

**FAMILY INDEPENDENCE AGENCY OF
OAKLAND COUNTY**

Central Administration
Stoneridge 1 East, Suite 200
2100 Woodward
Bloomfield Hills, MI 48304
Phone - (248) 975-4804 Fax - (248) 975-4855
Contact: Gerald W. Hall, Director

DISTRICT OFFICES:

Pontiac District I Office

1685 Baldwin Avenue
Pontiac, MI 48340
(248) 975-5400
District Manager: Billy Holland

Madison Heights District II Office

31170 John R Street
Madison Heights, MI 48071
(248) 583-8700
District Manager: Richard Holmes

Walled Lake District III Office

195 Ladd Road
Walled Lake, MI 48390
(248) 669-7600
District Manager: Velvet Savage

Pontiac District IV Office

235 North Saginaw Street
Pontiac, MI 48342
(248) 975-5200
District Manager: Dorothy Butler

District V Office

Stoneridge I East, Suite 200
2100 N. Woodward
Bloomfield Hills, MI 48304-2263
(248) 975-4855
District Manager: Melvin Kaufman

OFFICE HOURS:

Monday, Wednesday, Thursday, Friday, 8 a.m. to 5 p.m.
Tuesday, 8 a.m. to 7 p.m.

CLIENT ELIGIBILITY: Determined by program.

SERVICES PROVIDED: Financial assistance: The agency provides financial and medical assistance.

FIP: Family Independence Agency - Aid to families with dependent children. This program provides financial and medical assistance.

Food Stamps: This is a United States Department of Agriculture program administered by the County Department to assist low-income persons to purchase a nutritionally adequate diet.

Medical Assistance: Necessary medical services are covered for eligible persons under the State's Medicaid program. Other needy persons may qualify for limited medical assistance.

SER: The State Emergency Relief Program - offers financial help if you are facing an emergency that threatens your safety. Offices, according to the following Postal Zip Codes:

Pontiac District I Office: 48003, 48306-09, 48321-26, 48327-8, 48329, 48340, 48343, 48346-48, 48350, 48359, 48360-62, 48363, 48366, 48367, 48370-71, 48430-43, 48442, 48462, 48463

Madison Heights District Office: 48072, 48017, 48220, 48025, 48030, 48070, 48071, 48237, 48067-69, 73, 75, 76, 48083-84, 98

Walled Lake District Office: 48034, 48165, 48178, 48322, 48323-24, 48331-34, 48335-36, 48167, 48356-57, 48374-77, 48380-82, 48383, 48386-87, 48390, 48393

Pontiac District IV Office: 48008-10, 48301-04, 48320, 48341, 48342

SOCIAL SERVICES: The Agency administers a variety of special programs and services designed to meet specific needs in our community, as follows:

Adult Services: Available to eligible adults to assist them in achieving maximum benefit from those resources available to them. Adult services include: self-care services and paid social services. Districts I, II, III, IV

Adult Protective Services: Provided to adults who are no longer able, by virtue of age or infirmity, to manage their own affairs or resources, or who, in the presence of an identifiable crisis, are unable to protect their own well-being. During those hours when the agency is open, please phone the district office. During those hours when the agency is closed telephone Pontiac: Central Intake (248) 975-4810. Districts I, II, III, IV

Adult Community Placement: A program designed to make available to individuals a specific range of pre-placement and placement services in all types of living situations for adults who may require care in adult foster care facilities, homes for the aged, and nursing care facilities; and post-placement services for many adults who are receiving care in such facilities. District I, II, III, IV

Supportive Services to Families: Includes services which are available to assist families in meeting specific family needs arising as a result of social pressures and crisis situations. Examples are: informational and referral services; emergency assistance. All Districts

Prevention Services: Makes essential services available and readily accessible to families identified as being unable to function in the role of caretaker and protector of the children for whom they are responsible; families who are consequently at risk of abusing, neglecting or exploiting those children. All Districts

Adoption Services: Includes counseling and placement services to natural parents, children and adoptive parents. Seeks prospective adoptive parents for children ready for adoption. (248) 975-4917 District V

Children's Protective Services: Available 24 hours a day to all children in Oakland County who may be living in home conditions which threaten their health and safety. (248) 975-5010, Central Intake, 24-hour availability.

Children's Foster Care Services: Provides counseling and placement services to children upon the request of parents or the Family Division/Circuit Court. Phone: (248) 975-4841.

Day Care Services: Provides child day care for qualifying families when the parent, legal guardian, or other caretaker is unavailable to provide child care because of employment, education and or a health/social condition for which treatment is being received. Districts I, II, III, IV

Youth-In-Transition: Prepares eligible foster care teens for living on their own. Provides educational support, job training, independent living skills training, self-esteem counseling, and other programs and support to equip teens with educational, vocational, and psychosocial skills to function as independent adults. District V

Information and Referral Services: Each district office will provide response to inquiries concerning the availability of services from the agency or make referral to other community agencies when this agency is not the appropriate agency to provide the requested service. All Districts

Native American Homemaker: Provides social services and informational services to Indians regarding employment, education, health and housing. Phone: (248) 975-4903. District V

Volunteer Services: Provides volunteers to work within and without the department to enrich services to clients. Maintains resource file and coordinates community resources. Phone Central Administration. (248) 975-4827, Central Administration.

Child Support Services: In conjunction with the Prosecuting Attorney's Office and Friend of the Court, this unit locates absent parents for support purposes and assists clients in initiating paternity action. Phone districts and Central Administration (248) 975-4818. All Districts

CONSUMER & INDUSTRY SERVICES

(Formerly under FIA as Bureau of Regulatory Services)

Division of Adult Foster Care Licensing: Responsible for licensing, regulating, investigating complaints, and providing technical assistance and consultative services to adult foster care homes and facilities, who in turn meet the residential needs of adults who are developmentally disabled, mentally ill, physically handicapped, or aged. (248) 975-4841.

Division of Child Day Care Licensing: Provides licensing services for day care centers, family day care homes and group day care homes. This unit offers a referral service and also accepts and investigates complaints about any of these facilities. (248) 975-5051

CLIENT FEES: None.

INTAKE PROCEDURES: Walk in or call for application.

VOLUNTEERS: Age 16 and older.

FUNDED BY: Federal, State and County.

FAMILY YOUTH INTERVENTIONS

418 Cass
Mt. Clemens, MI 48043
Phone - (810) 758-7040 Fax - (810) 758-7057
Web Address - fyinter@flash.net
Contact: Debbie Parsons

OFFICE HOURS: 24 hours.

CLIENT ELIGIBILITY: Adolescents 12-17 years, residentially; 10 and 11 year olds, for outpatient only. Clients must volunteer to participate; no severe psychiatric illnesses or history of severe aggression.

INTAKE PROCEDURE: Call or walk in.

SERVICES PROVIDED: Individual, family, and group counseling. The agency also provides prevention presentations to community agencies and schools.

CLIENT FEES: No charge. Donations accepted. Nominal fee for outpatient only.

VOLUNTEERS: Accepted.

FUNDED BY: State & Federal, as well as private donations.

FAR CONSERVATORY OF THERAPEUTIC AND PERFORMING ARTS

1669 West Maple Road
(Housed in the First Presbyterian Church)
Birmingham, MI 48009
Phone - (248) 646-3347
Web Address - comnet.org/far
Contact: Constance Lott, Executive Director

OFFICE HOURS:

Office - 9 a.m. to 5 p.m.

Class hours - Mon., Tues., Wed., Thur., 3 p.m. to 8:30 p.m.

Saturdays, 9 a.m. to 2 p.m.

Sunday, skating/hockey 4 p.m. to 8 p.m. at the Birmingham Ice Arena.

CLIENT ELIGIBILITY: Infants to adults with mental and physical impairments.

SERVICES PROVIDED: Therapeutic based programs in creative arts and athletics to address, social, emotional, and developmental goals. Degreed therapists/instructors provide art, vocal/instrumental music, dance, gymnastics, and theater arts. Experienced staff/volunteers coach figure skating, ice hockey, and softball. Private and group sessions are offered at locations in the tri-county area. Contractual services at schools/human services agencies, and in-home arts therapy may be arranged. Also, workshops/in-service presentations may be scheduled for groups.

CLIENT FEES: Fee for services. CMH Respite payment. Scholarship applications.

INTAKE PROCEDURES: Parent/guardian interview; enrollment application; assessment if requested or needed.

VOLUNTEERS: Volunteer adult and high school aides assist program staff.

FUNDED BY: United Way Community Services, Grants, Donations, Fund Raising and Fees.

FEDERAL INFORMATION CENTER

Phone - (800) 688-9889

OFFICE HOURS: Monday - Friday, 9 a.m. to 8 p.m.

CLIENT ELIGIBILITY: Serves the State of Michigan and the City of Toledo, Ohio.

SERVICES PROVIDED: Serves as a central information and referral office for citizens to learn about Federal government offices and programs. Also serves as an information referral service to refer people to appropriate city, county and state agencies.

CLIENT FEES: None.

INTAKE PROCEDURES: Call or write.

FUNDED BY: U.S. General Services Administration.

FEDERATION OF YOUTH SERVICES

548 East Grand Boulevard
Detroit, MI 48207
Phone - (313) 571-0747 Fax- (313) 267-4456
Contact: Delores May, Executive Director

OFFICE HOURS:

Williams House - 8 a.m. to 4:30 p.m.
TLP/SIL/Central Office - 8 a.m. to 5:30 p.m.
Supportive Housing - 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Williams House & TLP/SIL referred through C.A.C. & P.A.R.

SERVICES PROVIDED: Offers emergency care, protection and shelter; medical and psycho-social diagnosis; and education and recreational programs for 18 neglected, dependent but non-delinquent adolescent youth between the ages of 13 and 21 who are in hazardous situations in the community. Also helps provide subsistence to pay room and board.

Group Care

Williams House
528 East Grand Boulevard
Detroit, MI 48207

SERVICES PROVIDED: Group care for adolescent girls, counseling, psychiatric services and individual therapy are provided in an open setting, licensed by the Michigan Family Independence Agency.

Transitional Living Program

548 East Grand Boulevard
Detroit, MI 48207

SERVICES PROVIDED: Assists youth ages 16-18 in their transition to the community from foster homes or residential care where reunification with their own families is not a viable option. Provides social work services. Educational assessments are completed by an Educational/Vocational Specialist. Crisis counseling is available on an on-call basis, 24 hours, 7 days a week for both the TLP youths and room and board providers. Licensed by the Michigan Family Independence Agency. Room and board providers are carefully screened. Receive \$300 per month for room and board.

CLIENT FEES: Determined by State of Michigan (per diem).

INTAKE PROCEDURES: CCRA (Central Referral Service - Family Independence Agency).

VOLUNTEERS: Age 18 and over as tutors, transporters for transitional living program only.

FUNDED BY: State/County - Homeless Supportive Housing Fund by HUD.

**FIRST CALL FOR HELP -
UNITED WAY OF OAKLAND COUNTY**

50 Wayne Street
Pontiac, MI 48342
Phone - (248) 456-8800 Fax - (248) 456-8809
Contact: Community Information Specialist, Gina

OFFICE HOURS: 8:30 a.m. to 5 p.m.

CLIENT ELIGIBILITY: None.

SERVICES PROVIDED: Serves as an information and referral telephone service center for North Oakland County. Provides information on services available to Oakland County residents.

CLIENT FEES: None.

INTAKE PROCEDURES: Telephone.

VOLUNTEERS: Christmas Clearinghouse, Community Committees.

FUNDED BY: United Way of Oakland County.

F.I.S.H. OF OAKLAND COUNTY

Telephone Contacts

Pontiac, MI 48342	N/A
Greater Pontiac	N/A
Oxford-Orion	(248) 693-0638
Farmington-Southfield	(248) 352-5470
Wayne County	(313) 721-6616

OFFICE HOURS: No main office. All work is done from homes. A Fish member may be reached by phone 24 hours a day (answering services) every day of the year.

CLIENT ELIGIBILITY: Residents who are in need.

SERVICES PROVIDED: Any type of temporary emergency. Provides companionship for the elderly, agency referrals, clothing, meals and food supplies when needed, visiting the sick, providing a friendly listening ear when needed.

CLIENT FEES: None.

INTAKE PROCEDURES: Call.

VOLUNTEERS: Adults 21 and over for phone work, food delivery

FUNDED BY: Donations.

FLORENCE CRITTENTON SERVICES

1603 Lansing Avenue
Jackson, MI 49202
Phone - (517) 787-9646
Contact: Robert Powell, Executive Director
Susan Eder, Office Manager

OFFICE HOURS: Monday - Friday, 9 a.m. to 5 p.m.

CLIENT ELIGIBILITY: Females 13 years to 18 years, Court wards, state wards, DMH clients.

SERVICES PROVIDED: FCS provides a comprehensive program of counseling and education training, medical, prenatal and residential care to young women and their children. Three programs are offered for: troubled adolescents, pregnant adolescents and adolescent mothers and their children, based on a behavior modification level system. These programs mainly serve girls who are Court or State wards, or Department of Mental Health Clients.

CLIENT FEES: Per diem as approved by F.I.A.

INTAKE PROCEDURES: Telephone for referral information.

VOLUNTEERS: Day-care aides, assistance with transportation. Can use young adults ages 17-21 for day-care aides.

FUNDED BY: Family Independence Agency, County Courts, Department of Mental Health, Jackson County United Way.

FOCUS: HOPE

1355 Oakman Boulevard
Detroit, MI 48238
Phone - (313) 494-5500 Fax - (313) 494-4340
Contact: Eleanor Josaitos, Executive Director

Detroit Westside Food Center Branch

1300 Oakman Blvd.
Detroit, MI 48238
Phone - (313) 494-4600

OTHER PHONE NUMBERS:

Resource Center (313) 494-5500

MTI/FAST Track (313) 494-4200

OFFICE HOURS: Monday - Friday, 10 a.m. to 6 p.m.

CLIENT ELIGIBILITY: U.S. Department of Agriculture commodity foods are available through the Food Prescription Program to pregnant and postpartum mothers, infants and preschool children. The Food for Seniors program provides monthly food supplements to seniors who are over 60 years of age and have an income that falls below an established amount.

SERVICES PROVIDED: Focus: HOPE is a civil and human rights organization that is committed to resolving the effects of discrimination and injustice and to build integration. FAST TRACK is a 7-week course to improve math, computer literacy, reading comprehension and communication skills before entering the Machinist Training Institute. Focus: HOPE's Machinist Training Institute offers state licensed, industry specific employment training in precision machining and metalworking. Upon completion of MTI students can choose job placement, or earn a tuition free Manufacturing Engineering degree at the Center for Advanced Technologies. Focus: HOPE companies such as Tec Express and High Quality Manufacturing Inc. offer employment opportunities in manufacturing and assembly. The Center for Children provides infant and child care, Montessori preschool education, and an after-school program for the children of Focus: HOPE workers, trainees and the community at large.

CLIENT FEES: No fees charged for food supplements. Financial aid is available to assist with tuition for employment training programs. Fees for the Center for Children are set by income level of parents.

INTAKE PROCEDURES: Persons wishing to participate in food programs should call one of the Focus: HOPE food centers. Those who are seeking employment or job training should call the main office of Focus: HOPE.

VOLUNTEERS: Thousand of volunteers make monthly food pick-ups and home deliveries on behalf of homebound seniors. Volunteers also contribute to the education and training programs and the Center for Children.

FUNDED BY: Donations, public and private foundation grants.

FOOD BANK OF OAKLAND COUNTY

120 E. Columbia
Pontiac, MI 48340
Phone - (248) 332-1473 Fax - (248) 332-7135
Contact: Helen Kozlowski, Director

OFFICE HOURS: Monday - Friday, 9 a.m. to 4 p.m.

CLIENT ELIGIBILITY: Soup kitchens, church food cupboards, etc. may apply for membership.

SERVICES PROVIDED: Donated and purchased food distributed to members, organizations (church pantries, shelters, soup kitchens & congregate meals for the disadvantaged).

CLIENT FEES: A \$25 one-time membership fee is charged.

INTAKE PROCEDURES: Call or walk in.

VOLUNTEERS: Drivers with trucks or vans, clerical help, strong backs to lift and carry, etc.

FUNDED BY: United Way of Oakland County, Skillman Foundation, community contributions.

FOUNDATION FOR EXCEPTIONAL CHILDREN

16 Lake Shore Road
Grosse Pointe Farms, MI 48236
Phone - (313) 885-8660
Contact: Debra Moffat

OFFICE HOURS: Monday - Friday, 9 a.m. to 2 p.m.

CLIENT ELIGIBILITY: Children with special needs including autism, mental impairments, and physical impairments.

SERVICES PROVIDED: The Foundation offers special education and training to prepare young children for more advanced programs or regular school.

CLIENT FEES: Call.

INTAKE PROCEDURES: Call to set up an appointment.

VOLUNTEERS: Yes.

FUNDED BY: Private Donations.

FREEDOM WORK OPPORTUNITIES

2880 N. Milford Rd.
P.O. Box 656
Highland, MI 48357
Phone - (248) 887-1597 Fax - (248) 887-7990
Contact: Mark Weeks, Program Director

BRANCH OFFICES: Highland, Holly, Howell

OFFICE HOURS: Monday - Friday, 8 a.m. to 4 p.m.

CLIENT ELIGIBILITY: Documented disability.

SERVICES PROVIDED: Vocational training, job placement, job searching, senior activity program.

INTAKE PROCEDURES: Intake meeting, completion of documentation, completion of formalize Plan of Service.

VOLUNTEERS: Used for Senior Activity Program.

FUNDED BY: State Rehab, Community Mental Health, various school districts, private.

FRESH AIR SOCIETY

6600 West Maple Road, Suite 301
West Bloomfield, MI 48322
Phone - (248) 661-0600 Fax - (248) 661-1725
Contact: Harvey Finkelberg, Executive Director

OFFICE HOURS:

Monday -Thursday, 9 a.m. to 5 p.m.

Friday, 9 a.m. to 3:30 p.m.

CLIENT ELIGIBILITY: Jewish children ages 7-16 and their families. Silverman Village - emotionally disturbed children ages 7-12; no restrictions based on religion. Eligibility requirements may vary depending on particular program. Services the tri-county area.

SERVICES PROVIDED: The Fresh Air Society directs three resident camps, Camp Maas in Ortonville, (Northern Oakland County), Camp Kennedy in the Upper Peninsula, and Agree Outpost Camp in Northern Ontario. In the summertime, F.A.S. offers a non-sectarian resident camping program for emotionally impaired children aged 6-15 (called Silverman Village) and a variety of resident camp programs plus bus and camping trips for Jewish children entering 2-12 grades. In the non-summer months, there are year-round Jewish family programs, and week-long Outdoor Education Programs for elementary school students who come up to camp for one week at a time. In addition, there are five winterized units with separate dining facilities at Camp Maas that are available for rental by community groups and organizations.

CLIENT FEES: Based on ability to pay. Camperships available.

INTAKE PROCEDURES: Call or write for application.

FUNDED BY: United Way and Jewish Federation Allied Jewish Campaign of Metropolitan Detroit.

FURNITURE RESOURCE CENTER

1730 North Perry
Pontiac, MI 48340
Phone - (248) 373-7600 Fax - (248) 373-7929
Contact: Colette Kelly, Executive Director
Geri Fletcher, Program Director

OFFICE HOURS: Monday - Friday, 9 a.m. to 4 p.m.

CLIENT ELIGIBILITY: Oakland County residents with emergency furniture needs resulting from fire, theft, domestic violence, homelessness, or medical emergencies. Low-income residents also served but on a non-priority basis.

SERVICES PROVIDED: The Furniture Resource Center picks up used furniture, appliances, and household items in good condition for distribution, free of charge, to needy clients referred by human service agencies, churches, and schools.

CLIENT FEES: None.

INTAKE PROCEDURES: Referrals from social agencies, churches, schools.

VOLUNTEERS: Needed in office and warehouse.

FUNDED BY: Donations and grants.