

FAMILY COUNSELING, INC.

27300 Hoover Road
Warren, MI 48093
Phone: (586) 759-8302 Fax: (586) 759-8327
Email: drjbb2@aol.com
Contact: Jeff Bemedsferfer

OFFICE HOURS:

No specific office hours. Call and leave message.

CLIENT ELIGIBILITY: Children, adults, and seniors.

SERVICES PROVIDED: Counseling.

CLIENT FEES: Sliding scale.

FUNDED BY: Private pay and donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

FAMILY INDEPENDENCE AGENCY OF OAKLAND COUNTY

Central Administration

Stoneridge East, Suite 200
41000 North Woodward Avenue
Bloomfield Hills, Michigan 48304-2263
Phone: (248) 975-4800 Fax: (248) 975-4855
Contact: Samuel Chamber, Director

DISTRICT OFFICES:

Pontiac District I Office

1685 Baldwin Avenue
Pontiac, Michigan 48340
Phone: (248) 975-5400
District Manager: Billy Holland

Pontiac District IV Office

235 North Saginaw Street
Pontiac, Michigan 48342
Phone: (248) 975-5200
District Manager: Dorothy Butler

Madison Heights District II Office

31170 John R Street
Madison Heights, Michigan 48071
Phone: (248) 583-8700
District Manager: Richard Holmes

District V Office

Stoneridge East, Suite 200
41000 North Woodward Avenue
Bloomfield Hills, Michigan 48304-2263
Phone: (248) 975-4800
District Manager: Melvin Kaufman

Walled Lake District III Office

195 Ladd Road
Walled Lake, Michigan 48390
Phone: (248) 669-7600
District Manager: Velvet Savage

OFFICE HOURS:

Monday, Wednesday, Thursday and Friday, 8 a.m. to 5 p.m.

Tuesday, 8 a.m. to 7 p.m.

CLIENT ELIGIBILITY: Determined by program.

SERVICES PROVIDED: FIA - Family Independence Agency - Aid to families with dependent children. This program provides financial and medical assistance.

Food Assistance Program - This is a United States Department of Agriculture program administered by the County Department to assist low-income persons to purchase a nutritionally adequate diet.

Medical Assistance - Necessary medical services are covered for eligible persons under State's Medicaid program. Other needy persons may qualify for limited medical assistance.

SER - The State Emergency Relief Program - offers financial help if you are facing an emergency that threatens your safety. Offices serve the following Postal Zip Codes.

Pontiac District I Office: 48003, 48306-09, 48321-26, 48327-8, 48329, 48340, 48343, 48346-48, 48350, 48359, 48360-62, 48363, 48366, 48367, 48370-71, 48340-43, 48442, 48462, and 48463.

Madison Heights District II Office: 48072, 48017, 48220, 48025, 48030, 48070, 48071, 48237, 48067-69, 73, 75, 76, 48083-84, and 98.

Walled Lake District III Office: 48034, 48165, 48178, 48322, 48323-24, 48331-34, 48335-36, 48167, 48356-57, 48374-77, 48380-82, 48383, 48386-87, 48390, and 48393.

Pontiac District IV Office: 48808-10, 48301-04, 48320, and 48341-43.

SOCIAL SERVICES: The Agency administers a variety of special programs and services designed to meet specific needs in our community, as follows:

Adult Services - Available to eligible adults to assist them in achieving maximum benefit from those resources available to them. Adult services include self-care services and paid social services. Districts I, II, III, IV.

Adult Protective Services - Provided to adults who are no longer able, by virtue of age or infirmity, to manage their own affairs or resources, or who, in the presence of an identifiable crisis, are unable to protect their own well-being. During those hours when the agency is open, please phone the district office. During those hours when the agency is closed telephone Pontiac: Central Intake (248) 975-4810. Districts I, II, III, IV.

Adult Community Placement - A program designed to provide a specific range of pre-placement and placement services in all types of living situations. Pertains to adults who may require care in adult foster care facilities, homes of the aged, and nursing care facilities; and post-placement services for many adults who are receiving care in such facilities. Districts I, II, III, IV.

Supportive Services to Families - Includes services which are available to assist families in meeting specific family needs arising as a result of social pressures and crisis situations. Examples include informational and referral services and emergency assistance. All Districts.

Prevention Services - Makes essential services available and readily accessible to families identified as being unable to function in the role of caretaker and protector of the children for whom they are responsible; and families who are consequently at risk of abusing, neglecting or exploiting those children. All Districts.

Adoption Services - Includes counseling and placement services to natural parents, children, and adoptive parents. Seeks prospective adoptive parents for children ready for adoption. (248) 975-4917. District V.

Children's Protective Services - Available 24 hours a day to all children in Oakland County who may be living in home conditions which threaten their health and safety. (248) 975-5010. Central Intake. 24-hour availability.

Children's Foster Care Services - Provides counseling and placement services to children upon the request of parents or the Family Division/Circuit Court. (248) 975-4841.

Day Care Services - Provides child daycare for qualifying families when the parent, legal guardian, or other caretaker is unavailable to provide childcare because of employment, education and/or a health /social condition for which treatment is being received. Districts I, II, III, IV.

Youth-In-Transition - Prepares eligible foster care teens for living on their own. Provides educational support, job training, independent living skills training, self-esteem counseling, and other programs and support to equip teens with educational, vocational, and psychosocial skills to function as independent adults. District V.

Information and Referral Services - Each district office will provide response to inquiries concerning the availability of services from agencies, or make referrals to other community agencies when this agency is not appropriate to provide the requested service. All Districts.

Native American Homemaker - Provides social services and informational services to Native Americans regarding employment, education, health, and housing. (248) 975-4903. District V.

Volunteer Services - Provides volunteers to work within and without the department to enrich services to clients. Maintains resource file and coordinates community resources. Central Administration (248) 795-4827.

Child Support Services - In conjunction with the Prosecuting Attorney's Office and Friend of the Court, this unit locates absent parents for support purposes and assists clients in initiating paternity action. (248) 456-1216.

CONSUMER & INDUSTRY SERVICES
(Formerly under FIA as Bureau of Regulatory Services)

Division of Adult Foster Care Licensing - Responsible for licensing, regulating, investigating complaints, and providing technical assistance and consultative services to adult foster care homes and facilities, who in turn meet the residential needs of adults who are developmentally disabled, mentally ill, physically handicapped, or aged. (248) 975-4841.

Division of Child Day Care Licensing - Provides licensing services for day care centers, family day care homes, and group day care homes. This unit offers a referral service and also accepts and investigates complaints about any of these facilities. (248) 975-5051.

CLIENT FEES: None.

INTAKE PROCEDURES: Walk in or call for an appointment.

VOLUNTEERS: Age 16 and older.

FUNDED BY: Federal, State, and County.

FAMILY YOUTH INTERVENTION

418 Cass
Mt. Clemens, MI 48043
Phone: (810) 758-7040 Fax: (810) 758-7057
Email: fyinter@flash.net
Contact: Debbie Parsons

OFFICE HOURS:

24 hours.

CLIENT ELIGIBILITY: Adolescents 12 - 17 years for residential and 10 - 11 years for outpatient only. Client must volunteer to participate and have no severe psychiatric illness or history of severe aggression.

SERVICES PROVIDED: Individual, family, and group counseling. The agency also provides prevention presentation to community agencies and schools.

CLIENT FEES: No charge. Donations accepted. Nominal fee for outpatient services only.

INTAKE PROCEDURES: Call or walk in.

VOLUNTEERS: Yes.

FUNDED BY: State and Federal grants and private donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

FAR CONSERVATORY OF THERAPEUTIC PERFORMING ARTS

1669 West Maple Road
Birmingham, MI 48009
Phone: (248) 646-3347 Fax: (248) 644-8047
Email: faroffice@yahoo.com
Website: www.comnet.org/far
Contact: Arlene Kass

OFFICE HOURS:

Monday - Friday, 8 a.m. to 4 p.m.

CLIENT ELIGIBILITY: Open to children and adults with special needs.

SERVICES PROVIDED: Art therapy, music therapy, dance therapy, drama and theater, ice skating, ice hockey, softball, and gymnastics.

CLIENT FEES: Varies by programs.

INTAKE PROCEDURES: Registration via mail, in person, or visit our website.

VOLUNTEERS: Teens to adults for all programs and office work.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

FATHERS' RESOURCE CENTER

114 Orchard Lake Road
Pontiac, MI 48341
Phone: (248) 858-7766x233
Fax: (248) 858-8227
Email: ofs@ofs-family.org
Contact: Michael Earl

OFFICE HOURS:

Monday - Thursday, 9 a.m. to 6:30 p.m.

Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: 16-50 years of age. Fathers who need education and support.

SERVICES PROVIDED: Education and support groups, one-to-one, fatherhood counseling, and groups for the father's children and advocacy. Willing to offer 'father-friendly' training. Workshops to agencies that are family focused.

CLIENT FEES: None for clients and fees for workshops.

VOLUNTEERS: Yes.

FUNDED BY: United Way, The Skillman Foundation, and The Young Foundation.

EMERGENCY SERVICES: None.

FERNDALE CAREER CENTER (fka: Hazel Park Job Placement)

713 East Nine Mile Road
Ferndale, MI 48220
Phone: (248) 545-0222 Fax: (248) 545-6144
Website: www.ferndaleschools.org
Contact: Jeanne Deroche

OFFICE HOURS:

Monday and Tuesday, 8 a.m. to 5 p.m.

Wednesday, 9 a.m. to 7 p.m.

Thursday and Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Core services to general public, ages 14 through adult. In-depth service based on eligibility. Help finding jobs.

SERVICES PROVIDED: Help to find employment.

CLIENT FEES: None.

INTAKE PROCEDURES: Paperwork, income, age, citizenship, and family needed for some services.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Can refer.

LANGUAGE SERVICES OFFERED: English, Russian and Chaldean speaking workers on staff can accommodate.

FERNDALE HOUSING COMMISSION

415 Withington
Ferndale, MI 48220
Phone: (248) 547-9500

OFFICE HOURS: Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Low income and senior citizens.

SERVICES PROVIDED: Urgent need, and limited home repairs. A number of communities in Oakland County have established housing commissions to assist in meeting the housing needs of residents and newcomers. A major responsibility of a housing commission is to administer public housing units (federally subsidized) within the community for families and elderly persons of low income. The housing commission is responsible for overseeing the proper upkeep-maintenance of the public housing units and also deals with resolving complaints of tenants. A public housing commission office may also provide information and assistance in helping persons to locate suitable housing within the community. Available to assist persons who are planning to either rent or purchase a home, rent an apartment, have complaints about rental property, are facing HUD foreclosure, need help in locating legal assistance, have Fair Housing problems, or are interested in a home equity mortgage (seniors).

FUNDED BY: DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

EMERGENCY SERVICES: Limited home repairs.

FIRST PRESBYTERIAN CHURCH OF FARMINGTON

26165 Farmington Road
Farmington Hills, MI 48334
Phone: (248) 747-6170 Fax: (248) 474-8151
Email: info@firstfarmingtonpcusa.org
Website: www.firstfarmingtonpcusa.org
Contact: Pastor Sue Ellis Melrose

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: All ages. Open to receiving care from religious organizations.

SERVICES PROVIDED: Pastoral care, crisis support, religious education, social activities, and nursery school for ages 3-4.

CLIENT FEES: Contribution.

INTAKE PROCEDURES: Pastor contact.

VOLUNTEERS: Teens and adults.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Limited assistance.

FIRST STEP

44567 Pinetree Drive
Plymouth, MI 48170
Phone: (734) 416-1111 Fax: (734) 416-5555
Email: fsadsv@aol.com
Contact: Judy Ellis

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Domestic and sexual assault victims and their families.

SERVICES PROVIDED: 24-hour helpline, 24-hour hospital response, shelter, counseling, education and prevention, advocacy, and children's services.

CLIENT FEES: None.

INTAKE PROCEDURES: Call the 24-hour helpline at (888) 453-5900

VOLUNTEERS: Yes.

FUNDED BY: Donations, UWCS, state, local, and federal funds.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: 24-hour helpline and hospital response.

LANGUAGE SERVICES OFFERED: English. We will provide interpreters as needed.

FLORENCE CRITTENTON SERVICES

1603 Lansing Avenue
Jackson, MI 48202
Phone: (517) 787-3500 Fax: (517) 787-9646
Email: florcritt@modempool.com
Contact: Betsy Mauer

OFFICE HOURS:

Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Females through the state that are 12-18 years of age in residential and transitional living, or 16-19 years of age who are pregnant, parenting, or non-parenting.

SERVICES PROVIDED: Mother/Baby Program, parenting classes, anger management, empowerment groups, independent living skills group, parents as teachers group, educational services, mentoring and tutorial services.

CLIENT FEES: None.

INTAKE PROCEDURES: Intake packet sent, followed by a face-to-face interview, and placement on a waiting list.

VOLUNTEERS: Volunteer program that includes interns, community residents, mentors, and students.

FUNDED BY: State, county, and federal grants.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Community-based programs provide emergency needs such as food, diapers, formula, crisis counseling, housing needs, etc.

FOCUS: HOPE

1355 Oakman Boulevard
Detroit, MI 48238
Phone: (313) 494-4400 Fax: (313) 494-4340
Contact: Eleanor Josaitis, Executive Director

Detroit Westside Food Center Branch
1300 Oakman Boulevard
Detroit, MI 48238
Phone: (313) 494-4600

OTHER SERVICES:

Resource Center/Personnel Department (313) 494-5500
MTI/FAST Track (Training program) (313) 494-4200

OFFICE HOURS:

Monday - Friday, 10 a.m. to 6 p.m.

CLIENT ELIGIBILITY: U.S. Department of Agriculture commodity foods are available through the Food Prescription Program to pregnant and postpartum mothers, infants and preschool children. The Food for Seniors program provides monthly food supplements to seniors who are over 60 years of age and have an income that falls below an established amount.

SERVICES PROVIDED: Focus: Hope is a civil and human rights organization that is committed to resolving the effects of discrimination and injustice and to build integration. FAST TRACK is a seven-week course to improve math, computer literacy, reading comprehension; and communication skills before entering the Machinist Training Institute. Machinist Training Institute offers state licensed, industry specific employment training in precision machining and metalworking. Upon completion of MTI, students can choose job placement, or earn a tuition free Manufacturing Engineering degree at the Center for Advanced Technologies. Focus: Hope companies such as Tec Express and High Quality Manufacturing, Inc. offer employment opportunities in manufacturing and assembly. The Center for Children provides infant and child care, Montessori preschool education, and an after-school program for the children of Focus: Hope workers, trainees, and the community at large.

CLIENT FEES: No fees charged for food supplements. Financial aid is available to assist with tuition for employment training programs. Fees for the Center of Children are set by the income level of parents.

INTAKE PROCEDURES: Persons wishing to participate in food programs should call one of the Focus: Hope food centers. Those who are seeking employment or job training should call the main office of Focus: Hope.

VOLUNTEERS: Thousand of volunteers make monthly food pick-ups.

FUNDED BY: Donations, and public and private foundation grants.

HANDICAPPED ACCESSIBLE: Yes.

FORGOTTEN HARVEST

21711 West 10 Mile Road, Suite 200
Southfield, MI 48075
Phone: (248) 350-3663 Fax: (248) 350-9928
Email: info@forgottenharvest.org
Website: www.forgottenharvest.org

OFFICE HOURS:

Monday - Friday, 8 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Member agencies must be licensed as non-profit 501(c)(3) organization. Wayne, Oakland, and Macomb Counties.

SERVICES PROVIDED: Perishable food delivered to emergency food providers at no cost. Food is surplus from restaurants, caterers, etc.

CLIENT FEES: None.

VOLUNTEERS: Office volunteers and people to ride along with deliveries.

FUNDED BY: Grants, individual, and corporate donations.

FREEDOM WORK OPPORTUNITIES, INC.

2880 North Milford Road
P.O. Box 656
Highland, MI 48357
Phone: (248) 887-1597 Fax: (248) 887-7990
Email: markfwo@aol.com
Contact: Mark Weeks

OFFICE HOURS:

Monday - Friday, 8 a.m. to 4:30 p.m.

CLIENT ELIGIBILITY: 16 years and older with a documented disability living in Oakland, Livingston, and Genessee Counties.

SERVICES PROVIDED: Adult day program, work services, vocational training, job placement, job coaching, community experience program, and senior activity programs.

CLIENT FEES: None.

INTAKE PROCEDURES: Onsite.

VOLUNTEERS: To work with senior groups or disabled adults.

FUNDED BY: Community Mental Health Authority, Department of Community Health and private rehabilitation agencies.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: None.

FRESH AIR SOCIETY

6735 Telegraph Road, Suite 380
West Bloomfield, MI 48301
Phone: (248) 647-1100 Fax: (248) 647-1493
Contact: Harvey Finkelberg, Executive Director

OFFICE HOURS:

Monday - Thursday, 9 a.m. to 5 p.m.

Friday, 9 a.m. to 3:30 p.m.

CLIENT ELIGIBILITY: Jewish children ages 7-16 and their families. Silverman Village - emotionally disturbed children ages 7-12, with no restrictions based on religion. Eligibility requirements may vary depending on particular program. Services the tri-county area.

SERVICES PROVIDED: The Fresh Air Society directs three resident camps, Camp Maas in Ortonville (Northern Oakland County), Camp Kennedy in the Upper Peninsula, and Agree Outpost Camp in Northern Ontario. In the summertime, F.A.S. offers a non-sectarian resident camping program for emotionally impaired children entering 2-12 grades. In the non-summer months, there are year-round Jewish family programs, and week-long Outdoor Education Programs for elementary school students who come up to camp for one week at a time. In addition, there are five winterized units with separate dining facilities at Camp Maas that are available for rental by community groups and organizations.

CLIENT FEES: Based on ability to pay. Camperships available.

INTAKE PROCEDURES: Write or call for an application.

FUNDED BY: United Way and Jewish Federation, Allied Jewish Campaign of Metropolitan Detroit.

FRIENDS ALLIANCE

3111 Grand River
Detroit, MI 48208-2962
Phone: (586) 759-5940 Fax: (313) 964-7841
Email: friendsalliance@aol.com
Website: www.friendsalliance.org
Contact: Dr. James Whipple

OFFICE HOURS:

Monday - Friday, 10 a.m. to 5 p.m.

CLIENT ELIGIBILITY: HIV+ persons, all ages. Oakland, Wayne, Macomb, Lapeer, and St. Clair Counties.

SERVICES PROVIDED: HIV case management, educational advocacy, and psychological counseling.

INTAKE PROCEDURES: In person.

VOLUNTEERS: Only for secretarial duties.

FUNDED BY: Local, state, federal grants and donations.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Emergency food vouchers.

LANGUAGE SERVICES OFFERED: English and Spanish.

FURNITURE RESOURCE CENTER

333 North Perry
Pontiac, MI 48342
Phone: (248) 332-1300 Fax: (248) 332-2525

OFFICE HOURS:

Monday - Friday, 9 a.m. to 3 p.m.

CLIENT ELIGIBILITY: Low income residents of Oakland County.

SERVICES PROVIDED: Provide gently used furniture, appliances, and other household goods at no charge to low-income residents, and families in crisis.

CLIENT FEES: None.

INTAKE PROCEDURES: Referral from an agency.

VOLUNTEERS: 18 years of age and older for office and warehouse help.

FUNDED BY: United Way of Oakland County and the State of Michigan.

HANDICAPPED ACCESSIBLE: Yes.

EMERGENCY SERVICES: Priority access to most needed items.