

OAK PARK COMMUNITY SERVICES

13700 Oak Park Boulevard
Oak Park, MI 48237
Phone: (248) 691-7469
Website: www.ci.oak-park.mi.us



OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Oak Park residents, or is/has a student in the Oak Park School District.

SERVICES PROVIDED: Counseling, mediation, and emergency food. Therapist on staff for information and referrals. Court advocacy for victims.

CLIENT FEES: Therapy only—very generous sliding scale.

INTAKE PROCEDURES: Phone calls.

FUNDED BY: Clinical fees and the City of Oak Park.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Emergency food (once per year) and referrals to local providers based on nature of emergency.

OAKLAND AND MACOMB CENTER FOR INDEPENDENT LIVING

28651 Southfield Road
Lathrup Village, MI 48076
Phone: (248) 443-1306 Fax: (248) 483-5467
Email: info@omcil.org
Website: www.omcil.org
Contact: Barbara Thompson
13213 East 14 Mile Road
Sterling Heights, MI 48312
Phone: (586) 268-4160 Fax: (586) 268-4720
Contact: Megan Bouchard

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: People of all ages with disabilities who live in Oakland and Macomb Counties.

SERVICES PROVIDED: Peer counseling, advocacy, information and referral, and independent living skills training.

CLIENT FEES: Sliding scale or third party.

INTAKE PROCEDURES: Telephone or walk-in.

VOLUNTEERS: Members needed for Oakland County Steering Committee.

FUNDED BY: Rehabilitation services, administration, State of Michigan, and donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

OAKLAND COMMUNITY COLLEGE

2480 Opdyke Road
Bloomfield Hills, MI 48326-2845
Phone: (248) 341-2000 Fax: (248) 341-2126
Website: www.occ.cc.mi.us

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.
SERVICES PROVIDED: Youth programs - college for kids, science day for kids, young kids on campus, and Project Adventure.
INTAKE PROCEDURES: Position posting and applications.
FUNDED BY: State and federal funds.
HANDICAPPED ACCESSIBLE: Yes.
EMERGENCY SERVICES: None.
LANGUAGE SERVICES OFFERED: English and most international languages.

OAKLAND COMMUNITY COLLEGE - Dental Clinic

7350 Cooley Lake Road
Waterford, MI 48327
Phone: (248) 942-3260 Fax: (248) 942-3032
Contact: Mary Bogucki

OFFICE HOURS:

Spring: Monday, Wednesday, and Thursday.
Fall: Monday, Wednesday, and Friday.
Winter: Monday and Friday.
CLIENT ELIGIBILITY: Open to everyone.
SERVICES PROVIDED: Medical history, oral examination, oral prophylaxis (cleaning), topical fluoride, sealant, and x-rays.
CLIENT FEES: Adults - \$20, children, 14 and under - \$20, and seniors 55 and older - \$10.
INTAKE PROCEDURES: Call ahead for an appointment.
FUNDED BY: Oakland Community College.
HANDICAPPED ACCESSIBLE: Yes.

OAKLAND COMMUNITY COLLEGE WOMENCENTER

Oakland Community College
27055 Orchard Lake Rd.
Farmington Hills, MI 48334
Phone: (248) 522-3642 Fax: (248) 522-3515
Email: ajfrank@oaklandcc.edu
Web site: <http://www.oaklandcc.edu/womencenter>
Contact: Arlene J. Frank



OFFICE HOURS:

Monday-Friday, 9:00 a.m. to 4:00 p.m.

CLIENT ELIGIBILITY: Services primarily targeted to women.

SERVICES PROVIDED: Empower women through the development of educational and supportive programs for campus and community women. Help women identify their personal and societal needs and assist through education.

CLIENT FEES: Some programs have minimal fees; others are free.

FUNDED BY: Oakland Community College.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

TARGETED CULTURAL POPULATION: The primary focus is women.

OAKLAND COMMUNITY COLLEGE - PASS Program

2480 Opdyke Road
Bloomfield Hills, MI 48326
Phone: (248) 341-2000 Fax: (248) 232-4198
Website: www.occ.cc.mi.us

OFFICE HOURS:

Monday - Thursday, 8:30 a.m. to 6 p.m.

Friday, 8:30 a.m. to 5 p.m.

SERVICES PROVIDED: Youth programs - college for kids, science day for kids, young kids on campus, and Project Adventure. PASS (Programs Academic Support Services) - provides services for students with disabilities, students whose English is their second language, academically disadvantaged students, single parents, displaced homemakers, and students enrolled in non-traditional programs of study. Services offered: supplemental financial assistance and support services designed to provide qualified students in pursuit of self-sufficiency through the attainment of a certificate or associate degree in a vocational education program. Assistance with tuition, books, supplies, child care, transportation, tutorial support, career counseling, and other appropriate accommodations designed to enhance academic success.

INTAKE PROCEDURES: Position posting and applications.

FUNDED BY: State and federal funds.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

LANGUAGE SERVICES OFFERED: English and most international languages.

OAKLAND COUNTY BAR ASSOCIATION LAWYER REFERRAL SERVICE

1760 South Telegraph, Suite 100
Bloomfield Hills, MI 48302-0181
Phone: (248) 338-2100 Fax: (248) 334-7757
(248) 398-3937
Lawyer referral services: (248) 338-2100
Contact: Lisa Stadig

OFFICE HOURS:

Monday - Friday, 9:30 a.m. to 3:30 p.m.

CLIENT ELIGIBILITY: None.

SERVICES PROVIDED: Refers client to type of attorney needed.

South Cities Bar Association: (248) 398-3937. North Cities Bar Association: (248) 334-3400.

CLIENT FEES: Agreement between client and attorney.

INTAKE PROCEDURES: Call or walk in.

FUNDED BY: Oakland County Bar Association.

OAKLAND COUNTY CHILD CARE COUNCIL (4C)

2111 Cass Lake Road, Suite 104
Keego Harbor, MI 48320
Phone: (248) 681-9192 Fax: (248) 738-6230
Toll Free: 1(866) 4Childcare (1(866) 424-4532)
Email: info@oakland4c.org
Website: www.oakland4c.org
Contact: Susan Allen

OFFICE HOURS:

Monday, 8:30 a.m. to 7 p.m.

Tuesday, 8:30 a.m. to 4:30 p.m.

Friday, 8:30 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Families, students, educators, community members, agencies, employers, and child care providers.

SERVICES PROVIDED: Child care referrals, child care information, information services, training, workshops, newsletters, consultation, advocacy on behalf of children and families, informational brochures, and community resources.

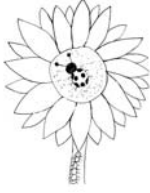
CLIENT FEES: No charge for basic service.

INTAKE PROCEDURES: Call, write or walk-in.

FUNDED BY: Family Independence Agency, The Skillman Foundation, Michigan 4C Association, United Way, and participating fees.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.



OAKLAND COUNTY CHILDREN'S VILLAGE

1200 North Telegraph Road
Pontiac, MI 48341
Phone: (248) 858-1150 Fax: (248) 858-5222
Email: cvillage@oakgov.com
Website: www.oakgov.com/childvil/
Contact: Michael K. Worrell, Manager

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

Intake hours - 24 hours

CLIENT ELIGIBILITY: Male and females, ages birth through 17 years.

SERVICES PROVIDED: A division of the Department of Human Services, Children's Village is the County of Oakland's residential facility for children and youth who have been referred by the Oakland County Family Division, district courts, Circuit Court, Office of the Prosecuting Attorney, various juvenile courts throughout Michigan, and the Michigan Family Independence Agency. The facility presents a unique tri-dimensional approach to residential care and treatment for youngsters awaiting the adjudicative and/or dispositional orders for the purpose of residential treatment. The Village maintains 220 beds in multiple living units located on a campus setting adjacent to the County Service Center. The Children's Village School, accredited by the North Central Association of High Schools and Colleges, completes the self-contained/one location feature of the facility, allowing for regular and special education programs for grades K-12.

PROGRAM FEATURES: Residential Treatment Program: For youths, 12 to 18 years of age, committed by court order for rehabilitation treatment services, such as services delivered in both secure and non-secure settings. Treatment program capacity is for 78 boys and 20 girls, located in five different living units, utilizing a milieu-therapeutic approach with group, individual, and family counseling, individualized treatment service plans and 60 day aftercare period. Length of stay is open-ended, based upon individualized assessment of needs and treatment objectives.

Shelter Care/Transitional Service - For children, from birth to 17 years of age, temporarily removed from their own homes for reasons of parental neglect, dependency, or who have been involved in the court for home or school difficulties. Capacity is 40 boys and girls, who may be awaiting reunification with family, foster care, placement with other agencies, or placement in the Village residential treatment program. Children reside in either of two open (non-secure) units and receive short-term treatment services.

Secure Detention Services - Serves as an alternative to jail for up to 62 boys and 20 girls, residing in two secure (i.e. locked) units, who are awaiting court progress or placement. Must also have been deemed to be a risk to community and/or self. Receive short-term treatment services including crisis intervention.

CLIENT FEES: Current per-diem: \$169.00. Actual charge on ability to pay basis, as determined by the Oakland County Reimbursement Division.

INTAKE PROCEDURES: By court order, or referral by the Family Independence Agency. Contact Chief, Children's Village Intake Team, or on-duty supervisor. Intake services available 24 hours a day, every day.

VOLUNTEERS: Individuals or groups, minimum 18 years of age, as screened and approved by administration and in compliance with state licensing regulations. Foster grandparent program in conjunction with Catholic Social Services. Volunteer activities include recreational, vocational, tutoring, and companionship.

FUNDED BY: Oakland County.

OAKLAND COUNTY CLERK/REGISTER OF DEEDS

1200 North Telegraph Road
Pontiac, MI 48341
Phone: (248) 858-0581 Fax: (248) 858-1943
Web: www.oakgov.com/clerkrod
Contact: Ruth Johnson, Clerk/Register

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: None.

SERVICES PROVIDED: Assistance in the areas of Circuit Court records, elections, assumed names, mortgages, deeds, and vital records (birth, death, marriage, etc.). Contact your local Post Office for passports.

CLIENT FEES: No charge for information. Copies of documents fees vary according to document or record needed.

INTAKE PROCEDURES: None.

FUNDED BY: Oakland County.

OAKLAND COUNTY COMMUNITY AND HOME IMPROVEMENT DIVISION

1200 North Telegraph Road
Pontiac, MI 48341
Phone: (248) 858-0493 Fax: (248) 858-5311
Contact: Karry L. Reith, Manager

OFFICE HOURS:

Monday – Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Residents of communities participating in the Oakland County Community Development Block Grant Program.

SERVICES PROVIDED: Oakland County Community Development Block Grants Program – The Community Development Office coordinates a program for improvements in local communities such as street repairs, sewers, downtown revitalization, and park development. Fifty communities participate in the County Block Grant Program.

Home Improvement Program - Finances home improvements for low and moderate-income county residents in Block Grant communities.

Emergency Shelter Grants Program - Funds certain operating and public service expenses of emergency shelters for the homeless.

Home Investment Partnerships Act Program - Finances home improvements for low-income residents in Block Grant Communities. Funds community housing development organizations to develop affordable housing for low-income persons.

Housing Counseling - Provides counseling services regarding evictions, security deposit returns, substandard housing, reverse mortgages for seniors, and fair housing practices.

CLIENT FEES: None.

INTAKE PROCEDURES: Call for appointment.

FUNDED BY: U.S. Department of Housing and Urban Development Grant.

OAKLAND COUNTY COMMUNITY CORRECTIONS DIVISION

2300 Dixie Highway, Suite 200

Waterford, MI 48329

Phone: (248) 451-2310 Fax: (248) 451-2339

Contact: Barbara Hankey, Manager

OFFICE HOURS:

Monday - Thursday, 8 a.m. to 7 p.m.

Friday, 8 a.m. to 7:30 p.m.

CLIENT ELIGIBILITY: Non-violent adult offenders.

SERVICES PROVIDED: Local programs that provide alternatives to incarceration for non-violent prison or jail-bound offenders.

Programs currently funded include:

Pretrial Services - Contact Dana Baxter, (248) 451-2356

Provides background information to judicial officers regarding release suitability on defendants charged with felony and/or misdemeanor offenses. Compliance with conditions of supervised release including alcohol/drug testing and electronic monitoring are reported to the court.

Step Forward/In Step Program - Contact Karen Peterson, (248) 451-2342

Utilizes day reporting concept designed to provide an array of services to adult and youth offenders and their families, including substance abuse and mental health counseling, drug testing, job seeking skills, job training, parenting classes, crisis and support groups, and case management services.

Alternative to Incarceration Centers - Contact Lisa Smith, (248) 451-2307

24-hours a day supervised substance abuse/mental health treatment sentencing alternative for non-violent felony and misdemeanor offenders.

Court Community Service - Contact Kim Hassinger, (248) 451-2326

Sentenced offenders perform unpaid labor for non-profit organizations as a condition of probation or in lieu of court costs.

Weekend Alternative of Misdemeanants (WAM) - Contact Lisa Smith, (248) 451-2307

Weekend sentencing alternative for district court judges. Misdemeanor offenders perform community service at non-profit organizations in lieu of traditional jail sentences.

Central Intake and Assessment Unit - Contact Mark Metalski, (248) 975-4441

Pre-screening of all jail detainees for eligibility and placement into Community Corrections programs.

Reading to Reduce Recidivism (3R's) - Contact Lisa Smith, (248) 451-2307

Provides offenders an opportunity to increase their reading and language skills. Computers are available for reinforcement of skills.

First Offender Program - Contact Julie Fisher, (248) 451-2311

Program is targeted at first time, non-violent offenders. Developed in collaboration with Oakland County Prosecutor's Office, district courts, and Community Corrections. Offenders may avoid full prosecution if they are accepted and successfully complete an individualized, supervised plan.

CLIENT FEES: Minimal fees are program-specific.

INTAKE PROCEDURES: Depends on the program.

FUNDED BY: Oakland County and Community Corrections Act PA511.

OAKLAND COUNTY COMMUNITY MENTAL HEALTH AUTHORITY

1200 North Telegraph Road, Bldg. 38E
Pontiac, MI 48341
Phone: (248) 858-1210 Fax: (248) 975-9768
TDD: (248) 452-9888
Contact: Beth Nichols

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Residents of Oakland County. Call 1(800) 810-3772 for information and eligibility.

SERVICES PROVIDED: Serving the mental health needs of Oakland County citizens who are adults and children with developmental disabilities, children with severe emotional disturbances, and adults with mental illness.

CLIENT FEES: Sliding scale.

FUNDED BY: Michigan Department of Community Health, Oakland County, Medicaid, insurance, and fees.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Crisis services. Call (248) 456-1991.

LANGUAGE SERVICES OFFERED: All.

TARGETED CULTURAL POPULATION: Hispanic - El Centro "La Familia", (248) 858-5320; and Arab-American and Chaldean Council, (248) 354-8460.

OAKLAND COUNTY COORDINATING COUNCIL AGAINST DOMESTIC VIOLENCE

1410 S. Telegraph Rd.
Bloomfield Hills, MI 48302
Phone: (248) 456-8158 ext. 210 Fax: (248) 292-5294
Email: occcadv@aol.com
Web site: www.domesticviolence.org
Contact: Elizabeth Bell

OFFICE HOURS:

Please call for current hours.

CLIENT ELIGIBILITY: Oakland County residents

SERVICES PROVIDED: Works to raise awareness about domestic violence and maximize the effective and efficient use of community resources to reduce and prevent domestic violence.

CLIENT FEES: None.

VOLUNTEERS: Representatives from community agencies, including law enforcement, judicial system, social service providers, health care providers, government officials, educators, survivors of domestic violence, clergy members, legislators, business people, and concerned members of the community.

EMERGENCY SERVICES: Referrals to the appropriate emergency service providers.

LANGUAGE SERVICES OFFERED: "You're Not Alone" handbook available in English, Spanish, and Arabic.

OAKLAND COUNTY DENTAL SOCIETY

16205 West Fourteen Mile Road
Beverly Hills, MI 48025
Phone: (248) 540-9333
Contact: John Natsis, D.D.S.



OFFICE HOURS:

Monday - Thursday, 9 a.m. to 4 p.m.
Friday, 9 a.m. to 12 p.m.

CLIENT ELIGIBILITY: Member of the Michigan Dental Association.

SERVICES PROVIDED: Information and referral service to Michigan Dental Association members.

CLIENT FEES: Oakland County Dental Society dues.

INTAKE PROCEDURES: Call.

FUNDED BY: Oakland County Dental Society members.

OAKLAND COUNTY EMERGENCY RESPONSE AND PREPAREDNESS

1200 North Telegraph Road, Dept. 410
Pontiac, MI 48341
Phone: (248) 858-5300 Fax: (248) 858-5550
Contact: Gail A. Novak

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: None.

SERVICES PROVIDED: Provides planning and coordination on a countywide basis for crisis or disaster situations, and provides preparedness in the event of a crisis under the "Community Right-to-Know" Act.

CLIENT FEES: None.

INTAKE PROCEDURES: Telephone access.

VOLUNTEERS: Yes.

FUNDED BY: Federal, state, and county government.

OAKLAND COUNTY EMPLOYMENT AND TRAINING DIVISION

1200 North Telegraph Road
Pontiac, MI 48342

Phone: (248) 858-5520

Contact: John Almstadt, Manager

BRANCH OFFICES:

Ferndale Project Jobs/Career Center -

Jeanne Deroche

713 East Nine Mile Road

Ferndale, MI 48220

Phone: (248) 545-0222

Huron Valley Career Center - Bob Readler

5061 Duck Lake Road

Highland, MI 48356

Phone: (248) 684-8160

Oak Park Career Center - Clinton School

22180 Parklawn, Room #111

Oak Park, MI 48237

Phone: (248) 691-8437

Southfield Career Center - Gloria Kennedy

26000 Evergreen Road

Southfield, MI 48076

Phone: (248) 879-7586

Troy Career Center - Dorothy Kaltz

201 West Square Lake Road

Troy, MI 48098

Phone: (248) 879-7586

615 North Pontiac Trail

Walled Lake, MI 48390

Phone: (248) 956-5060 Fax: (248) 956-5065

Email: bennettb@walledlake.k12.mi.us

Contact: Bernadine Bennett

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Oakland County residents meeting income eligibility or dislocated worker requirements, as well as the general public.

SERVICES PROVIDED: The Employment and Training Division administers employment and training programs for the balance of Oakland County Service Area (SDA) under the joint policy direction of the Workforce Development Board and the Oakland County Executive. Programs prepare workers for participation in the labor force. Program provides job training and other services that will result in increased employment and earning, increased educational, occupational skills, decreases welfare dependency, thereby improving the quality of the work force, and enhancing the productivity and competitiveness of the nation. Some programs require that an individual meet certain eligibility requirements.

CLIENT FEES: Free.

INTAKE PROCEDURES: Walk in. No appointments.

FUNDED BY: Federal funds.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Can serve through referrals.

OAKLAND COUNTY FIA WORK FIRST PROGRAM (For Arab/Chaldean Recipients)

31170 John R Road
Madison Heights, MI 48071
Phone: (248) 583-8784 Fax: (248) 583-4889
Contact: William Salute, Program Director

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Arab/Chaldean welfare recipients, recipients of ADC/GA, and food stamps.
SERVICES PROVIDED: Pre-employment training which includes orientation to the American educational, health, and social systems; cultural awareness and stress factors relating to unemployment; behavior modifications; use of community resources and their availability; and much more.

CLIENT FEES: None.

INTAKE PROCEDURES: All eligible clients, age 18-56, are referred by FIA staff. All referrals are screened to determine client appropriateness to receive services. Clients are interviewed and evaluated in terms of their employability.

FUNDED BY: Family Independence Agency, Department of Community Health, grants, and private donations.

OAKLAND COUNTY FRIEND OF THE COURT

230 Elizabeth Lake Road
Pontiac, MI 48341-1011
Phone: (248) 858-0424 Fax: (248) 858-0461
Contact:

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Persons involved in divorce, paternity, and family support matters filed in Oakland County. Involvement in paternity and family support begins with issuance of a child support order.

SERVICES PROVIDED: Receives and disburses child support payments in divorce, family support, and paternity cases in which a child support order has been entered. Makes recommendations to the court on custody, parenting time, and child support or other referred issues being heard by the court. Provides mediation to assist parents to voluntarily resolve custody and parenting time disputes. Enforces child support, parenting time, and custody orders. Sponsors educational programs for separated and divorced parents.

INTAKE PROCEDURES: Please call (248) 858-0424 or (248) 858-1565 for computer payment information, or come in to the office for intake information. An appointment is necessary for specific issues regarding custody and parenting time.

FUNDED BY: Oakland County (taxpayers) and grants.

OAKLAND COUNTY HEALTH DIVISION

1200 North Telegraph Road Location 1
Pontiac, MI 48341
Phone: (248) 858-1280 Fax: (248) 858-0178
Contact: George Miller

BRANCH OFFICES:

27725 Greenfield Road Location 2
Southfield, MI 48076
Phone: (248) 424-7000 Fax: (248) 424-7144
Contact: Barb Puckett
1010 East West Maple Location 3
Walled Lake, MI 48390
Phone: (248) 926-3300 Fax: (248) 960-7444
Contact: Ami Courtney
See Appendix J for more information.

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.
Weekend and evening hours for some programs.
CLIENT ELIGIBILITY: Varies according to service. Age and income guidelines may apply for some services. Serves Oakland County only.
SERVICES PROVIDED: Protects the public's health through health promotion, disease prevention, and protection of the environment.
CLIENT FEES: Most services are free and some are based on ability to pay.
INTAKE PROCEDURES: Call or walk in. Agency referrals accepted.
FUNDED BY: Oakland County and Michigan Department of Community Health.
HANDICAPPED ACCESSIBLE: Yes.
EMERGENCY SERVICES: None.
LANGUAGE SERVICES OFFERED: English and some Spanish-speaking nurses.

OAKLAND COUNTY HEALTH DIVISION - Children's Special Health Services (CSHCS)

27725 Greenfield Road
Southfield, MI 48076
Phone: (248) 424-7900 Fax: (248) 424-7089

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.
CLIENT ELIGIBILITY: Individuals who have special medical needs who are under 21 years of age.
SERVICES PROVIDED: Medical care and treatment, specialty clinics, home nursing care, medication, equipment and supplies, respite care, and services coordination.
CLIENT FEES: Prorated depending on family income.
INTAKE PROCEDURES: Application.
FUNDED BY: State of Michigan grants.
HANDICAPPED ACCESSIBLE: Yes.
EMERGENCY SERVICES: None.
TARGETED CULTURAL POPULATION: Children with special needs that meet medical eligibility.

OAKLAND COUNTY HEALTH DIVISION - Medicaid Outreach and Advocacy Program

1200 North Telegraph Road, Building 36E
Pontiac, MI 48341
Phone: (248) 858-0003 Fax: (248) 975-4457
27725 Greenfield Road
Southfield, MI 48076
Phone: (248) 424-7061 Fax: (248) 424-7089

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Birth to 18 years of age, and pregnant woman.

SERVICES PROVIDED: Prenatal enrollment and enrollment of children who are eligible for Healthy Kids or MI Child insurance. Assists families with finding health and social resources within the community.

INTAKE PROCEDURES: Service by appointment or walk in.

FUNDED BY: State and federal grants.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

TARGETED CULTURAL POPULATION: Uninsured pregnant women and children.

OAKLAND COUNTY HEALTH DIVISION - Office Of Substance Abuse

250 Elizabeth Lake Road, Suite 1550
Pontiac, MI 48341
Phone: (248) 858-0001 Fax: (248) 452-8672
Contact: Sandra Kosik
P.A.C.E. Intake Unit
250 Elizabeth Lake Road, Suite 1570
Pontiac, MI 48341
Phone: (248) 858-5200
Contact: Marlene Hughes

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Prior authorization and Medicaid approval for low income, uninsured families.

SERVICES PROVIDED: The Substance Abuse Office is an administration unit responsible for the establishment and maintenance of a network of substance abuse treatment and prevention programs to meet the needs of Oakland County residents. Also provides information, consultation and technical assistance to organizations and individuals on substance abuse prevention and treatment issues. Funds various prevention projects and activities. Publishes a newsletter three times a year. Provides information and educational materials, training and networking opportunities. Participates in community committees and task forces dealing with substance abuse issues. Through a formal county process, agencies receive federal, state, and local funding for treatment services for indigent/uninsured clients. Treatment referrals/placements for adults and adolescents are obtained through contact with PACE (Prior Authorization/Central Evaluation) unit (248) 858-5200.

OAKLAND COUNTY HEALTH DIVISION - WIC Program

250 Elizabeth Lake Road, Suite 1520
Pontiac, MI 48341
Phone: (248) 858-1272 Fax: (248) 858-0246
27725 Greenfield Road
Southfield, MI 48075
Phone: (888) 350-0900, ext. 81272
1010 East West Maple
Walled Lake, MI 48390
Phone: (888) 350-0900, ext. 81272

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

Call for appointment.

CLIENT ELIGIBILITY: Oakland County residents. Please call for additional eligibility information.

SERVICES PROVIDED: Offers nutrition education and supplemental foods to low and moderate-income pregnant or nursing mothers, and to infants and children under 5 years of age who have medical and/or nutritional needs. Program participation does not affect other aid being received. Food coupons for milk, iron-fortified formula, cheese, eggs, dry beans/peas, fruit juice, and iron-enriched cereals are provided.

CLIENT FEES: None.

OAKLAND COUNTY HOUSING COUNSELING

1200 North Telegraph Road, CMH 38 East
Pontiac, MI 48341
Phone: (248) 858-5402 Fax: (248) 858-5311
Contact: Ron Milligan

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Oakland County residents.

SERVICES PROVIDED: Counseling on tenant issues, delinquency, mortgage default for housing laws, first-time home buyer classes, reverse mortgage for seniors, and subsidized housing referrals.

CLIENT FEES: None.

INTAKE PROCEDURES: Call for appointment.

FUNDED BY: Department of Housing and Urban Development.

EMERGENCY SERVICES: None.

OAKLAND COUNTY LIBRARY FOR THE VISUALLY AND PHYSICALLY IMPAIRED

1200 North Telegraph Road
Bldg. 14 East, Dept. 482
Pontiac, MI 48341
Phone: (248) 858-5050 Fax: (248) 858-9313
(800) 774-4542
TDD: (248) 452-2247

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Any Oakland County resident who is unable to read standard printed material due to a visual or physical impairment.

SERVICES PROVIDED: Library services; including recorded and large print books; described videos; magnification and visual assistant devices; and reference and resource materials.

CLIENT FEES: None.

INTAKE PROCEDURES: Application process.

VOLUNTEERS: Yes.

FUNDED BY: Federal, state, and county governments.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

LANGUAGE SERVICES ARE OFFERED: Some recorded book titles are available in several languages. Call library for a list of languages.

TARGETED CULTURAL POPULATION: Visually and/or physically impaired persons.

OAKLAND COUNTY MEDICAL CARE FACILITY

1200 North Telegraph Road, Bldg. 32E
Pontiac, MI 48341-0469
Phone: (248) 858-1415 Fax: (248) 858-4026
Contact: Shirla Kugler, Administrator

OFFICE HOURS:

Admitting referrals Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Oakland County residents requiring a high level of skilled nursing care.

SERVICES PROVIDED: 24-hours skilled nursing care. An in-house dietary staff provides meal service. Resident activities, social services, pastoral services, physical therapy, occupational therapy, and speech therapy are provided in-house. Dental, pharmacy, laboratory, and x-ray departments are an integral part of the Medical Care Facility.

CLIENT FEES: Insurance.

INTAKE PROCEDURES: Referrals can be made by any interested party. The admission officer completes admission screening and a physician referral is necessary to complete an admission.

VOLUNTEERS: Volunteers play an integral role in providing social events, bingo, educational activities, arts and crafts, pastoral services, reading and writing letters, books, discussing current events, etc. Volunteers are urgently needed and may call Peralean Lewis-Jones, Resident Activities Coordinator at (248) 858-1415.

FUNDED BY: Medicare, Medicaid, private insurances, and private pay.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

LANGUAGE SERVICES OFFERED: Interpreters available.

OAKLAND COUNTY PARKS AND RECREATION



2800 Watkins Lake Road
Waterford, MI 48328
Phone: (248) 858-4636 Fax: (248) 858-1683
(248) 858-0906
Email: soncraintek@oakgov.com
Website: www.oakgov.com
Contact: Ralph Richard, Executive Officer

OFFICE HOURS:

Monday - Friday, 8 a.m. to 4:30 p.m.

SERVICES PROVIDED: With preservation of open space a priority, Oakland County Parks strives to enhance quality of life for its 1.5 million annual visitors. Recreational, leisure, and learning experiences are made possible through special events, programs and facilities, supported in part, by one-quarter mill tax. Homeowners pay an average of \$18.75 (on a \$150,000 home) to improve, maintain, and acquire parks and recreation areas in Oakland County. Voters have supported the Oakland County Parks since its inception in 1966. Currently, the 11-park system includes more than 6,000 acres of parkland. Land is acquired with assistance from state and federal grants. Ten citizens comprise the policy-setting parks commission. A leader in innovative facilities and programs, the park system offers two waterparks, The Fridge (Michigan's first refrigerated toboggan run), a nature interpretive center, and a community mobile recreation fleet. For more information, visit the Oakland County Parks website at www.oakgov.com for discount coupons, maps, and more, or call 1(888) OC-PARKS.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

COUNTY PARKS:

Addison Oaks

1480 West Romeo Road
Leonard, MI 48367
Phone: (248) 693-2432
Conference Center: (248) 693-8305

The 974-acre park offers swimming, fishing, boating, camping, disc golf, cross country skiing, and mountain bike trails. Primitive, modern, and group campsites, and four overnight rental cabins are available. A conference center hosts business and social gatherings located on West Romeo Road, nine miles north of Rochester.

Glen Oaks

30500 West 13 Mile Road
Farmington Hills, MI 48334
Phone: (248) 626-2600

The 18-hole, par 70 golf course features a clubhouse with banquet facilities and a wedding garden for outdoor ceremonies. Cross-country skiing is a winter option. Located on Thirteen Mile Road between Middlebelt and Orchard Lake Road in Farmington Hills.

Groveland Oaks

Dixie Highway at Grange Hall Road
Holly, MI 48442
Phone: (248) 634-9811

Campers have a choice of 462 campsites, group camping areas, and four overnight cabins with swimming, waterslide, fishing, boating, and more located off Dixie Highway at Grange Hall Road in Holly.

OAKLAND COUNTY PARKS AND RECREATION (continued)

Independence Oaks

9501 Sashabaw Road (2 miles north of Pine Knob)

Clarkston, MI 48348

Phone: (248) 625-0877

Nature Center: (248) 625-6473

Activities at this 1,088-acre park includes boating and fishing on 68-acre Crooked Lake, plus swimming, cross-country skiing, and nearly 10 miles of trails. The Lewis E. Wint Nature Center offers exhibits and year-round nature programs, the Rubach Sensory Garden, a water garden and Cohn Outdoor Amphitheater located on Sashabaw Road, 2 ½ miles north of I-75.

Lyon Oaks

Lyon Township, MI

Phone: (248) 437-1488

Day-use facilities, golf course and driving range. Bordered by Pontiac Trail, Old Plank, and I-96 in Lyon Township.

Orion Oaks

2301 Clarkston Road

Lake Orion, MI 48360

Phone: (248) 585-0906

This scenic 927-acre park offers boating and fishing (wheelchair accessible dock) on Lake Sixteen, and nearly 10 miles of trails for hiking, mountain biking, and cross country skiing. The Bark Park, an off-leash "playground" for dogs, is accessible off Joslyn Road. Features open fields, trails, and swimming beach for canines only. Bordered by Clarkston, Joslyn, and Baldwin Roads.

Red Oaks Waterpark

Thirteen Mile Road, between John R and Dequindre Road

Madison Heights, MI 48071-5010

Phone: (248) 585-6990

The Madison Heights Waterpark features a wave-action pool, a giant triple waterslide, a children's interactive play area, family zone, and a golf course.

Rose Oaks

Fish Lake North, North of Rose Center Road

Rose Township, MI 48442

Phone: (248) 858-0906

This 592-acre park includes two large and five small lakes, plus hiking trails located on Fish Lake Road, north of Rose Center Road in Rose Township.

Springfield Oaks Activities Center

Andersonville Road near Hall Road

Davisburg, MI 48350-3038

Golf Course: (248) 625-2540

Activity Center: (248) 628-8133

This complex includes an 18-hole championship golf course (par 71) and a multi-purpose Activity Center for banquets, receptions, and 4-H events, plus two outdoor arenas. Cross-country skiing is available at the golf course located on Andersonville Road in Davisburg.

Waterford Oaks Waterpark and Court Games Complex

1702 Scott Lake Road

(between Dixie Highway and Pontiac Lake Road)

Waterford, MI 48328

Waterpark Phone: (248) 858-0906

The 154-acre park is home to the commission's administrative offices. The waterpark boasts Michigan's first wave-action pool, a giant double waterslide, group raft, and a children's water playground. The park is also home to "The Fridge" - Michigan's first refrigerated toboggan run. A BMX track hosts local, state, and national races. The Activity Center is popular for weddings, banquets, and parties. The park also offers a Court Support Complex with tennis and sand volleyballs courts, shuffleboard, horseshoes, and picnic shelters. Facilities located on Watkins Lake and Scott Lake Roads in Waterford.

OAKLAND COUNTY PARKS AND RECREATION (continued)

White Lake Oaks

South Williams Lake Road off M-59

White Lake, MI 48386-2566

Phone: (248) 698-2700

At this 18-hole, par 70 course, facilities include a private room (up to 250 people) for wedding receptions, business functions, and other events. Cross-country skiing is a winter option located on South Williams Lake Road, off M-59, near Pontiac.

OAKLAND COUNTY PLANNING AND ECONOMIC DEVELOPMENT SERVICES

1200 North Telegraph, Dept. 412

Pontiac, MI 48341-0412

Phone: (248) 858-0720 Fax: (248) 858-1080

Website: www.oakgov.com

Contact: Daniel P. Hunter, Manager

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Business or individuals interested in starting a business.

SERVICES PROVIDED: Comprehensive business assistance services, economic/demographic information, maps and aerial photography, comprehensive community planning, and design services.

CLIENT FEES: Most services free. Charges for certain financing programs and data.

INTAKE PROCEDURES: Call, write, or walk in.

FUNDED BY: Oakland County government.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

OAKLAND COUNTY PROSECUTOR'S OFFICE

1200 North Telegraph Road

Pontiac, MI 48341-0452

Phone: (248) 858-0656 Fax: (248) 452-2208

Contact: David Gorcyca, Prosecuting Attorney

OFFICE HOURS:

Monday - Friday, 8:30 p.m. to 5 p.m.

SERVICES PROVIDED: As the chief law enforcement officer of the county, the Prosecuting Attorney is the constitutional officer required to faithfully execute and enforce the laws of the State of Michigan. The Office is organized into an Administration Division and seven operating divisions, each reflecting a primary legal function, an individual court responsibility, or a particular type of case. The seven operating divisions are: Warrants Division, District Court Division, Juvenile Justice Division, Circuit Court Division, Appellate Division, Family Support Division, and the Criminal Investigations Division.

SPECIAL PROSECUTION UNITS:

The following special units exist under the Administrative Division:

Child Sexual Assault Section - This section is designed to provide vertical prosecution in cases involving sexual assaults committed against children under 16 years of age. The objective of the section is to increase the rate of successful prosecutions by reducing trauma to child victims and by reducing the number of interviews a child must endure as they navigate the criminal justice process.

Auto Theft Section - This section is a vertical prosecution unit designed to decrease the incidents of auto-theft in Oakland County.

Narcotics Section - This vertical prosecution unit is designed to detect and destroy large-scale drug organizations in Oakland County.

Parole Appeal Section - Allows prosecuting attorneys to seek judicial review of parole board release decisions.

OAKLAND COUNTY PROSECUTOR'S OFFICE (continued)

Domestic Violence Section - Section staff reviews each case presented to the office that involves domestic violence, and monitors case progress through the system. These cases include assault, malicious destruction of property, stalking, criminal sexual conduct, and homicide. Section attorneys are specially trained to try the most serious of these cases. Paralegals work closely with victim advocates to ensure victims of domestic violence receive the needed support and treatment from the community, private and government agencies while their cases are proceeding through the criminal process.

Economic Recovery Section - Files lawsuits to recover illegally obtained assets of drug dealers, racketeers, and other criminals. The proceeds of these lawsuits are returned to the local law enforcement agencies that were responsible for the investigation and arrest. The unit also prosecutes welfare fraud and recovers bond forfeiture monies from criminal defendants who fail to appear in court.

Victim Service Section - This section is staffed by a Victim Services Supervisor, four Victim Advocates, and two clerical staff. Available to accompany victims to court and explain all stages of the judicial process. They also assist victims to obtain financial reimbursement from the state for out-of-pocket expenses they have incurred as the result of the crime, and make referrals to local agencies for counseling and emergency services.

INTAKE PROCEDURES: Warrants Division.

FUNDED BY: Oakland County Board of Commissioners.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

OAKLAND COUNTY REGIONAL INTERAGENCY COORDINATING COMMITTEE

Oakland Schools

2111 Pontiac Lake Rd.

Waterford, MI 48328

Phone: (248) 209-2067

Email: michele.harmala@oakland.k12.mi.us

Contact: Michele Harmala



CLIENT ELIGIBILITY: The committee is comprised of consumers and/or their families, caregivers, providers of services, and representatives of primary public and private service agencies.

SERVICES PROVIDED: The committee is an advocacy agency, established to address issues concerning persons with developmental disabilities by planning, evaluating, advising, and coordinating efforts deemed necessary in the county.

CLIENT FEES: \$30 annual membership fee for provider agencies.

FUNDED BY: Michigan DD Council

OAKLAND COUNTY SHERIFF'S DEPARTMENT

1201 North Telegraph Road

Pontiac, MI 48341

Phone: (248) 858-5000

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

SERVICES PROVIDED: Jail and inmate services - provides for the Court ordered housing and supervision of jail inmates. Road Patrol Services - provides Sheriff's deputies to patrol areas of the county that request these services. Call Captain Henry Wallace (248) 858-5417 for more information.

CLIENT FEES: None.

VOLUNTEERS: In the crime and accident prevention program, 18 years of age and older. Reserve officers, police orientation, and jail clergy program utilize adult volunteers.

FUNDED BY: Oakland County.



OAKLAND COUNTY VETERAN'S SERVICES DIVISION

1200 North Telegraph Road, Bldg. 26E
Pontiac, MI 48341-0648
Phone: (248) 858-0785 Fax: (248) 452-2189
Contact: Mike Zehnder

BRANCH OFFICES:

Southeast Office

1151 Crooks Road
Troy, MI 48084
Phone: (248) 655-1250

Walled Lake Office

1010 East West Maple Road
Walled Lake, MI 48390-3588
Phone: (248) 926-3368 Fax: (248) 690-7444

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Varies according to the benefit being applied for. However, basic eligibility is veterans and their dependents.

SERVICES PROVIDED: File and process claims for benefits that may be due to those who served in the Armed Forces of the United States, and their dependents. Includes assistance in completing applications for all VA benefits (disability, compensation, pension, and educational assistance). Provides assistance for those seeking employment. Provides transportation to the U.S. Department of Veteran's Affairs Medical Centers, located in the Detroit and Ann Arbor. Provides small amounts of emergency financial relief.

CLIENT FEES: None.

INTAKE PROCEDURES: Walk in.

FUNDED BY: Oakland County government.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Financial assistance.

OAKLAND COUNTY WELFARE RIGHTS ORGANIZATION

132 Franklin, Suite 202
Pontiac, MI 48341
Phone: (248) 334-8117 Fax: (248) 474-4029
Contact: Marguerite Kowaleski

OFFICE HOURS:

Monday - Friday, 9:30 a.m. to 2:30 p.m.

CLIENT ELIGIBILITY: Low income.

SERVICES PROVIDED: Advocacy related to problems with welfare programs, monthly newsletter, and tax refund forms done for members. Newsletter available to members and organizations.

CLIENT FEES: Membership fee - \$5 per year for low-income people and \$15 for the newsletter subscription for individuals (not low-income) or organizations.

INTAKE PROCEDURES: Phone or come into the office.

VOLUNTEERS: Yes.

FUNDED BY: Membership fees, support from Friends of OCWRO, individual, church, and organization contributions.

OAKLAND COUNTY WRAPAROUND

C/O Oakland Schools
2100 Pontiac Lake Road
Waterford, MI 48328
Phone: (248) 209-2437 Fax: (248) 209-2466

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Children who are at risk for removal from their homes or schools are eligible for participation in Wraparound. Using a strength-based model, services and providers are “wrapped around” at-risk children to maintain him/her in home placement. Previous contact with more than one human service agency is preferred before a child is referred for services. Children aged 0-18 with serious emotional disturbances, behavioral problems, delinquency, and involvement with foster care or adoption are eligible for participation with Wraparound.

SERVICES PROVIDED: A unique team is assembled for each family, consisting of formal and informal supports such as extended family, school personnel, social workers, counselors, law enforcement, church members, and neighbors. This team is led by the family to determine and enact a plan to accomplish the goals necessary to maintain the in-home placement of the child.

CLIENT FEES: None.

INTAKE PROCEDURES: Families are generally involved with one or more human service agencies and are referred by the agency or school, but parents can refer their families directly by calling the above number.

FUNDED BY: Wraparound is the collaborative effort of Oakland County Community Mental Health Authority, Easter Seals, Oakland County Circuit Court-Family Division, and Oakland Schools. All of Oakland County is covered for services.

OAKLAND FAMILY SERVICES

114 Orchard Lake Road
Pontiac, MI 48341
Phone: (248) 858-7766 Fax: (248) 858-8227
Email: info@oaklandfamilyservices.org
Website: www.oaklandfamilyservices.org
Contact: Michael S. Earl
130 Hampton Circle, Suite 100
Rochester Hills, MI 48307
Phone: (248) 853-0750 Fax: (248) 853-0752

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

Evenings and Saturday by special appointment.

CLIENT ELIGIBILITY: Appropriate to requirements of specific programs.

SERVICES PROVIDED: Behavioral Health - Family, group, couples, and individual treatment for mental health and substance abuse problems. Communication and coping, marital stress, divorce, step families, domestic violence, problem solving, depression, mental health, sex offenders, geriatric, screening treatment for drug and alcohol addictions, substance abuse education/prevention, relapse prevention, and intensive outpatient groups. Women’s specialty and Hispanic language substance abuse programs.

Family Preservation - Family oriented services, including adoption and foster care, pregnancy counseling and case management services to families at high risk for abuse and neglect (PACES). Family Support - Services related to infant/toddler concerns, including infant mental health, father support and education, and home-based parent support.

Education - Services related to parent and early childhood education, including school-based parent/child interaction groups, early childhood day care and preschool, youth and adolescent groups and substance abuse prevention groups.

OAKLAND FAMILY SERVICES (continued)

Employee Assistance - Support services for management and employees in the workplace, including workshops addressing employee education, wellness, violence in the workplace, individual and family problems and on-site critical incident debriefing.

CLIENT FEES: Sliding fee scale.

INTAKE PROCEDURES: Call for an appointment.

VOLUNTEERS: Adult volunteers interested in people and with the ability to work within an agency policy.

FUNDED BY: United Way Community Services and United Way of Oakland County.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Yes, hotline.

LANGUAGE SERVICES OFFERED: English, Spanish, Slovak, Chaldean, Arabic, and Hindi.

TARGETED CULTURAL POPULATION: Hippy Program – Hindi.

**OAKLAND FAMILY SERVICES - CHAMPS
(Children, Family and Maintaining Positive Self-Esteem)**

114 Orchard Lake Road

Pontiac, MI 48341

Phone: (248) 858-7215 ext.258 Fax: (248) 858-8227

CLIENT ELIGIBILITY: Elementary school children, 1st - 5th grades, in Pontiac and Farmington areas.

SERVICES PROVIDED: Prevention, intervention, and improvement program for elementary school children. Ten-week sessions include parent visits, peer pressure resistance, identifying your feelings, and an overall program to build positive self-esteem.

CLIENT FEES: None.

INTAKE PROCEDURE: Paperwork to be completed by parents.

VOLUNTEERS: Yes.

FUNDED BY: Oakland County Health Division and United Way.

OAKLAND FAMILY SERVICES - Children with Special Needs

114 Orchard Lake Road

Pontiac, MI 48341

Phone: (248) 858-7766 Fax: (248) 858-8227

Email: jog@emindspring.com

Website: www.oaklandfamilyservices.org

Contact: Michael S. Earl

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Birth to three years of age. Oakland County resident. Children who have difficulty regulating a calm state, feeding, sleeping, or having behavioral difficulties.

SERVICES PROVIDED: Fussy Baby Program, in-home education and support, developmental assessment, and referrals.

CLIENT FEES: None.

INTAKE PROCEDURE: Call Jan Carpenter at (248) 858-7215 ext. 245.

VOLUNTEERS: Staff assisted by volunteers.

FUNDED BY: D-3 Secondary Prevention through Department of Education, Department of Community Health, FIA, and United Way.

EMERGENCY SERVICES: Only provides referrals for emergencies.

OAKLAND FAMILY SERVICES - Mental Health Counseling

114 Orchard Lake Road
Pontiac, MI 48341
Phone: (248) 858-7766 Fax: (248) 858-8227
Email: jog@mindspring.com
Website: www.oaklandfamilyservices.org
Contact: Michael S. Earl
2045 East West Maple Road, Suite D-407
Walled Lake, MI 48390
Phone: (248) 624-3812
Contact: Jamie Clayton
2332 Orchard Lake Road, Suite A
Farmington Hills, MI 48336
Phone: (248) 473-1290
Contact: David Slade

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Family with a child, birth to three years of age. Parents with concerns.

SERVICES PROVIDED: Infant mental health, in-home or clinical psychotherapy, support services, and developmental testing.

CLIENT FEES: Sliding scale and most insurance.

INTAKE PROCEDURE: Call Jan Carpenter (248) 858-7215 Ext. 245.

FUNDED BY: Fees and United Way.

EMERGENCY SERVICES: Yes, referrals only.

OAKLAND FAMILY SERVICES - Rochester Division

1460 Walton Blvd, Suite 220
Rochester Hills, MI 48309
Phone: (248) 656-3330 Fax: (248) 656-0188
Contact: Micheline Sommers

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: All ages.

SERVICES PROVIDED: Geriatrics Program, individual treatment, family counseling, marital counseling, substance abuse, individual and group counseling, and service for children.

CLIENT FEES: Intake \$125, individual \$90, and accepts most insurances.

INTAKE PROCEDURES: Call for an appointment.

FUNDED BY: Insurances and Office of Substance Abuse Services.

EMERGENCY SERVICES: None.

LANGUAGE SERVICES OFFERED: English and Cantonese.

OAKLAND LITERACY COUNCIL



17 South Saginaw
Pontiac, MI 48342
Phone: (248) 232-4664 Fax: (248) 232-4678
Email: oaklandliteracy@occ.cc.mi.us
Website: www.oaklandliteracy.org
Contact: Cathryn Weiss

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Adults who read below the eighth-grade level, and non-native speakers of English.

SERVICES PROVIDED: Individual tutoring in reading, writing, spelling, and conversational English.

CLIENT FEES: None.

INTAKE PROCEDURES: Phone interview followed by a one-hour assessment.

VOLUNTEERS: Need to be trained as tutors.

FUNDED BY: Oakland Community College, Oakland County Library Board, Oakland Schools, Ford Motor Company Fund, Michigan Department of Career Development, DaimlerChrysler Fund, Knight Foundation, Oakland Literacy Friends, and individual and other corporate donations.

EMERGENCY SERVICES: None.

OAKLAND LIVINGSTON HUMAN SERVICE AGENCY (OLHSA)

196 Cesar Chavez
Pontiac, MI 48483
Phone: (248) 209-2600 Fax: (248) 209-2645
Email: kathym@olhsa.org
Contact: Ronald B. Borngesser, Chief Executive Officer

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Low income persons, senior citizens, and those living with disabilities in Oakland and Livingston Counties.

CLIENT FEES: None.

INTAKE PROCEDURES: Call or walk in.

VOLUNTEERS: 17 years and older in all areas.

FUNDED BY: Federal, state, local, county, and private funds.

Intake Offices

196 Cesar Chavez
Pontiac, MI 48342
(248) 209-2686
(800) 482-9250
2300 East Grand River, Suite 107
Howell, MI 48843-7584
(517) 546-8500

Child Development Division

Contact: Lynn Crotty (248) 209-2705

Janis Grabmiller (248) 209-2726

Beginning Education through Systemic Teaching (BEST/MSRP), Head Start general programming, Head Start Home-Based program, Head Start community relations, Head Start disabilities services, Head Start training (Adult Education and Child Development Associate (CDA) Credential), Early On, Maternal Child Health Advocate, Healthy Start/Healthy Families, Grandparents Acting as Parents (GAP), Oakland County Healthy Baby Services including transportation, and the WIC program.

OAKLAND LIVINGSTON HUMAN SERVICE AGENCY (OLHSA) (continued)

Human Services Division

Contact: Caroljean Tennant (248) 209-2646

Al Patrick (248) 209-2660

The Human Services Division is made up of four departments: Community and Family Services, Older Adult Services, Employment & Training (older adults), and Home Support Services. The primary purpose of the Human Services Division is to help people help themselves by providing resources and direct services.

Community and Family Services Department

Contact: Jerry Sedick (248) 209-2650

Intake and service center, crisis intervention, emergency services (relocation/housing, home ownership services, heat and utility services, medication, personal needs), Temporary Assistance to Needy Families (TANF), The Heat and Warmth Fund (THAW), Walk for Warmth utility assistance, Social Security Representative Payee, The Emergency Food Assistance Program (TEFAP), and Lakeside relocation assistance.

Older Adult Services Department

Contact: Marie Verheyen (248) 209-2671

Novi Center (248) 347-0414

Orion Township (248) 693-2066

LaAmistad Center (248) 858-2307

Addison Field Office (248) 969-2713

Bowen Field Office (248) 333-2466

Holly Field Office (248) 634-7236

Michigan Emergency Pharmaceutical Program, Resource Advocacy, English/Spanish translation services, New Start Transportation in Royal Oak, Home Safety Loan Closet, Senior Home Safety, Alzheimer's Home Safety.

Employment & Training Department (Older Adults)

Contact: Heather Zeigler (248) 209-2661

Guardian Assessment Review Program, Senior AIDES employment program services people 55 years of age or older.

Livingston County Services Division

2300 East Grand River, Suite 107

Howell, MI 48843-7584

Phone: (517) 546-8500 Fax: (517) 546-3057

Contact: Catherine Rea

The Emergency Food Assistance Program, Commodity Supplemental Food Program for seniors, Mother/Infants/Children, information and referral, crisis intervention, Senior AIDE employment, energy assistance, weatherization, guardian services, Home Chore Services, outreach services, John McDermott Emergency Medical and Dental Program, Michigan Emergency Pharmacy Program for Seniors, Grandparents/Acting as Parents support group, and housing.

Resource Development Division

Contact: Don Jones (248) 209-2620

Develops new sources of funding to support agency programs and operations, including traditional fund raising efforts and new income generating projects and programs.

Housing and Energy Department

Contact: Payson Tilden (248) 209-2767

First time homebuyer education workshops, affordable housing, first time homebuyer programs, weatherization, expanded weatherization, and energy conservation education (CDBG/Oakland).

Public Relations Department

Contact: Adrienne Marsh (248) 209-2621

Integrates public relations, marketing and advertising to promote OLHSA programs and develop relationships with the community.

OAKLAND LIVINGSTON LEGAL AID

35 West Huron, Suite 500
Pontiac, MI 48342
Phone: (248) 456-8861 Fax: (248) 456-8869
Email: pzimmer@mlan.net
Contact: Paula Zimmer

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.
CLIENT ELIGIBILITY: All seniors (over 60) and low-income individuals under 60 years.
SERVICES PROVIDED: Free legal services in civil law matters – advice and counseling, court representation, document drafting, and legal education presentations.
CLIENT FEES: None.
INTAKE PROCEDURES: Call 1(888) 783-8190.
VOLUNTEERS: Attorneys and paralegals.
FUNDED BY: Legal Services Corporation and Michigan State Bar Foundation.
HANDICAPPED ACCESSIBLE: Yes.
EMERGENCY SERVICES: In legal matters.
LANGUAGE SERVICES OFFERED: English, and translators are available.

OAKLAND MEDIATION CENTER

2267 South Telegraph
Bloomfield Hills, MI 48302-7011
Phone: (248) 338-4280 Fax: (248) 338-0480
Email: director@mediation-omc.org
Website: www.mediation-omc.org
Contact: Nanci S. Klein, Executive Director

BRANCH OFFICE:

46th District Court
26000 Evergreen Road
Southfield, MI 48037-2055
Phone: (248) 354-9101
Coordinator: Judy Hodge

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.
Wednesday, 8:30 a.m. to 1 p.m.
CLIENT ELIGIBILITY: Services available to all residents, businesses, agencies, schools, and youth organizations of Oakland County.
SERVICES PROVIDED: Mediation services for individuals, businesses, private, government agencies, and schools. Training in mediation skills for adults. Peer mediation and conflict resolution training for youth, teachers, administrators, school staff, youth organizations, and camps.
CLIENT FEES: \$20 filing fee. Mediation on a sliding scale based on amount in controversy.
INTAKE PROCEDURES: Phone, walk-in, fax or referral.
VOLUNTEERS: Yes. Must complete 40-hour mediation training course.
FUNDED BY: Michigan State Court Administrator's Office, donations, and fees.
LANGUAGE SERVICES OFFERED: English and Romanian.

OAKLAND SCHOOLS

2100 Pontiac Lake Road
Waterford, MI 48328-2735
Phone: (248) 209-2100
Contact: C. Danford Austin, Ph.D., Superintendent

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

SERVICES PROVIDED: Oakland Schools is a regional service agency that offers support services to school personnel that are best delivered regionally, as measured by cost, size, and quality advantages.

FUNDED BY: Oakland Schools is a tax supported public school district governed by Michigan General School Laws.

HANDICAPPED ACCESSIBLE: Yes.

CLIENT FEES: Fees for some workshops.

OAKLAND SCHOOLS - HOMELESS EDUCATION PROGRAM

Donelson Building
1200 West Huron Street
Waterford, MI 48328
Phone: (248) 209-2437 Fax: (248) 209-2466

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

Emergency contact - 24 hours.

CLIENT ELIGIBILITY: Any student in Oakland County in a public or private school who is homeless is eligible for services through this program. Students and their families may reside in a shelter, motel, or be "doubled up" with extended family members or friends. The goal of the program is to ensure the seamless education of all students in Oakland County.

SERVICES PROVIDED: Oakland Schools Homeless Education Program provides students and their families with enrollment assistance and intervention, obtainment of records and transcripts, necessary medical forms and acts as a liaison between the schools and their families. The program also tracks and records all homeless student data for the county and provides training to all local districts with regard to the McKinney-Vento Federal Laws regarding the education of homeless students.

CLIENT FEES: None.

INTAKE PROCEDURES: Schools, shelters, public or private agencies, as well as families or students can contact (248) 209-2439 or call toll free 1(888) 795-5437.

OAKLAND TECHNICAL CENTERS

BRANCH OFFICES:

Northeast Campus

1371 North Perry

Pontiac, MI 48340

Phone: (248) 451-2700 Fax: (248) 451-2720

Website: www.oakland.k12.mi.us

Contact: Roosevelt Daniel

Northwest Campus

8211 Big Lake Road

Clarkston, MI 48346

Phone: (248) 922-5800 Fax: (248) 922-5805

Website: www.oakland.k12.mi.us

Contact: Chuck Locklear

Southeast Campus

5055 Delemere

Royal Oak, MI 48073

Phone: (248) 280-0600 Fax: (248) 280-4540

Website: www.oakland.k12.mi.us

Contact: Bonnie Crowson

Southwest Campus

1000 Beck Road

Wixom, MI 48393

Phone: (248) 960-5400 Fax: (248) 960-5455

Website: www.oakland.k12.mi.us

Contact: Allen Beckner, Dean

OFFICE HOURS:

Monday - Friday, 7:30 a.m. to 4 p.m.

CLIENT ELIGIBILITY: Boys and girls going into the 11th or 12th grade, who are residents of Oakland County. Exceptions can be made in special cases.

SERVICES PROVIDED: Provides career education for juniors and seniors in high school. Special-need students are included in regular classes and receive additional instruction to develop appropriate work habits and vocational skills. An employment placement service is also provided for high school graduates. Courses offered include Floral, Agriscience Greenhouse/Landscaping, Auto Body Repair, Automotive Technology, Business Services Technology, CAD Drafting (architecture engineering), Culinary Arts/Hospitality, Electronics, Graphic Design/Desktop Publishing/Printing, Health Sciences/Dental, Health Sciences/Medical, H.E.T.T. (Heavy Equipment & Trucking Technology), Machines/Plastics Technology, Visual Merchandising, Advertising and Promotion, and Welding and Fabrication Technology.

CLIENT FEES: Tuition for high school graduates.

INTAKE PROCEDURES: Students should contact local high school counselors for an application.

FUNDED BY: Federal, state, and county funds.

HANDICAPPED ACCESSIBLE: Yes.

OAKLAND UNIVERSITY COUNSELING CENTER

Oakland University
Rochester, MI 48309
Phone: (248) 370-3465 Fax: (248) 370-4376
Contact: Bella Chopp, Ph.D.

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.
(Evenings by appointment only)

CLIENT ELIGIBILITY: Students of Oakland University and citizens of Metropolitan Detroit.

SERVICES PROVIDED: Counseling; psychotherapy and testing for LD, ADHD, and other emotional problems; consultation for the students of the university; and for citizens of the community in which the university resides. Also, career testing and counseling. The broad purpose of the clinic is to help individuals and families, both students and non-students, who are troubled, confused, attempting to work through problems or seeking to make important life decisions. No court-ordered counseling is provided.

CLIENT FEES: \$80, and a sliding scale available for low-income persons.

INTAKE PROCEDURES: Call.

FUNDED BY: Oakland University and fees for services.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

OAK PARK CAREER CENTER

22180 Parklawn
Oak Park, MI 48237
Phone: (248) 691-8437 Fax: (248) 545-0415
Email: modefran@hotmail.com
Web site: www.oakparkcareercenter.org
TDD: (800) 649-3777
Contact: Mona DeFrancesco



OFFICE HOURS:

Monday-Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Restrictions may apply for some programs.

SERVICES PROVIDED: A Michigan Works Service Center providing employment and training assistance, programs, and services.

CLIENT FEES: None.

INTAKE PROCEDURES: Walk-in services.

FUNDED BY: L. Brooks Patterson, Oakland County Executive/Oakland County Workforce Development Board/Michigan Department of Career Development.

HANDICAPPED ACCESSIBLE: Yes.

LANGUAGE SERVICES OFFERED: Language accommodation available.

O'BRIEN AND SULLIVAN FUNERAL HOME

41555 Grand River
Novi, MI 48375
Phone: (248) 348-1800 Fax: (248) 348-8615
Contact: John P. O'Brien

OFFICE HOURS:

24 hours a day.

CLIENT ELIGIBILITY: Open to children and adults.

SERVICES PROVIDED: Grief support group on the third Tuesday of every month from 7:30 p.m. to 9 p.m. at the Novi Civic Center, 45175 West Ten Mile Road.

CLIENT FEES: None.

FUNDED BY: O'Brien and Sullivan Funeral Home.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

OLDER PERSONS COMMISSION

312 Woodward
Rochester, MI 48307
Phone: (248) 656-1403 Fax: (248) 656-3153
Website: www.opcseniors.org
Contact: Marye Miller, Director

OFFICE HOURS:

Monday -Friday, 8 a.m. to 4 p.m.

CLIENT ELIGIBILITY: 60 years and older for services and 50 years and older for health and wellness programs.

SERVICES PROVIDED: Recreation, adult day care senior resources, education, transportation, sports, leisure trips, and nutrition.

CLIENT FEES: Depends on program or service.

INTAKE PROCEDURES: Depends on program or service.

VOLUNTEERS: All ages.

FUNDED BY: Federal, state, and local fundraising, SMART Grant for transportation, and donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Food, home repair for low income, and utility payments.

LANGUAGE SERVICES OFFERED: English, Korean, Japanese, and Mandarin.

TARGETED CULTURAL POPULATION: Offers an Asian Pacific program.

OPEN DOOR OUTREACH CENTER

7170 Cooley Lake Road
Waterford, MI 48237
Phone: (248) 360-2930
Contact: Sue Williams

OFFICE HOURS:

Tuesday - Friday, 10 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: Low income or emergency for persons residing in Commerce, White Lake, Milford, Waterford, and West Bloomfield.

SERVICES PROVIDED: Food, clothing, referral services, and holiday assistance.

CLIENT FEES: None.

INTAKE PROCEDURES: Applicants should bring in proof of identity including current address, child custody, and income for all adults in the home.

VOLUNTEERS: Call for information.

FUNDED BY: Donations.

EMERGENCY SERVICES: Food, clothing, and utilities.

OPEN HAND EMERGENCY FOOD PANTRY

St. John's Episcopal Church
26988 Woodward Avenue
Royal Oak, MI 48067
Phone: (248) 54612-55
Church service information (248) 546-5878
Contact: Tom Jones

OFFICE HOURS:

Monday, 1 p.m. to 4 p.m.
Saturday, 9:30 a.m. to 12:30 p.m.

CLIENT ELIGIBILITY: Live in Southeast Oakland County and in need of food.

SERVICES PROVIDED: Emergency food pantry and referrals.

CLIENT FEES: None.

INTAKE PROCEDURES: Valid identification and social security number for everyone receiving food.

VOLUNTEERS: Call for information.

FUNDED BY: Churches, private groups, donations, and fundraisers, group walks, FEMA, Oakland County Food Bank, and organizations.

EMERGENCY SERVICES: Food only.

OPERATION GET DOWN

10100 Harper
Detroit, MI 48213
Phone: (313) 921-9422 Fax: (313) 571-9022
Contact: Bernard Parker, Executive Director

OFFICE HOURS:

Monday - Friday, 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Low-income.

SERVICES PROVIDED: Residential housing, substance abuse and nightly walk-ins.

CLIENT FEES: None.

INTAKE PROCEDURES: Application.

FUNDED BY: United Way.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Food, clothing, housing, etc.

LANGUAGE SERVICES OFFERED: English, and referrals for other languages.

TARGETED CULTURAL POPULATION: African American.

OPTOMETRIC INSTITUTE AND CLINIC OF DETROIT

3800 Woodward Avenue
Detroit, MI 48201
Phone: (313) 832-2088 Fax: (313) 832-2091
Website: www.members.aol.com/oicd
Contact: Bernard Miller, O.D., Executive Director

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.
CLIENT ELIGIBILITY: Serves the State of Michigan
SERVICES PROVIDED: To provide accessible quality eye care, regardless of ability to pay. Comprehensive eye examination including evaluation and correction of vision deficits and medical eye diseases. Provision of prescription glasses, prescription eye medication, contact lenses, and low-vision appliances (for the partially sighted).
CLIENT FEES: Based on ability to pay. Accepts Medicaid and other third party payments.
INTAKE PROCEDURES: Call for an appointment.
VOLUNTEERS: Optometry professionals.
FUNDED BY: United Way Community Services, Carls Foundation, and professional and public support.

ORCHARD CHILDREN'S SERVICES, INC.

30215 Southfield Road
Southfield, MI 48076
Phone: (248) 433-8600
Email: Jgale@orchard.org
Website: www.orchard.org
Contact: Deborah Dinco

OFFICE HOURS:

Monday - Friday, 8 a.m. to 6 p.m.
CLIENT ELIGIBILITY: Children from birth to 19 years of age. Ages four to eighteen for baseball.
SERVICES PROVIDED: Foster care, adoption, family preservation, and Youth Inner City Baseball (Detroit).
CLIENT FEES: None.
INTAKE PROCEDURES: Orchard's receives referrals for foster care through the Family Independence Agency.
VOLUNTEERS: Parents must volunteer if their child plays baseball.
FUNDED BY: Family Independence Agency.
HANDICAPPED ACCESSIBLE: Yes.
EMERGENCY SERVICES: None.
LANGUAGE SERVICES OFFERED: English, and accommodations will be made if needed.

OVEREATERS ANONYMOUS - GREATER DETROIT INTERGROUP

25511 Southfield Road, Suite 127

Southfield, MI 48075

Phone: (248) 559-7722

Helpline: (248) 988-0109

Email: OAGD1@aol.com

OFFICE HOURS:

Tuesday, 2 p.m. to 5 p.m.

Wednesday, 10 a.m. to 12 noon

Saturday, 1 p.m. to 4 p.m.

CLIENT ELIGIBILITY: The only requirement for OA membership is a desire to stop eating compulsively. *SERVICES PROVIDED:* Meeting list and phone services so individuals can find meetings in the tri-county area. Individuals can go to meetings to gain/give experience, strength, and hope for those recovering and waiting to recover from compulsive overeating and other food disorders. Our meetings are non-professional self-help groups that use the adapted 12 steps and 12 traditions of Alcoholics Anonymous (alcohol to food and alcoholic to compulsive overeater).

CLIENT FEES: No dues or fees. Self-supporting through contributions.

INTAKE PROCEDURES: Attend a meeting. Call information lines for meeting locations.

VOLUNTEERS: Administration duties.

FUNDED BY: Self-supporting with personal contribution. No outside funding accepted.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Hotlines.