY: Contributions, United Way, State Employee Combined Campaigns, and Independent Charities of America.

PENRICKTON CENTER FOR BLIND CHILDREN

26530 Eureka Road
Taylor, MI 48180
Phone: (734) 946-7500 Fax: (734) 946-6707
Email: mail@penrickton.com
Website: www.penrickton.com
Contact: Kurt M. Sebaly

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Children ages 1-12 who are legally blind and have at least one additional physical, emotional, or developmental handicap.

SERVICES PROVIDED: Residential, day care, and consultation /evaluation for center for the blind and multiply handicapped children. Provides individualized training in the areas of self-care (eating, dressing, and personal care), travel skills, motor skills, and language acquisition.

CLIENT FEES: None.

INTAKE PROCEDURES: Call, write or walk in.

VOLUNTEERS: Adult volunteers for help with mail program.

FUNDED BY: Donations and support from various agencies.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

PERFECT SOLUTIONS, INC.

2710 Dixie Highway, Suite C
Waterford, MI 48328
Phone: (248) 674-4630 Fax: (248) 674-7157
Email: PSI61995@aol.com
Contact: William B. Thompson, CAC, ICADC, Program Director

OFFICE HOURS:

Monday - Thursday, 9 a.m. to 9 p.m.

Friday, 9 a.m. to 5 p.m.

Saturday, 9 a.m. to 1 p.m.

CLIENT ELIGIBILITY: 18 years and older for treatment program. All ages for assessment.

SERVICES PROVIDED: Outpatient substance abuse treatment - individual, group, didactic (ten week educational lecture series), intensive outpatient day and evening, Alcohol Highway Safety Education, assessments for driver license restoration, and other: attorney, court, school, and parent referrals.

CLIENT FEES: Sliding scaled for uninsured. Call for fees.

INTAKE PROCEDURES: Call for an appointment.

VOLUNTEERS: For clerical and administrative functions.

FUNDED BY: Private pay and third party payers. Block grant and Medicaid for the uninsured. Alcohol and other drug programs accredited by C.A.R.F.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Assessments and referrals.

TARGETED CULTURAL POPULATION: Panel provider for Sobriety Courts - Waterford and Novi.

PFLAG DETROIT

P.O. Box 1169
Royal Oak, MI 48068-1169
Phone: (248) 656-2875
Email: genoffice@pflagdetroit.org
Website: www.pflagdetroit.org

OFFICE HOURS:

No office hours. Hotline only.

CLIENT ELIGIBILITY: Open.

SERVICES PROVIDED: Support for parents, families, and friends of lesbians and gays. Education in homosexuality issues.

INTAKE PROCEDURES: None. Meetings are open to all.

CLIENT FEES: None.

VOLUNTEERS: Where applicable.

FUNDED BY: Donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Referral to other organizations for any issues that concern lesbians and gays, teens, and HIV/AIDS.

PLANNED PARENTHOOD - PONTIAC

132 Franklin Boulevard, Suite 207
Pontiac, MI 48341
Phone: (248) 334-2616 Fax: (248) 334-2582
Contact: Lois Backus

OFFICE HOURS:

Monday, Tuesday, Wednesday and Friday, 9 a.m. - 4 p.m. (closed 12 noon - 1 p.m.)

Thursday, 12 noon - 8 p.m. (closed 4 p.m. - 5 p.m.)

CLIENT ELIGIBILITY: 12 years and older, male or female for GYN services and STD services.

SERVICES PROVIDED: Complete reproductive health services - full exam for females and males. Sexually transmitted infection testing, breast and testicular exam, pelvic exam, ECP (the morning after pill), Pap smears, pregnancy testing, sport physicals, TB testing, contraceptives, and menopause hormone replacement.

CLIENT FEES: Blue Cross/Blue Shield, Medicaid, or self pay determined by gross income.

INTAKE PROCEDURES: Medical history forms to be completed.

VOLUNTEERS: Volunteers are welcome.

FUNDED BY: State and federal agencies.

EMERGENCY SERVICES: The morning after pill and emergency hotline for patients.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

PLEASANT RIDGE RECREATIONAL DEPARTMENT

4 Ridge Road
Pleasant Ridge, MI 48069
Phone: (248) 542-2322
Website: www.cityofPleasantRidge.com
Contact: Scott Pietrzak

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: All ages.

SERVICES PROVIDED: Recreation, fitness, and leisure services. Programming for all ages, including summer playground, arts and crafts classes, park awareness program, sport skills, sport leagues, and family events.

CLIENT FEES: Fees vary with program.

VOLUNTEERS: Must be dependable and 15 years and older.

FUNDED BY: City of Pleasant Ridge.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

PLYMOUTH HOUSING COMMISSION

1160 Sheridan
Plymouth, MI 48170
Phone: (800) 898-2848 Fax: (734) 455-2429
Contact: Cindy Rapson

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Low income and senior citizens.

SERVICES PROVIDED: Urgent need and limited home repairs. A number of communities in Oakland County have established housing commissions to assist in meeting the housing needs of residents and newcomers. A major responsibility of a housing commission is to administer public housing units (federally subsidized) within the community for families and elderly persons of low income. The housing commission is responsible for overseeing the proper upkeep-maintenance of the public housing units and also deals with resolving complaints of tenants. A public housing commission office may also provide information and assistance in helping persons to locate suitable housing within the community. Assists persons who are planning to either rent or purchase a home, rent an apartment, have complaints about rental property, are facing HUD foreclosure, need help in locating legal assistance, have Fair Housing problems, or are interested in a home equity mortgage (seniors).

FUNDED BY: Department of Housing and Urban Development

EMERGENCY SERVICES: Yes, limited home repairs.

POISON CONTROL CENTER - CHILDREN'S HOSPITAL OF MICHIGAN

4160 John R, Suite 616
Detroit, MI 48201
Phone: (313) 745-5335 Fax: (313) 745-5493
Hotline: (800) 222-1222
TDD: (800) 356-3232
Contact: Suzanna White, M.D., Medical Director
Susan Smolinske, Ph.D., Managing Director

OFFICE HOURS:

24 hours, 7 days a week.

CLIENT ELIGIBILITY: No restrictions.

SERVICES PROVIDED: 24-hour telephone service offering treatment advice for inappropriate exposures.

CLIENT FEES: None.

INTAKE PROCEDURES: Phone call.

VOLUNTEERS: Oriented by the Children's Hospital of Michigan Volunteer Services and Rehabilitation Institute of Michigan.

FUNDED BY: Partly funded by the State of Michigan, private donations, and Children's Hospital of Michigan.

PONTIAC ADULT CAREER COUNSELING CENTER

17 South Saginaw
Pontiac, MI 48342
Phone: (248) 232-4637 Fax: (248) 232-4636
Contact: Karen Pagenette

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: 18 years of age and older.

SERVICES PROVIDED: Career counseling for adults. Career testing, resume assistance, and interview assistance.

CLIENT FEES: None.

INTAKE PROCEDURES: Call to make an appointment.

FUNDED BY: Oakland Community College and Oakland University.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

PONTIAC HOUSING COMMISSION

132 Franklin Blvd
Pontiac, MI 48341
Phone: (248) 338-4551

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Low income and senior citizens.

SERVICES PROVIDED: Urgent need and limited home repairs. A number of communities in Oakland County have established housing commissions to assist in meeting the housing needs of residents and newcomers. A major responsibility of a housing commission is to administer public housing units (federally subsidized) within the community for families and elderly persons of low income. The housing commission is responsible for overseeing the proper upkeep-maintenance of the public housing units and also deals with resolving complaints of tenants. A public housing commission office may also provide information and assistance in helping persons to locate suitable housing within the community. Service is available to assist persons who are planning to either rent or purchase a home, rent an apartment, have complaints about rental property, are facing HUD foreclosure, need help in locating legal assistance, have Fair Housing problems, or are interested in a home equity mortgage (seniors), etc.

FUNDED BY: Department of Housing and Urban Development

EMERGENCY SERVICES: Yes, limited home repairs.

PONTIAC HUMAN SERVICES DIVISION

60 East Pike
Pontiac, MI 48342
Phone: (248) 857-7688 Fax: (248) 857-5719
Email: dcarr@pontiac.mi.us
Website: www.pontiac.mi.us
Contact: Portia Fields-Anderson

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Residents of the City of Pontiac.

SERVICES PROVIDED: Meets the demands of Pontiac residents by providing direct and/or indirect human service needs. Free services designed to assist residents include Community Organization, Tel-A-Van service, Latin Affairs Services, Citizens Service Requests, and Summer Lunch.

CLIENT FEES: None.

INTAKE PROCEDURES: Call, write, or walk in.

VOLUNTEERS: Wide range of volunteer opportunities available.

FUNDED BY: City of Pontiac.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Referrals, food, clothing, shelter, and utilities.

LANGUAGE SERVICES OFFERED: English and Spanish.

TARGETED CULTURAL POPULATION: Latin Affairs section of the division deals primarily with the Hispanic population.

PONTIAC LAKE RECREATION AREA

7800 Gale Road
Waterford, MI 48327
Phone: (248) 666-5401 Fax: (248) 666-3883
Contact: K. L. Cool, DNR Director

OFFICE HOURS:

Summer (April to September), Monday - Friday, 8 a.m. to 5 p.m.

Fall (September to October), Monday - Friday, 8 a.m. to 12 p.m.

Winter (October to April), Monday and Friday, 8 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Citizens of Michigan.

SERVICES PROVIDED: Public day use, beach area, campground, riding stable, hiking, mountain bike trail, and shooting range.

CLIENT FEES: Motor vehicle permit, camping fee, and shooting range fee.

INTAKE PROCEDURES: Pay at the park entrance.

VOLUNTEERS: Used for Spring Clean up Day and Trail Work Day programs.

FUNDED BY: State of Michigan and fees.

HANDICAPPED ACCESSIBLE: Yes, bathrooms.

EMERGENCY SERVICES: None.

PONTIAC LATIN AFFAIRS OFFICE

60 East Pike
Pontiac, MI 48342
Phone: (248) 857-7893 Fax: (248) 857-5719
Email: mdelgado@pontiac.mi.us
Contact: Maria Delgado, Director

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Any Pontiac resident.

SERVICES PROVIDED: Intake and referral services, housing, emergency needs, translation/interpretation, job referrals, and ethnic events citywide.

CLIENT FEES: None.

INTAKE PROCEDURES: Call for an appointment or walk-in.

VOLUNTEERS: Yes, during special events.

FUNDED BY: City of Pontiac.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Yes, only referrals. No emergency financial assistance.

LANGUAGE SERVICES OFFERED: English and Spanish, and can access Russian, Hebrew, and Arabic.

PONTIAC OSTEOPATHIC HOSPITAL CHILDREN'S CLINIC

673 Martin Luther King Boulevard
Pontiac, MI 48342
Phone: (248) 334-0024 Fax: (248) 334-0842
Email: helen.stewart@pohmedical.org
Contact: Helen Stewart

OFFICE HOURS:

Monday, Wednesday and Friday, 9 a.m. to 5 p.m.

Tuesday and Thursday, 10 a.m. to 6 p.m.

CLIENT ELIGIBILITY: Birth to 18 years of age who have no medical insurance.

SERVICES PROVIDED: Free health care services to children without insurance. Wellness exams, acute care visits, immunizations, and physicals. Insurance also accepted in pediatric clinic.

CLIENT FEES: None for the uninsured.

INTAKE PROCEDURES: Appointments preferred, but walk-ins welcome.

FUNDED BY: POH Medical Center, United Way, grants, and donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Acute illness.

LANGUAGE SERVICES OFFERED: English, Arabic, and Greek.

PONTIAC POLICE DEPARTMENT POLICE ATHLETIC LEAGUE (PAL)

251 East Rundell
Pontiac, MI 48340
Phone: (248) 857-5618 Fax: (248) 857-5755
Contact: Officer Ellis and Officer Paramo

OFFICE HOURS:

Monday - Friday, 8 a.m. to 4 p.m.

(Flexible, depending on program).

CLIENT ELIGIBILITY: Resident of the City of Pontiac.

SERVICES PROVIDED: Provides athletics and other entertainment activities to youth of the City of Pontiac. Youth counseling and referrals services available.

CLIENT FEES: Depends on program selected.

INTAKE PROCEDURES: Walk in or call.

VOLUNTEERS: Adult volunteers who can work well with children and adult wisdom for guidance sometimes.

FUNDED BY: City of Pontiac and private donations.

PROVIDENCE HOSPITAL AND MEDICAL CENTERS
Behavioral Medicine Services

16001 West Nine Mile Road
Southfield, MI 48075
Phone: (248) 849-3306 Fax: (248) 849-5378
Email: sbrady@providence-hospital.org
Website: www.providence-hospital.org

OFFICE HOURS:

24 hours a day, 7 days a week.

CLIENT ELIGIBILITY: adults and adolescents.

SERVICES PROVIDED: Inpatient, partial outpatient, and emergency screening for psychiatric patients.

CLIENT FEES: Third party payers and self-pay.

INTAKE PROCEDURES: Based on medical necessity and level of treatment needed.

FUNDED BY: Third party payers.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Emergency screening for psychiatric patients.

LANGUAGE SERVICES OFFERED: Translators available.

PROVIDENCE HOSPITAL AND MEDICAL CENTERS
Community Health Education and Physician Referral

16001 West Nine Mile Road
Southfield, MI 48075
Website: www.providence-hospital.org

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: None.

SERVICES PROVIDED: Childbirth classes for women delivering at the hospital, baby care, infant/child care and adult CPR classes, first aid, nutrition/weight loss, smoking cessation, stress management, pre-marriage counseling, medical lectures, speakers bureau, and support group information.

CLIENT FEES: Varies, depending on program.

EMERGENCY SERVICES: None.

LANGUAGE SERVICES OFFERED: Translators available.

PROVIDENCE HOSPITAL AND MEDICAL CENTERS
Congregational Health Education

22255 Greenfield Road, Suite 518
Southfield, MI 48075-4818
Phone: (248) 849-2763 Fax: (248) 849-5404
(248) 849-3061
Website: www.parishnurse.net

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: All congregations - all denominations.

SERVICES PROVIDED: Supports and resources to build and maintain a volunteer health ministry in congregations.

CLIENT FEES: None.

VOLUNTEERS: Health ministry must have a registered nurse member.

FUNDED BY: Providence Hospital and Medical Centers.

EMERGENCY SERVICES: None.

LANGUAGE SERVICES OFFERED: Translators available.

PROVIDENCE HOSPITAL AND MEDICAL CENTERS
Outpatient Education Service

16001 West Nine Mile Road
Phone: (248) 849-3903 Fax: (248) 849-2753
Website: www.providence-hospital.org

OFFICE HOURS:

Monday - Friday, 8 a.m. - 4:30 p.m.

SERVICES PROVIDED: Nutrition management. Diabetes Care Program.

CLIENT FEES: Vary.

HANDICAPPED ACCESSIBLE: Yes.

FUNDED BY: Providence Hospital and Medical Centers.

EMERGENCY SERVICES: None.

TARGETED CULTURAL POPULATION: All.

PROVIDENCE HOSPITAL AND MEDICAL CENTERS
Senior Wellness Program

25800 West 11 Mile Road
Southfield, MI 48034
Phone: (248) 727-2018 Fax: (248) 727-2080
Website: www.providence-hospital.org

OFFICE HOURS:

Monday, Tuesday, Thursday and Friday, 9 a.m. to 2 p.m.

CLIENT ELIGIBILITY: 55 years and older.

SERVICES PROVIDED: Call for information.

CLIENT FEES: Regarding medical coverage.

FUNDED BY: Providence Hospital and Medical Centers.

EMERGENCY SERVICES: None.

**PSYCHIATRY AND BEHAVIORAL MEDICINE PROFESSIONALS (PBMP)
(Wayne State University Affiliate of Department of Psychiatry and Behavioral Neuroscience)**

Triage Office:

University Psychiatric Center - Jefferson
2751 East Jefferson Avenue, Suite 200
Detroit, MI 48207
Phone: (888) 362-7792 Fax: (313) 755-4797
Contact: Lori Zeman, Ph. D.

BRANCH OFFICES/AFFILIATED HOSPITALS:

Detroit Medical Center, Farmington Hills, Livonia, Warren, Detroit, and Southfield.

OFFICE HOURS:

Triage office, 8 a.m. to 6 p.m., five days a week.

Other hours depend on site and program.

CLIENT ELIGIBILITY: No restrictions.

SERVICES PROVIDED: PBMP provides a full range of mental health and substance abuse services for all ages at the Detroit Medical Center and throughout the Detroit Metropolitan area on both an inpatient and outpatient basis. Direct clinical services are provided by WSU faculty, trainees closely supervised by WSU faculty, or other licensed clinicians. In addition to traditional clinical services, clients have the opportunity to receive treatment in state-of-the-art clinical research programs. Multi-disciplinary staff specialize in a variety of areas including, but not limited to: anxiety disorders, social phobia, post-traumatic stress, psychological factors related to medical disorders, ADHD in children and adults, crisis stabilization, schizophrenia, mood disorders, neuro-psychological assessment, work-related problems, developmental disorders, and substance abuse.

CLIENT FEES: Fees vary depending on service. Many insurances are accepted. Sliding-fee scale based on income also available.

INTAKE PROCEDURES: Contact centralization triage office for initial screening and appropriate referral based on clinical, financial, and geographical needs.

FUNDED BY: Patient fees, insurances, public grants, and private grants.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Yes.

LANGUAGE SERVICES OFFERED: English, and several providers speak a variety of other languages.