



For almost two decades, Oakland Mediation Center has brought confidential resolution to the conflicts of Metro Detroit. Thousands of business, legal, education and personal issues have been successfully mediated since 1990, through the efforts of highly skilled OMC staff and mediators.

OMC is a non-profit, volunteer based organization established at the recommendation of the Oakland County Bar Association (OCBA) through the Community Dispute Resolution Program (CDRP) to offer mediation as an alternative to the often slow, expensive and adversarial litigation process. OMC is funded through a grant through the State Court Administrative Office, service for fee and donations.

Mediation involves mutual problem solving, where parties work together to generate options and craft solutions that are tailored specifically to their needs. They are assisted in this process by a neutral third party called a mediator. OMC offers mediation, conciliation, facilitation and education services to all Oakland County residents.

OMC mediates an average of 2,700 cases per year with 70% of cases mediating to agreement and over 90% complying with the mediated agreement. Many of OMC mediators have over 15+ years experience helping parties and businesses resolve a variety of disputes including: business/contract, landlord/tenant, general civil, employment, family, guardianship, divorce, special education, truancy, victim/offender and any other dispute where parties agree to mediate. OMC mediators have completed the required 40-Hour SCAO Approved Mediator Training. Additionally each mediator goes through a 10-hour internship, mediates a minimum of 20 hours per year, and completes a minimum of 4 hours of continuing education training a year. Most importantly, mediator performance is observed and assessed annually to ensure compliance with the Model Standards of Conduct for Mediators as adopted by the American Arbitration Association, American Bar Association and the Association for Conflict Resolution.

OMC'S office is located at 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302 (on Franklin Road, two blocks north of Square Lake Road). Mediations can be scheduled Monday thru Friday 9:00am to 5:00pm. OMC will also schedule mediations during the evening and weekends when requested. OMC fees range from \$75-\$100 per hour per party. Indigents do not pay a fee.

Camelia Ureche, General Manager

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