

FAMILY INDEPENDENCE AGENCY OF OAKLAND COUNTY

Central Administration

Stoneridge East, Suite 200
41000 North Woodward Avenue
Bloomfield Hills, Michigan 48304-2263
Phone: (248) 975-4800 Fax: (248) 975-4855
Contact: Samuel Chamber, Director

DISTRICT OFFICES:

Pontiac District I Office

1685 Baldwin Avenue
Pontiac, Michigan 48340
Phone: (248) 975-5400
District Manager: Billy Holland

Pontiac District IV Office

235 North Saginaw Street
Pontiac, Michigan 48342
Phone: (248) 975-5200
District Manager: Dorothy Butler

Madison Heights District II Office

31170 John R Street
Madison Heights, Michigan 48071
Phone: (248) 583-8700
District Manager: Richard Holmes

District V Office

Stoneridge East, Suite 200
41000 North Woodward Avenue
Bloomfield Hills, Michigan 48304-2263
Phone: (248) 975-4800
District Manager: Melvin Kaufman

Walled Lake District III Office

195 Ladd Road
Walled Lake, Michigan 48390
Phone: (248) 669-7600
District Manager: Velvet Savage

OFFICE HOURS:

Monday, Wednesday, Thursday and Friday, 8 a.m. to 5 p.m.

Tuesday, 8 a.m. to 7 p.m.

CLIENT ELIGIBILITY: Determined by program.

SERVICES PROVIDED: FIA - Family Independence Agency - Aid to families with dependent children. This program provides financial and medical assistance.

Food Assistance Program - This is a United States Department of Agriculture program administered by the County Department to assist low-income persons to purchase a nutritionally adequate diet.

Medical Assistance - Necessary medical services are covered for eligible persons under State's Medicaid program. Other needy persons may qualify for limited medical assistance.

SER - The State Emergency Relief Program - offers financial help if you are facing an emergency that threatens your safety. Offices serve the following Postal Zip Codes.

Pontiac District I Office: 48003, 48306-09, 48321-26, 48327-8, 48329, 48340, 48343, 48346-48, 48350, 48359, 48360-62, 48363, 48366, 48367, 48370-71, 48340-43, 48442, 48462, and 48463.

Madison Heights District II Office: 48072, 48017, 48220, 48025, 48030, 48070, 48071, 48237, 48067-69, 73, 75, 76, 48083-84, and 98.

Walled Lake District III Office: 48034, 48165, 48178, 48322, 48323-24, 48331-34, 48335-36, 48167, 48356-57, 48374-77, 48380-82, 48383, 48386-87, 48390, and 48393.

Pontiac District IV Office: 48808-10, 48301-04, 48320, and 48341-43.

SOCIAL SERVICES: The Agency administers a variety of special programs and services designed to meet specific needs in our community, as follows:

Adult Services - Available to eligible adults to assist them in achieving maximum benefit from those resources available to them. Adult services include self-care services and paid social services. Districts I, II, III, IV.

Adult Protective Services - Provided to adults who are no longer able, by virtue of age or infirmity, to manage their own affairs or resources, or who, in the presence of an identifiable crisis, are unable to protect their own well-being. During those hours when the agency is open, please phone the district office. During those hours when the agency is closed telephone Pontiac: Central Intake (248) 975-4810. Districts I, II, III, IV.

Adult Community Placement - A program designed to provide a specific range of pre-placement and placement services in all types of living situations. Pertains to adults who may require care in adult foster care facilities, homes of the aged, and nursing care facilities; and post-placement services for many adults who are receiving care in such facilities. Districts I, II, III, IV.

Supportive Services to Families - Includes services which are available to assist families in meeting specific family needs arising as a result of social pressures and crisis situations. Examples include informational and referral services and emergency assistance. All Districts.

Prevention Services - Makes essential services available and readily accessible to families identified as being unable to function in the role of caretaker and protector of the children for whom they are responsible; and families who are consequently at risk of abusing, neglecting or exploiting those children. All Districts.

Adoption Services - Includes counseling and placement services to natural parents, children, and adoptive parents. Seeks prospective adoptive parents for children ready for adoption. (248) 975-4917. District V.

Children's Protective Services - Available 24 hours a day to all children in Oakland County who may be living in home conditions which threaten their health and safety. (248) 975-5010. Central Intake. 24-hour availability.

Children's Foster Care Services - Provides counseling and placement services to children upon the request of parents or the Family Division/Circuit Court. (248) 975-4841.

Day Care Services - Provides child daycare for qualifying families when the parent, legal guardian, or other caretaker is unavailable to provide childcare because of employment, education and/or a health/social condition for which treatment is being received. Districts I, II, III, IV.

Youth-In-Transition - Prepares eligible foster care teens for living on their own. Provides educational support, job training, independent living skills training, self-esteem counseling, and other programs and support to equip teens with educational, vocational, and psychosocial skills to function as independent adults. District V.

Information and Referral Services - Each district office will provide response to inquiries concerning the availability of services from agencies, or make referrals to other community agencies when this agency is not appropriate to provide the requested service. All Districts.

Native American Homemaker - Provides social services and informational services to Native Americans regarding employment, education, health, and housing. (248) 975-4903. District V.

Volunteer Services - Provides volunteers to work within and without the department to enrich services to clients. Maintains resource file and coordinates community resources. Central Administration (248) 795-4827.

Child Support Services - In conjunction with the Prosecuting Attorney's Office and Friend of the Court, this unit locates absent parents for support purposes and assists clients in initiating paternity action. (248) 456-1216.

CONSUMER & INDUSTRY SERVICES

(Formerly under FIA as Bureau of Regulatory Services)

Division of Adult Foster Care Licensing - Responsible for licensing, regulating, investigating complaints, and providing technical assistance and consultative services to adult foster care homes and facilities, who in turn meet the residential needs of adults who are developmentally disabled, mentally ill, physically handicapped, or aged. (248) 975-4841.

Division of Child Day Care Licensing - Provides licensing services for day care centers, family day care homes, and group day care homes. This unit offers a referral service and also accepts and investigates complaints about any of these facilities. (248) 975-5051.

CLIENT FEES: None.

INTAKE PROCEDURES: Walk in or call for an appointment.

VOLUNTEERS: Age 16 and older.

FUNDED BY: Federal, State, and County.